

M E M O R A N D U M

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FAX

TO: **MAYOR AND CITY COUNCIL**
FROM: **ERIC KING**
SUBJECT: **WEEKLY REPORT**
DATE: **JANUARY 25, 2019**



CITY OF BEND

Upcoming City Council meetings and other events

- February 4, 2:00 p.m. to 6:00 p.m. and February 5, 9:30 a.m. to 4:00 p.m., Council Goal Setting, Mt. Bachelor Village
- February 6, work session at 5:00 p.m., regular meeting at 7:00 p.m. at City Hall in the Council Chambers
- February 20, work session at 5:00 p.m., regular meeting at 7:00 p.m. at City Hall in the Council Chambers

Community Survey

Attached you'll find the final reports from the Community Survey conducted in December. As you may recall, most of the survey questions were designed to measure changes in attitudes over time. We also aimed to assess the community's perceptions of the City's performance, and to identify today's top priorities. Transportation and housing are the high priorities.

In the PDF report which is a Power Point presentation, you should be able to see a little comment icon in the top corner. If you hover over that icon you will be able to access the notes/analysis provided by the consultant, DHM.

Chief Innovation Officer Article

The decision to hire a Chief Innovation Officer (CIO) for the City of Bend is highlighted in this [article](#) by Zach Quaintance in the Government Technology.

City Edition Video

Click [here](#) to see our new Council members, Gena Goodman-Campbell, Chris Piper and newly elected Mayor, Sally Russell speak to their new roles on Council.

Solid Waste Management Plan

The Solid Waste Management Plan is almost complete. Please see [Chapter 8](#), specifically the sections starting on page 13 that describe possible management approaches to keeping the cities and stakeholders engaged in implementation of the plan. Coordination with the County will need to include both a member or two of City Council as well as staff engagement; this, including coordination efforts and possible amendments to existing agreements, etc., has been included as a placeholder to the list of 2019-21 work plan items.

The County is holding a second public meeting, [The Future of Solid Waste: Disposal Options](#), January 31, 2019, from 5:00 – 7:00 p.m., to present and discuss the disposal options being considered.

New Zoning Regulations

Deschutes County changed zoning to require new construction to be low density. The article in [Wildfire Today](#) is in regards to the new zoning regulations passed on Bend's west side, a transect of large property owners now will reduce the amount of homes per acre and will also use additional fire resistive construction materials for the structures to be built. According to the attorney working for the property owners, the County will not require the Developers to use the more stringent NFPA fire resistive building standards as the "Tree Farm" voluntarily required of their builders, but this is a significant positive step in the right direction to minimize losses for homeowners and to assist fire suppression personnel.

Oregon Office of Economic Analysis

Oregon Office of Economic Analysis published an article by Josh Lehner titled *Working from Home*. This article looks into Oregon compared to the rest of the United States on working from home statistics and how significantly more Oregonians work from home than in a typical state. Who are these employees, what do they do, and why do they choose to work from home? Click [here](#) to read the article and find the answers to these questions.

BEDAB Update from Ben Hemson Internship Season is Coming!

With workforce a key area of focus for BEDAB in your new Strategic Plan, I want to spotlight the [Youth Career Connect](#) Bend Program hosted by the Bend Chamber. The program works to connect local employers with students aged 15 through college graduation for internships that help develop the next wave of employees in town while providing businesses with useful help. Last year, Youth Career Connect saw 88% of their placements between February and June so now is the time to start thinking about if an intern could be right for you.

Internships should provide about 65 hours of work, although typical Youth Career Connect interns have worked about 125 hours during their experiences. Here's the best part: David Haines, Internship Coordinator for the Bend Chamber, will do the heavy lifting in helping scope out what an internship should include and identifying students in their database that are looking for the right type of experience. You can find [a list of available internships here](#), or contact David directly at David@bendchamber.org for more information.

New BEDAB Ex-Officio Member

As an ex-officio member of BEDAB, the Bend Chamber can appoint a representative to serve in their designated seat. This week, Katy Brooks nominated Jim Sansburn, Vice President of Finance and Accounting for Hayden Homes, to serve in this ex-officio role. Jim is a new Chamber Board Member and will work on ensuring there's an avenue for communication between the Chamber and BEDAB.

Hayden Homes' role as a housing developer focused on folks looking to get into their first home also means Jim's experience aligns well with BEDAB's interest in identifying avenues to increase the availability of market rate housing (along with

commercial/industrial space) in Bend. Jim will be at BEDAB's next meeting on Monday, February 4th.

BEDAB Advocacy Meeting on Monday

The Advocacy Subcommittee is meeting on Monday, January 28th at noon in the Awbrey Butte Conference Room at City Hall. You can [view the meeting agenda here](#), I think the BEDAB will hear more conversation on funding for regional air service at a future meeting, stay tuned.

Attachments

Council Schedule

2018 Community Survey:

- Final report
- Online survey results
- Phone survey results
- Phone survey results, cross tables full report

Date	City Council / BURA Schedule	Agenda Material Due Dates (Legal/Finance) Final
Feb. 4, 2-6 p.m. and Feb. 5, 9:30-4 p.m.	Council Goal Setting, Mt. Bachelor Village	
February 6	<p>Work Session</p> <ul style="list-style-type: none"> • Council Schedule Requests • Fire risk and mitigation plan • Bike Lane Definition <p>Regular Meeting</p> <ul style="list-style-type: none"> • Annual Financial Report Presentation by Moss Adams • Public hearing on right of way vacation (Purcell Landing) • Budget Adjustment for Septic to Sewer Project • Update the 5-year CIP for the Water Reclamation fund to include the septic to sewer projection • Contract with Mountain Medical for Occupational Medicine • AMERESCO contract amendment • North Interceptor / Pipe Procurement • Drake lift Station design contract • Type III Comprehensive Plan Map and Zoning Map Change from Standard Density Residential (RS) to Central Business District (CB) for a 0.15-acre portion of a 0.30-acre parcel at 69 NW Newport Avenue • Public hearing and first reading, code changes in preparation for the LEAP IIPA implementation process • Authorize contract for the construction of the Mirror Pond Parking Lot 	January 29 (Jan. 23)
February 20	<p>Work Session</p> <ul style="list-style-type: none"> • Sidewalk exemption criteria <p>Regular Meeting</p> <ul style="list-style-type: none"> • Slurry Seal Contract • Second reading, code changes in preparation for the LEAP IIPA implementation process 	February 6 (Feb. 12)

- Work Session future topics to be scheduled
- Quarterly Council- Board/Commission check-ins (2nd meeting January, April, July, October)
 - Town Gown Committee Discussion (Jon)
 - Opportunity Zones
 - BURA scope of work for Feasibility Study (January)

- Airport Master Plan kick off (2019)
- Mural Sign Code (2019)
- Follow-up on Galveston
- Parks IGA and SDCs (before March)
- Phase 2 Ameresco contract
- TID and Tumalo Creek Update
- BEDAB Strategic Plan
- ODOT IGA for 3rd Street (Empire to Greenwood)
- Collective bargaining (February)
- Restaurant parking requirements (as part of Code update)
- Regional Solutions (March or April)

Regular Agenda future topics to be scheduled

- Public hearing on vacation of Glenwood & Alden
- DEQ loan amendment(s)
- Gateway North Master Plan, Zone Change and TSP amendment PZ 16-0333
- Franchise agreement with a new telecommunications provider
- LEAP City View implementation project housekeeping code changes
- Pacific Power Franchise Agreement
- Update/check in presentation on the Southeast Area Plan (March 6)
- Pump Station Decommissioning
- Contract amendment to include final design for the Solids Handling Project (March 6)
- Small Cell Infrastructure (March 6 public hearing and 20 second reading)
- Pavement Contract (March)
- Affordable Housing funding decision (March 6)
- CDBG funding decisions (May 15)

City of Bend Community Survey

December 2018



Research Purpose

- Measure changes in resident attitudes over time
- Assess the City's performance in providing certain services
- Identify current resident priorities and preferences for funding services



Methodology

- Telephone survey of 300 residents in the City of Bend
- Conducted December 4–10, 2018; 12 minutes to complete
- Quotas set and data weighted by age, gender, and race/ethnicity to ensure a representative sample
- Margin of error $\pm 5.7\%$
- Due to rounding, some totals may differ by ± 1 from the sum of separate responses.

Key Takeaways: Satisfaction and Priorities

- Residents continue to believe that Bend is a good place to live but concerns about affordable housing and transportation have grown.
- Satisfaction with city services is high, especially when it comes to public safety and drinking water.
- Residents say the most urgent priorities—like affordable housing and long-term planning—are also the most important to fund.

Key Takeaways: Current Issues

- When it comes to new housing, residents prefer single-family homes or options like duplexes to traditional multi-family apartments. Ideally, housing would be located in walkable neighborhoods.
- When it comes to transportation, residents are primarily concerned with traffic. Road quality is also important to many.

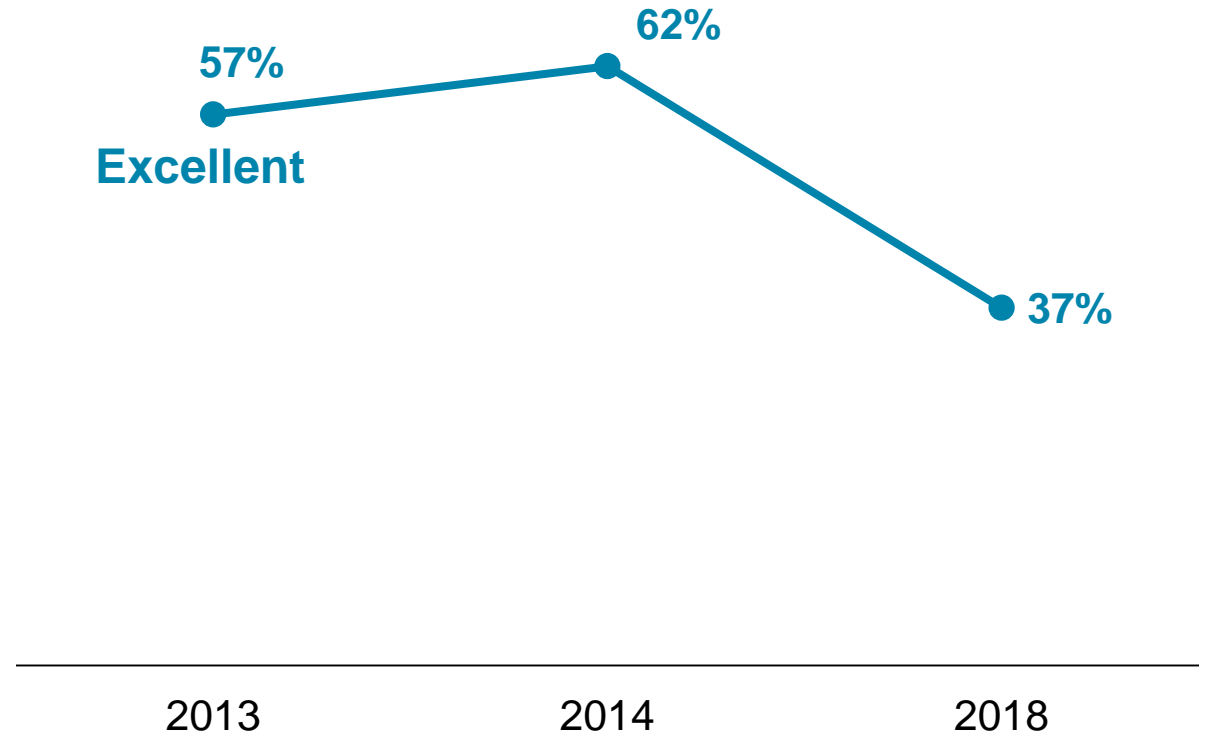
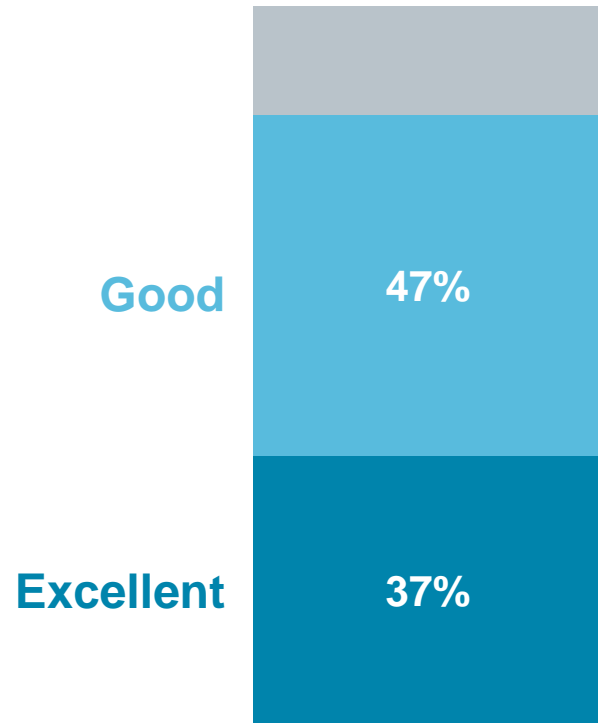
Key Takeaways: Communications

- Local newspapers are the most relied-upon source of information about the City of Bend, followed by television.
- Residents under 55 are more reliant on social media and the web for keeping up with the City, whereas residents 55 and older are more reliant on television and newspapers. These differences reflect national and statewide trends.

Perceptions of Bend

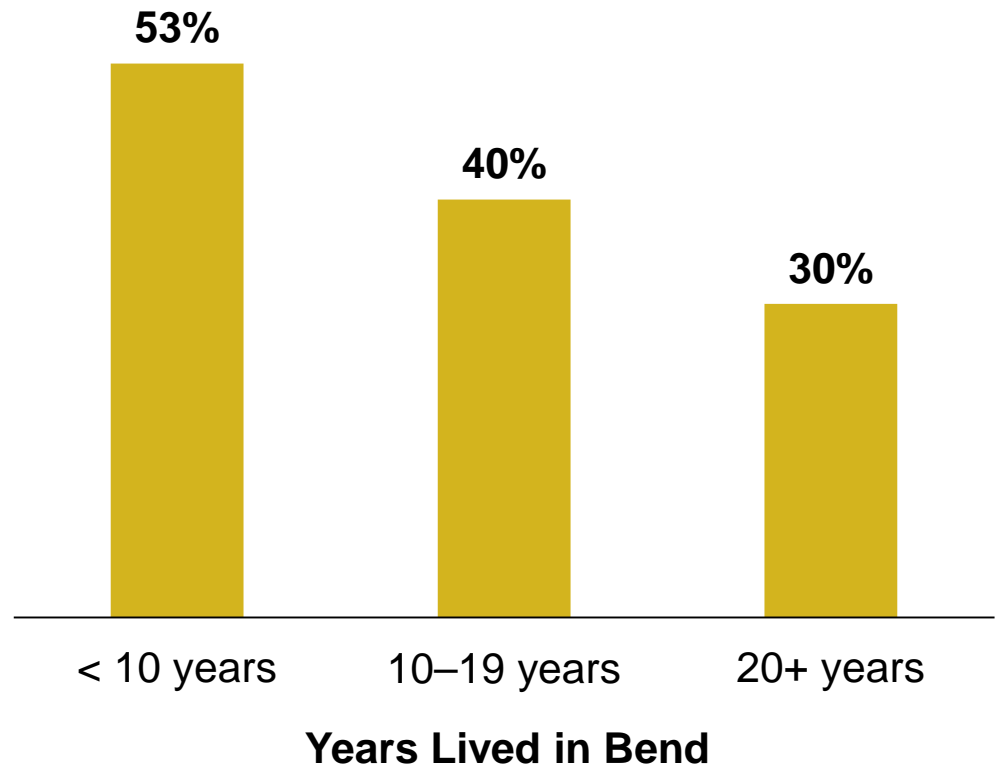
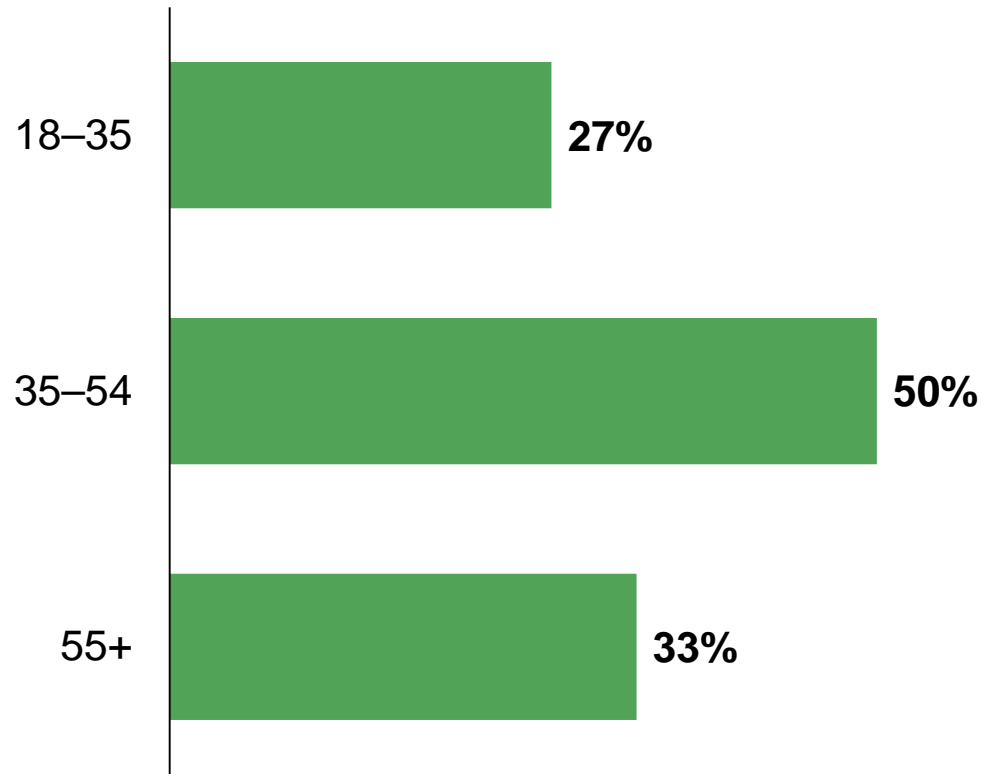


Residents believe Bend is a good place to live, but their positivity has softened over the past four years.





Middle-aged residents and those newer to Bend are the most likely to say it is an excellent place to live.





Residents say local leaders should work to improve transportation and affordable housing.

40% Roads and congestion

27% Affordable housing

10% Managing growth

7% Overpopulation

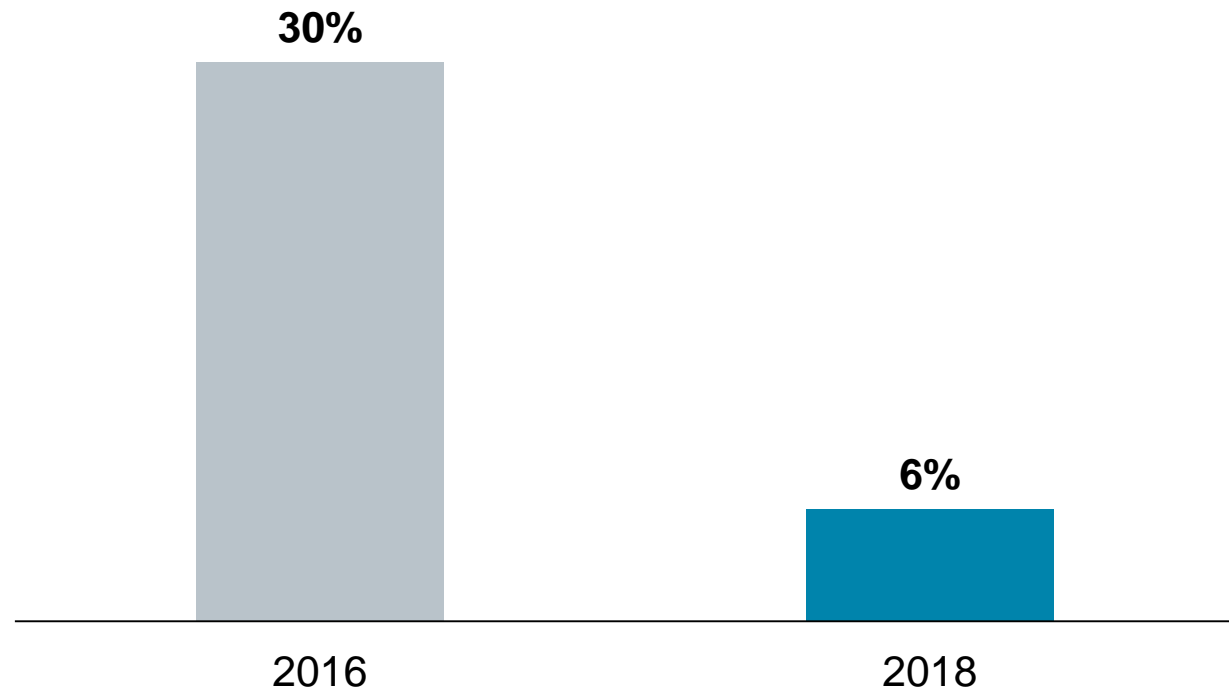
5% Upkeep of infrastructure



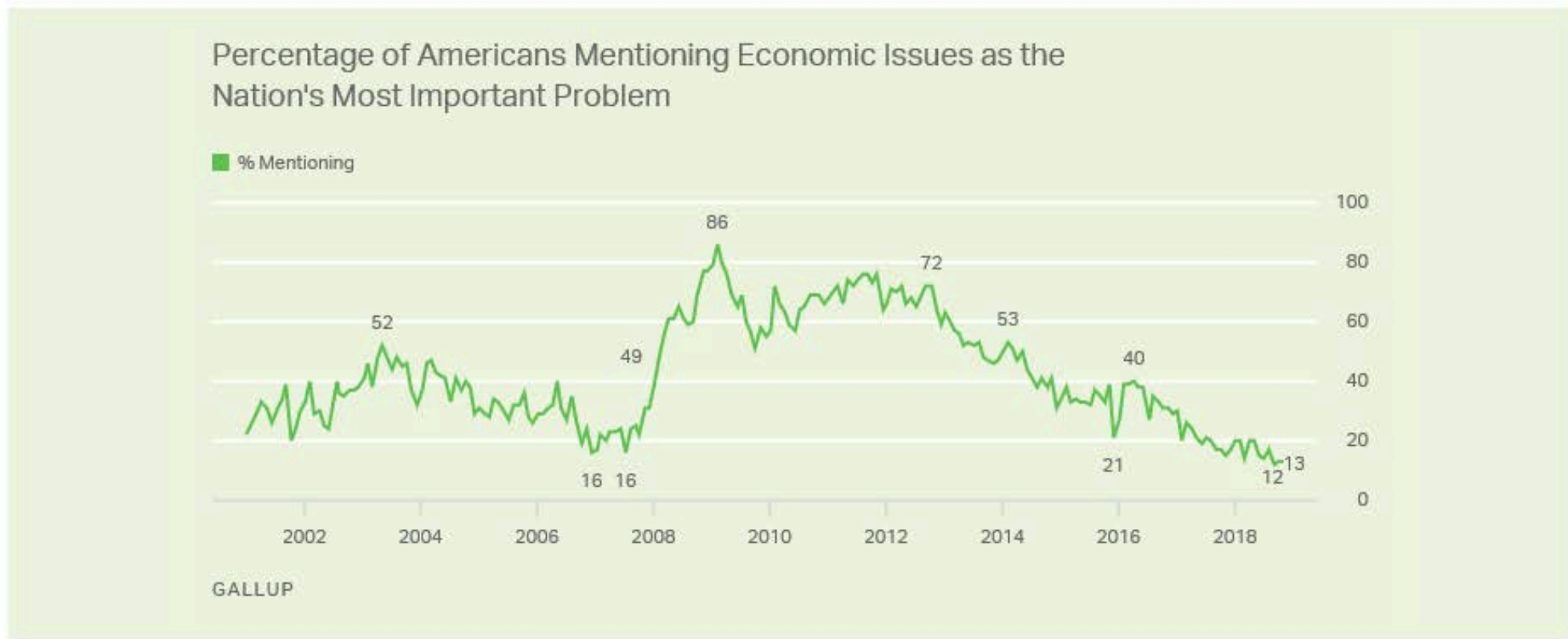
Jobs and the economy are now a second-tier issue. This issue has fallen in importance statewide.

- 6% Economy, jobs
- 4% Fund schools, education
- 4% Public transportation
- 4% Government, taxes

All Oregon voters: jobs and the economy is a top issue in gubernatorial election



Nationally, economic issues have fallen drastically as a priority in the past several years.

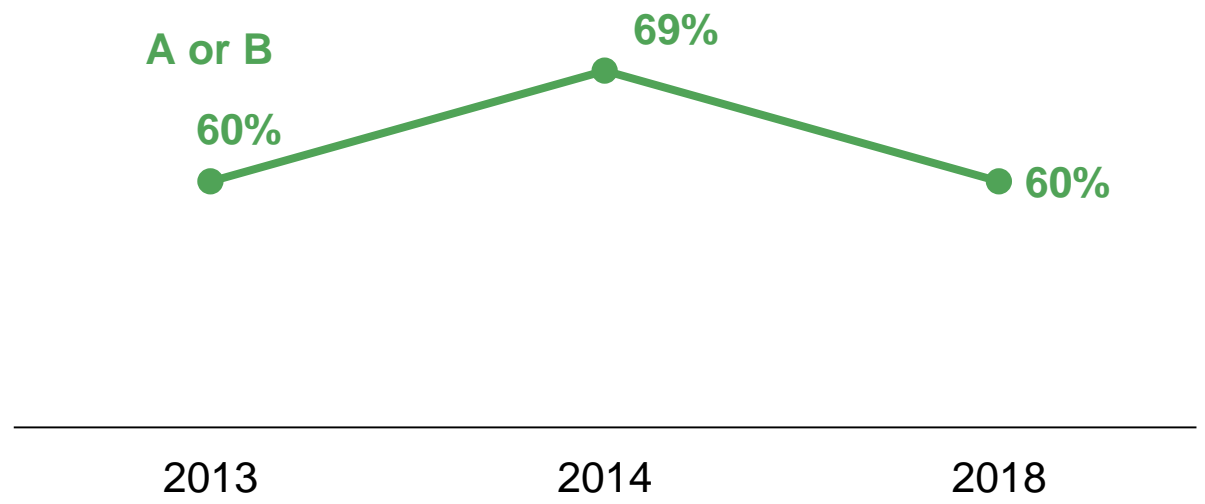
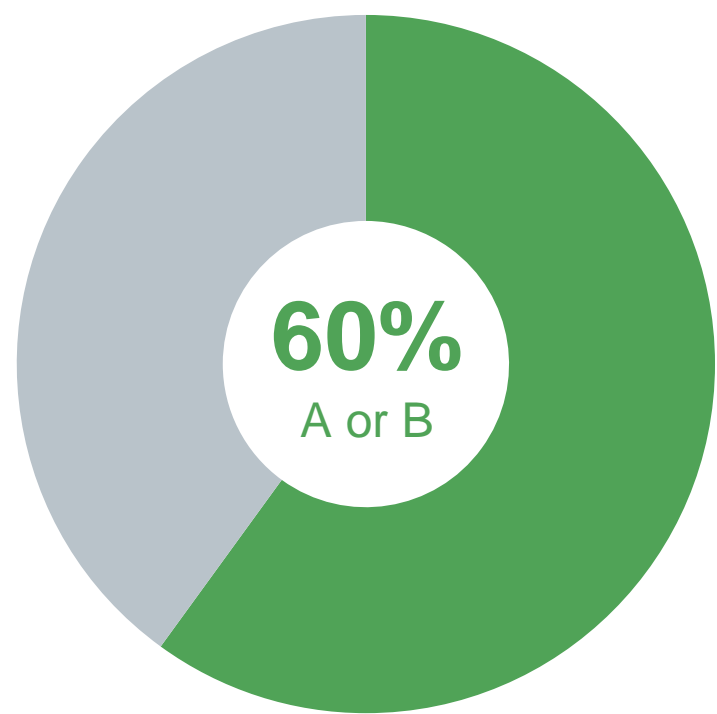


Source: Gallup

Government performance

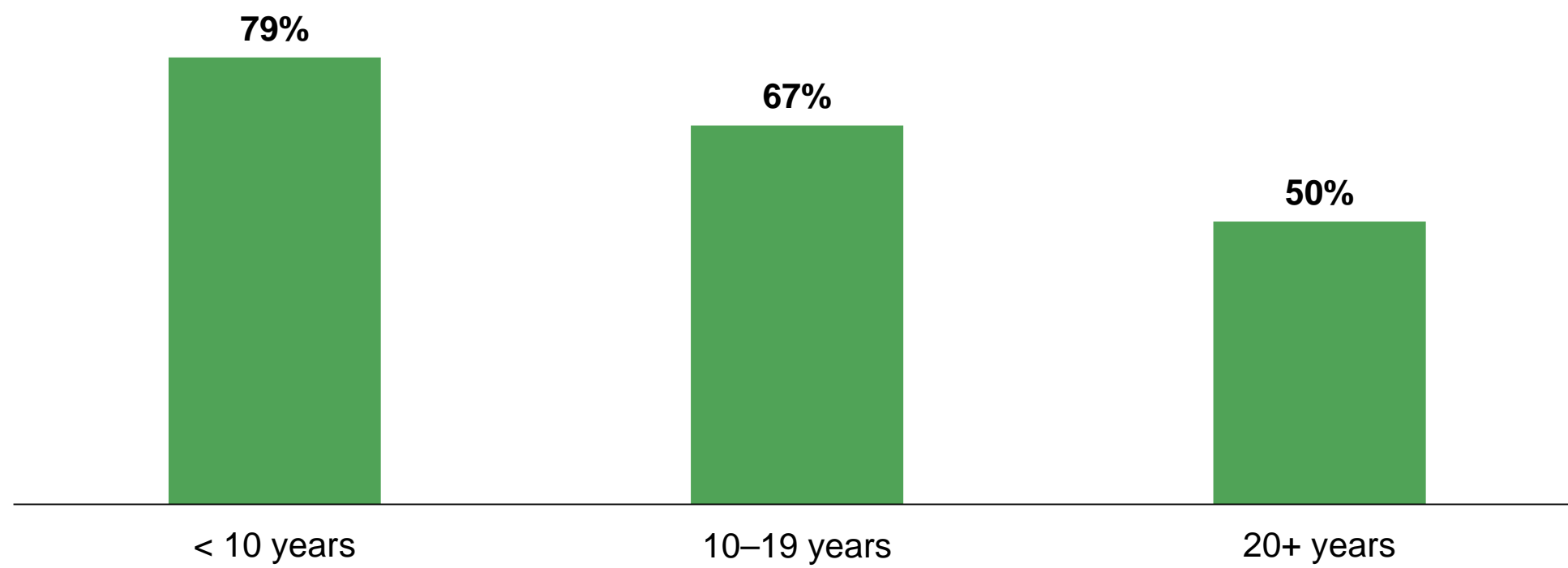


A majority of residents continue to rate the City's performance as above average.



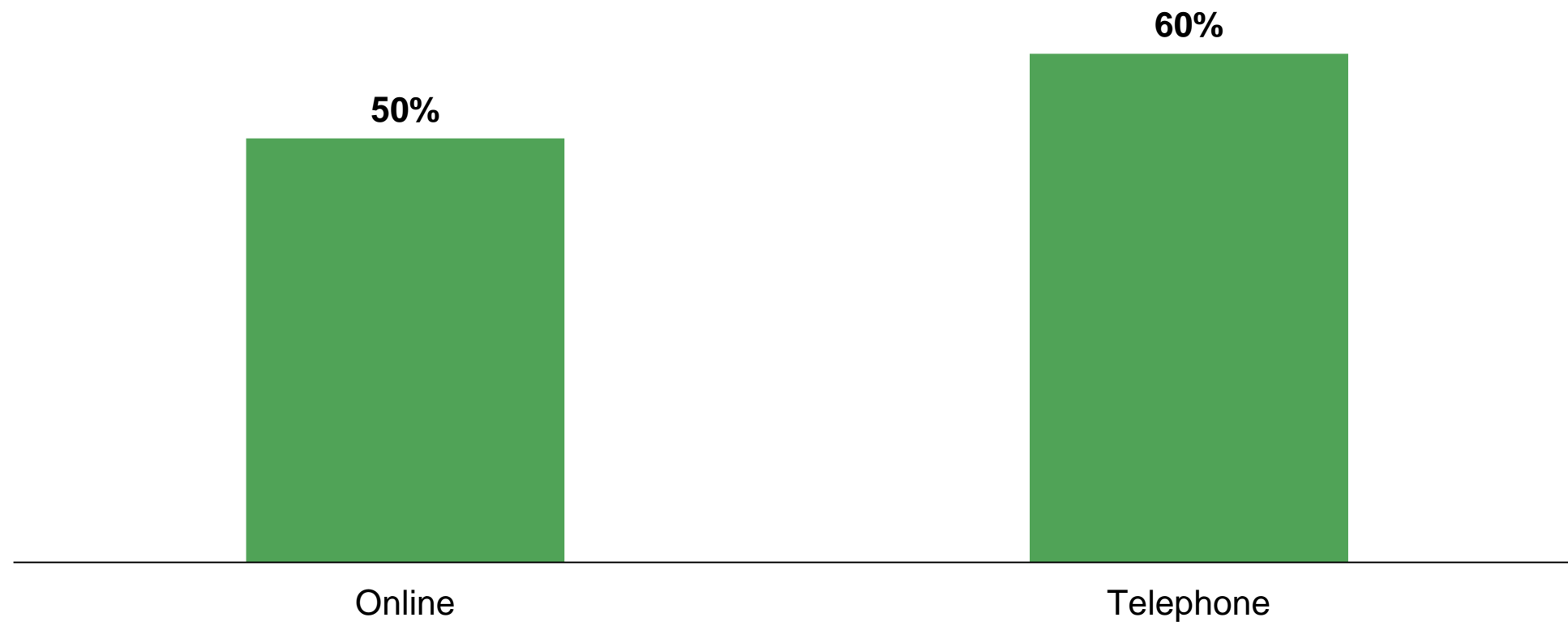


Newer residents are more likely than longer-term residents to give the City an A or B grade on its performance.



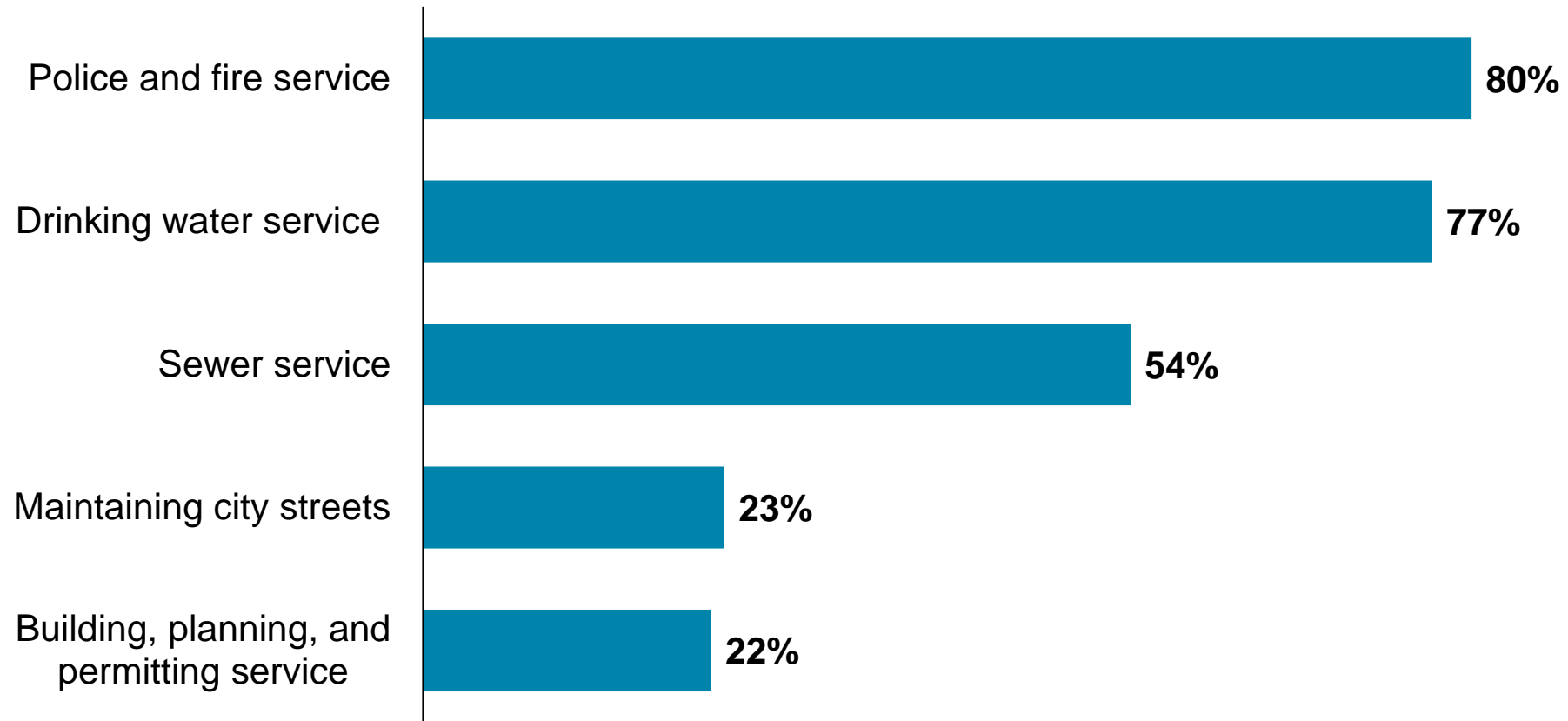


Online participants were less likely to grade the City's performance as an A or B.



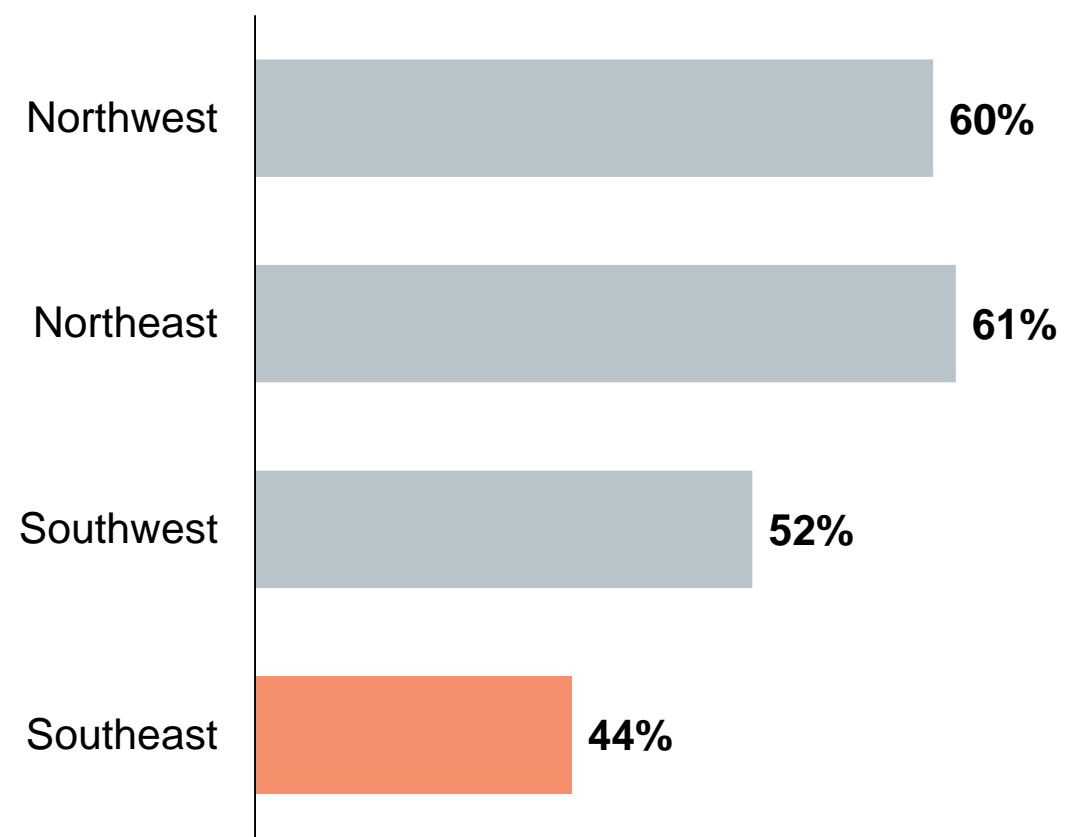


Satisfaction is highest when it comes to public safety services and drinking water.





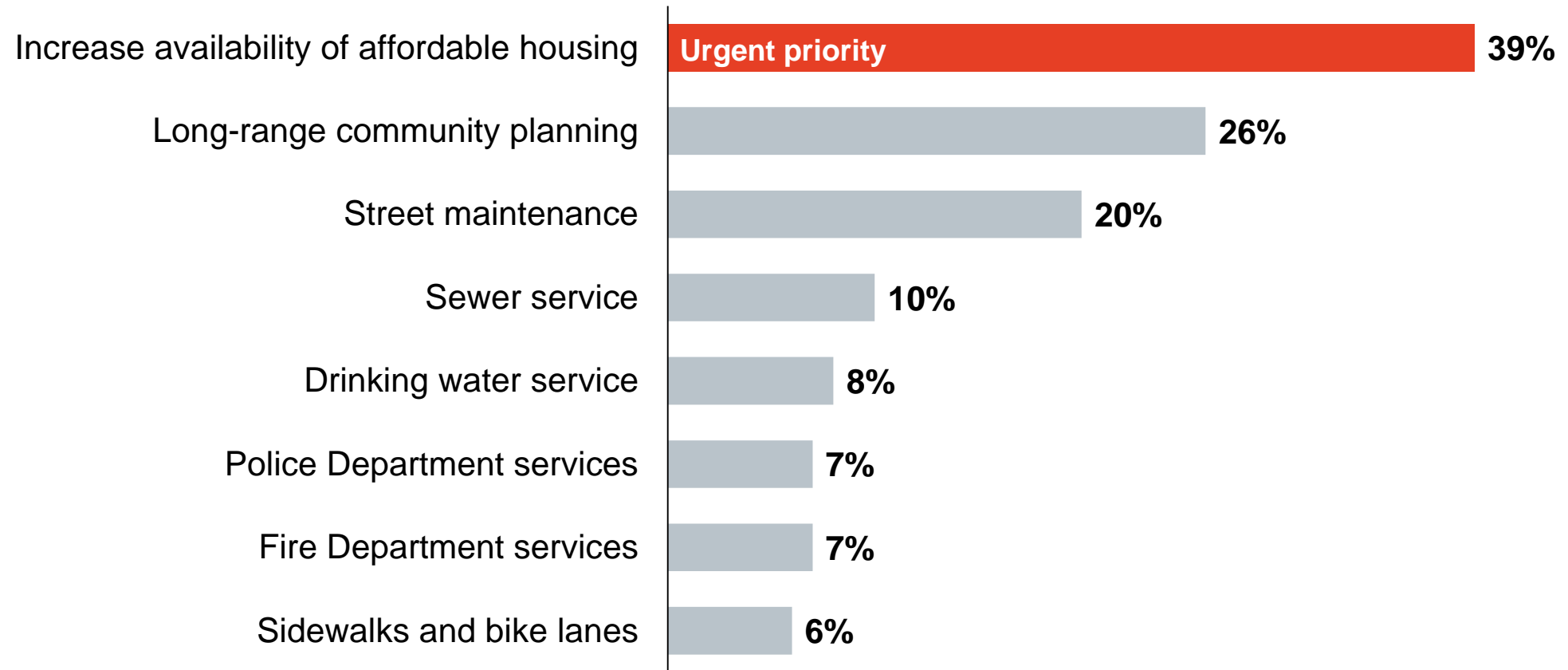
Southeast Bend residents are noticeably less satisfied with sewer service.



Priorities and budget

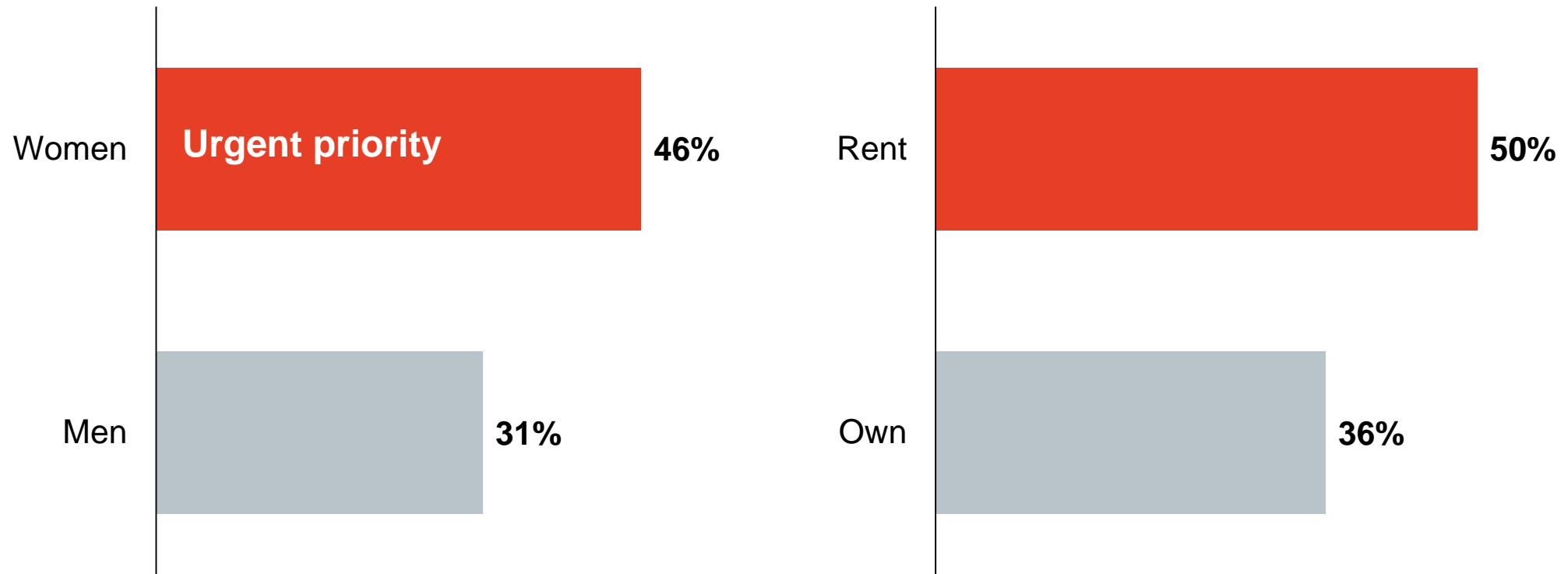


From a list of priorities, residents say increasing the availability of affordable housing is most urgent.



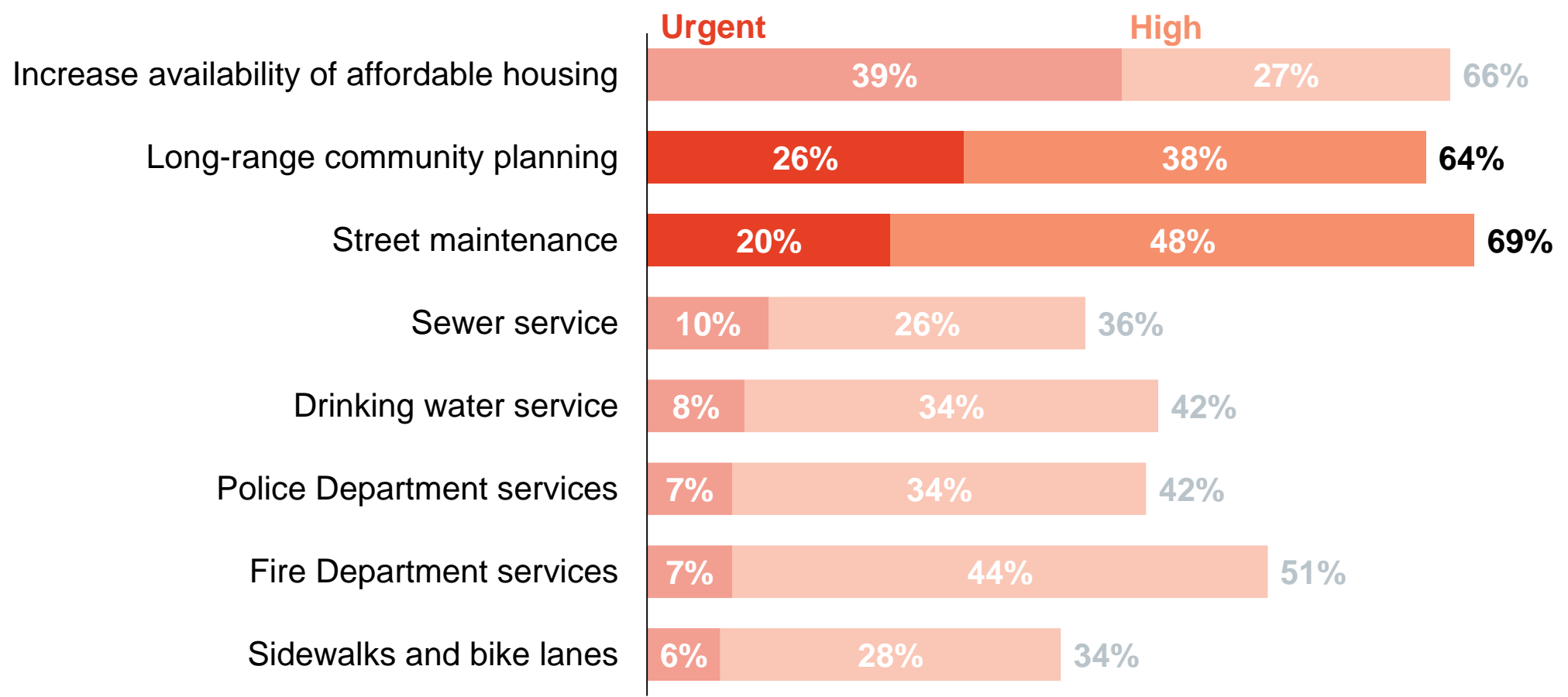


Half of renters and nearly half of women say affordable housing is an urgent priority to fund.



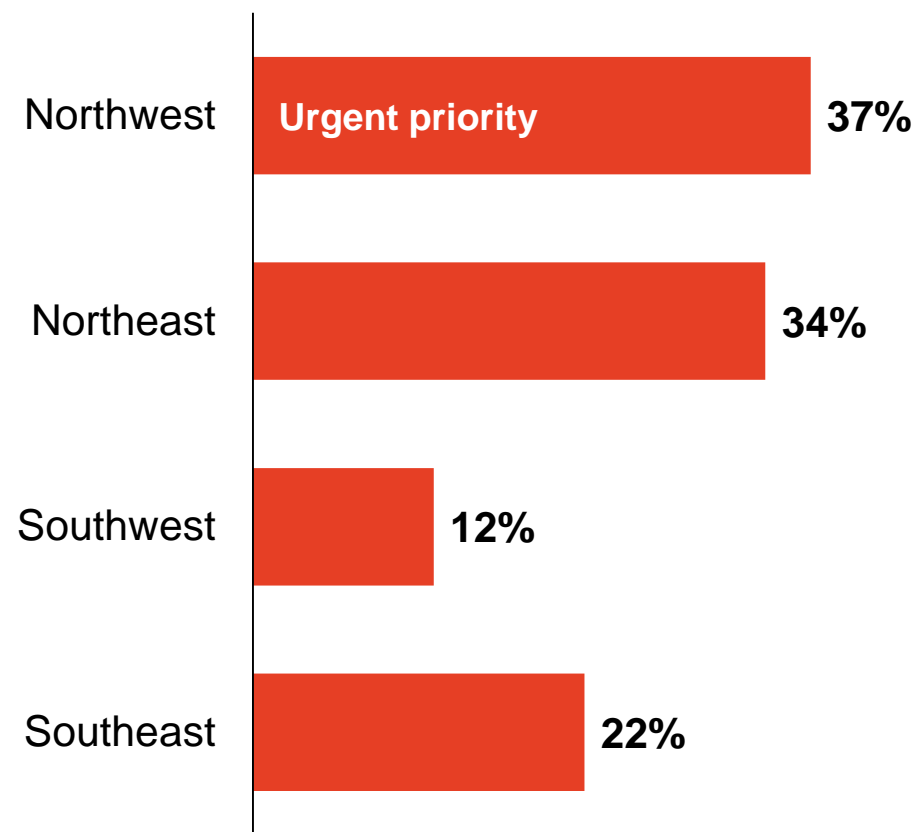


Long-range planning and street maintenance are also top priorities for the next ten years.



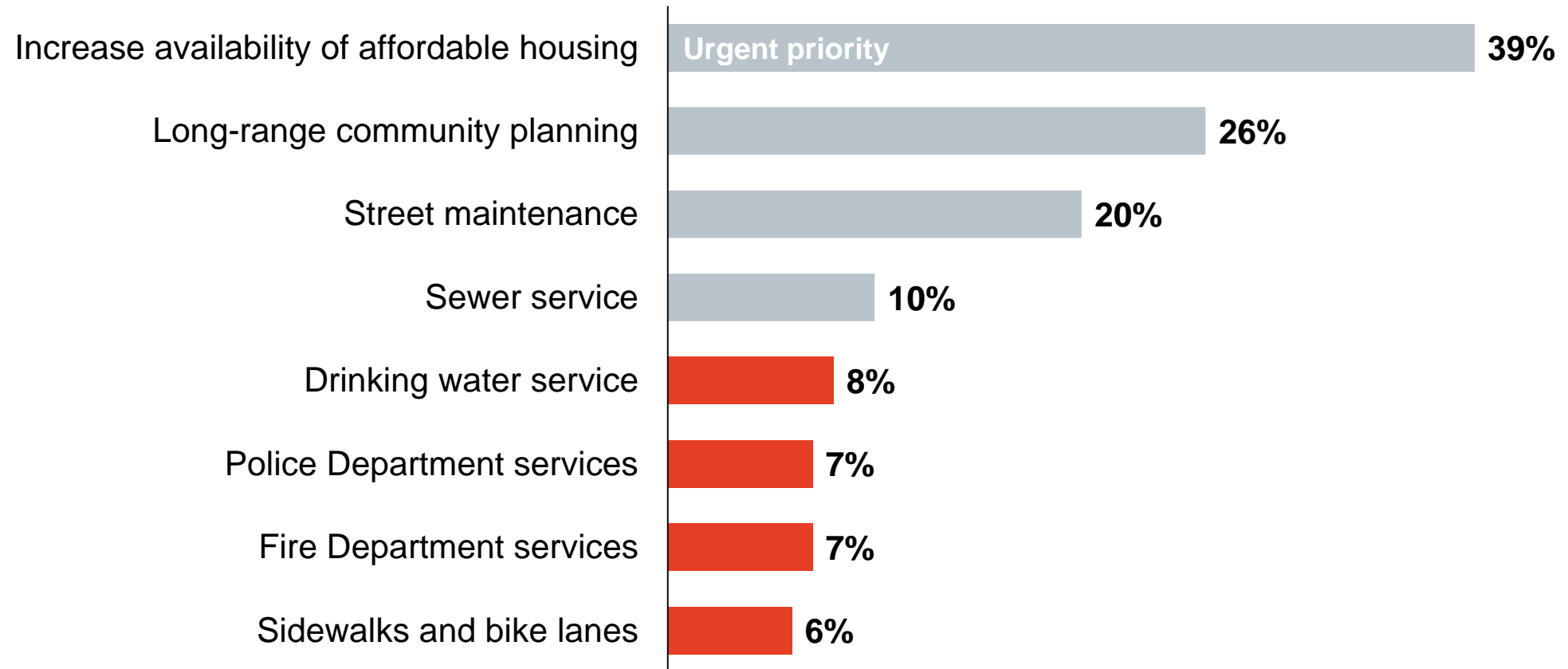


Residents on the northern side of Bend are more likely to say that long-range community planning is urgent.



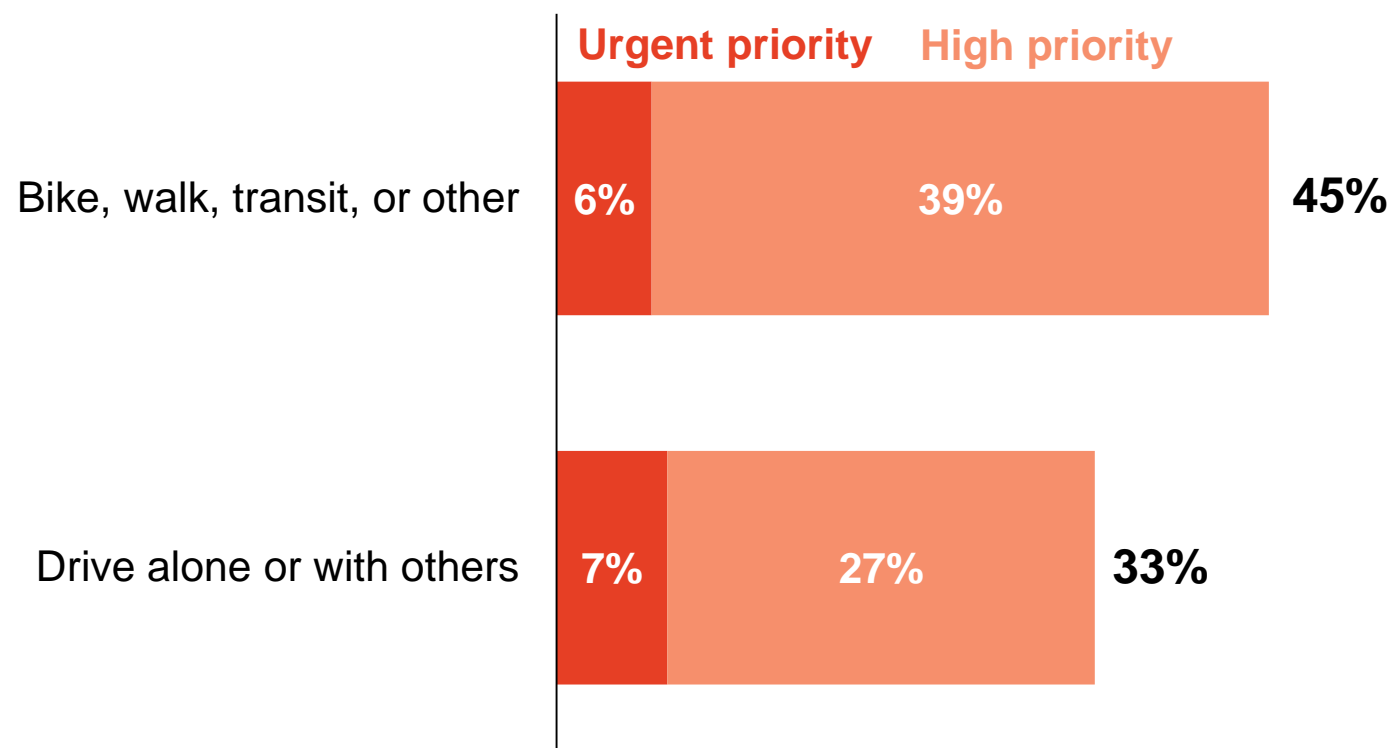


Public safety, drinking water, and sidewalks and bike lanes are lower priorities.



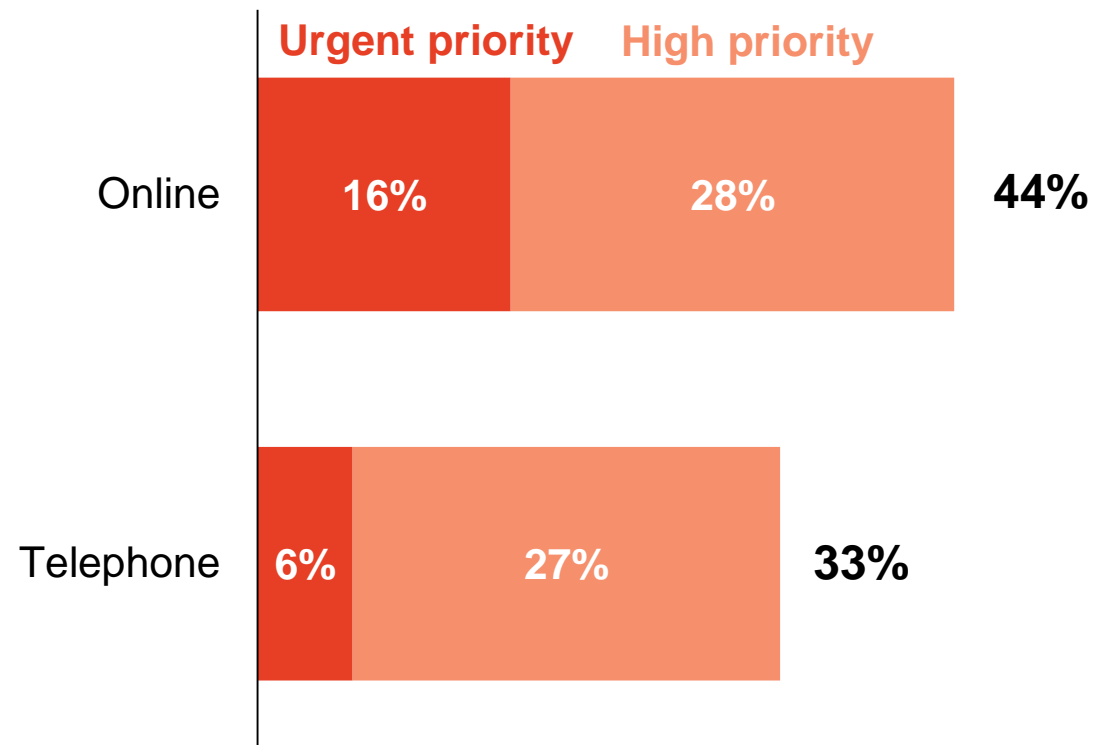


Those who mainly use alternative transportation believe sidewalks and bike lanes are more important.



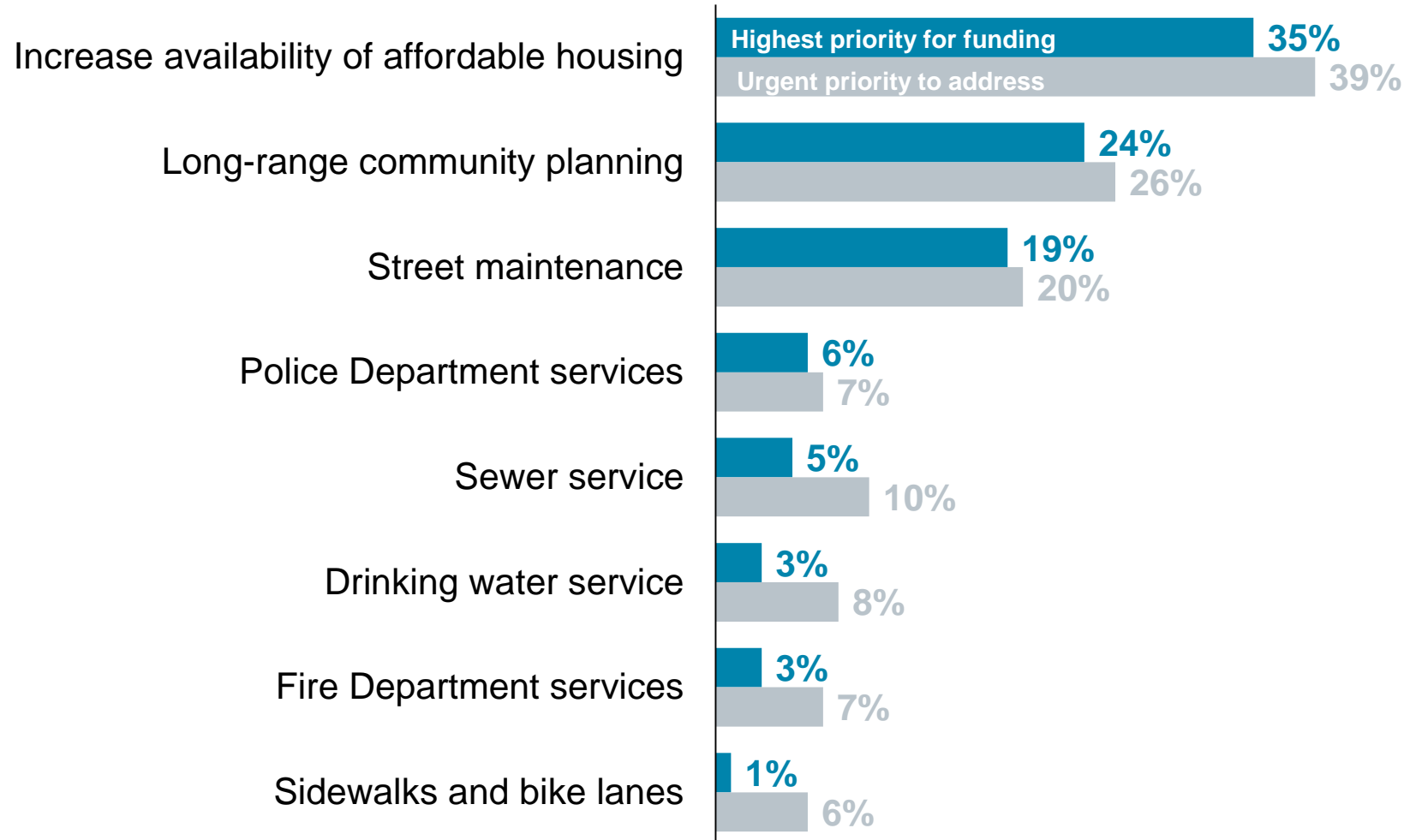


Similarly, online participants were more likely to say sidewalks and bike lanes are an urgent or high priority.



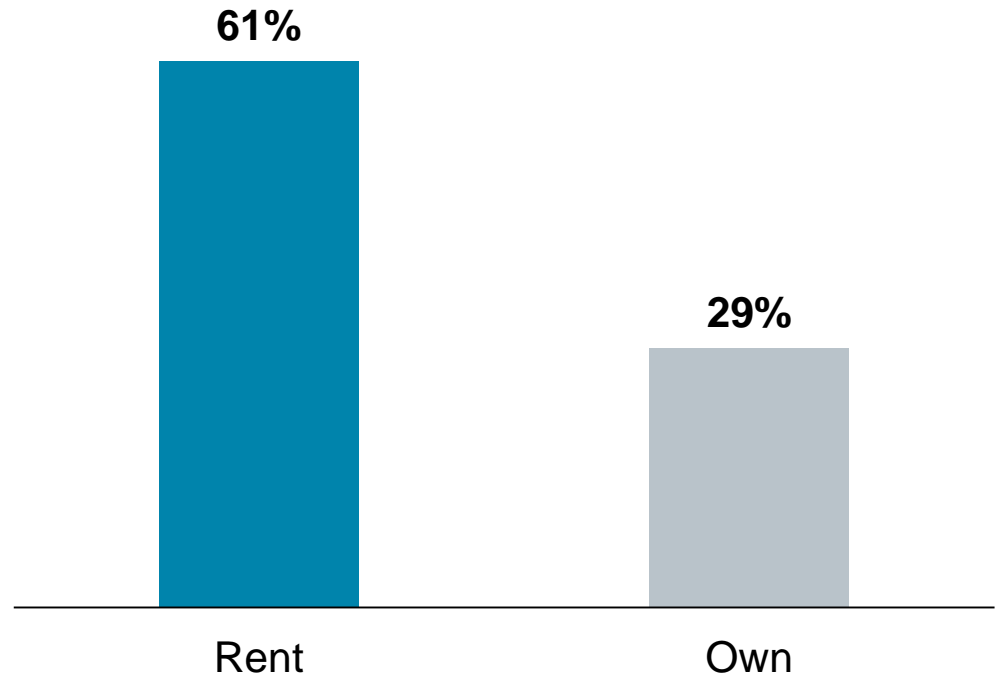
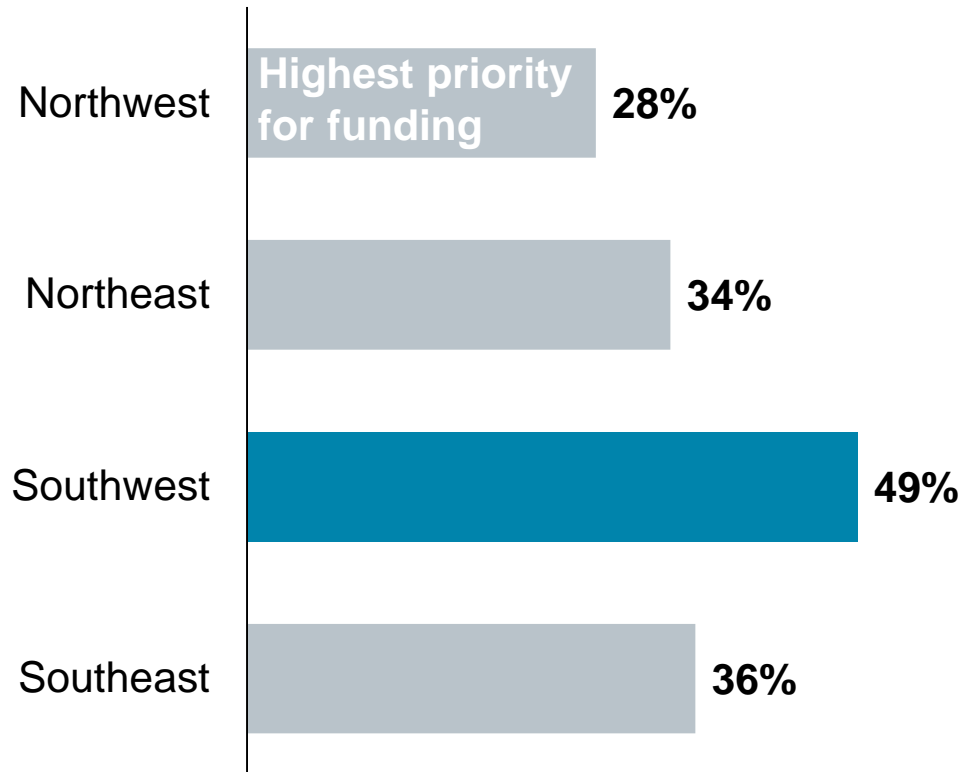


Residents' priorities for funding reflect the relative urgency of affordable housing, planning, and streets.





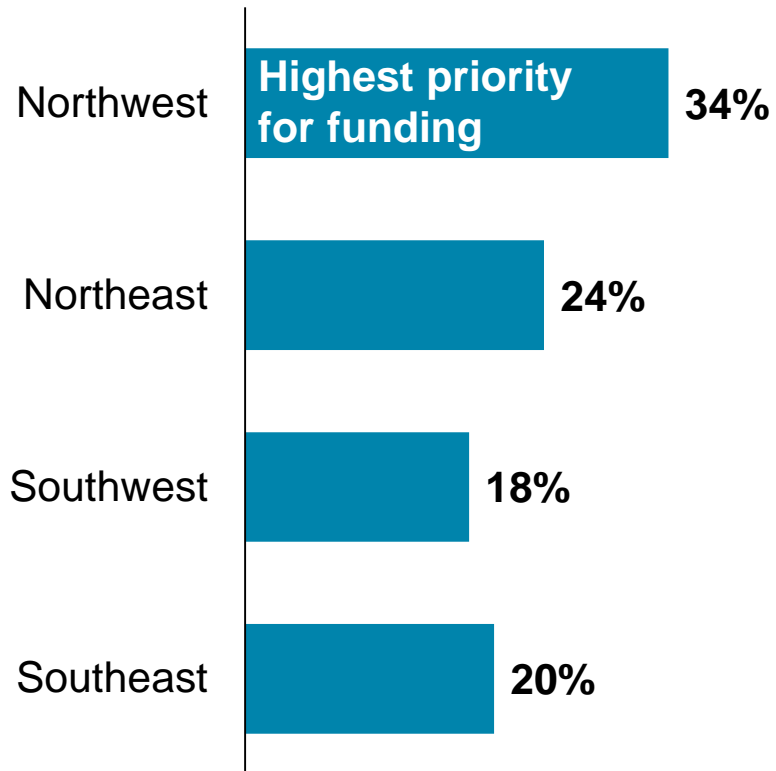
Half of residents in Southwest Bend and six in ten renters say affordable housing funding should be a high priority.



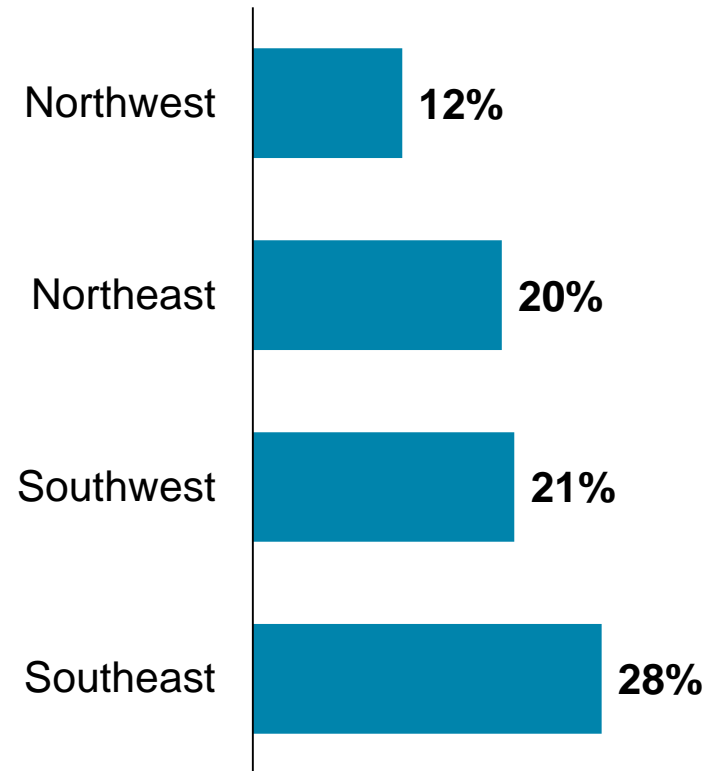


Whereas Northwest residents hope for more funding for planning, Southeast residents want better roads.

Long-range Community Planning



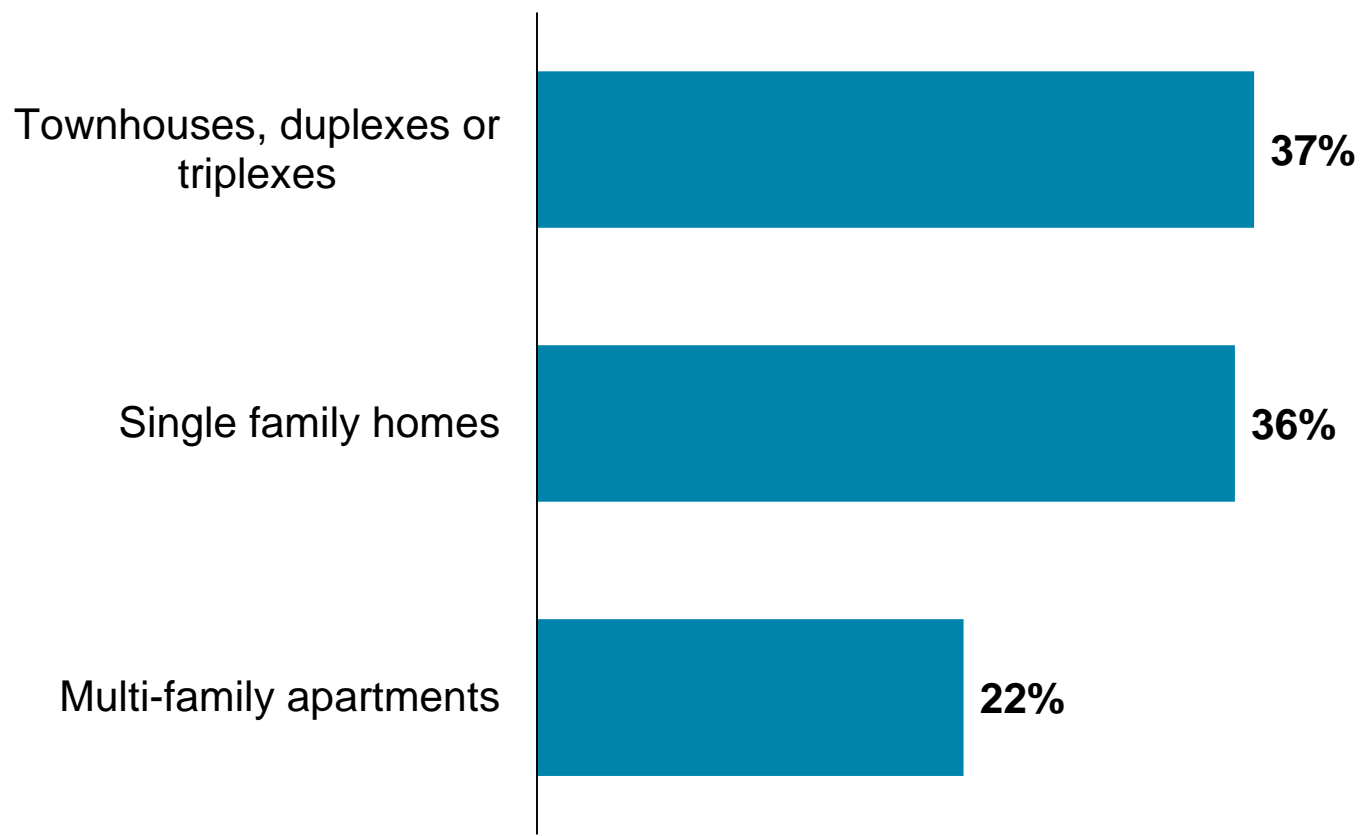
Street Maintenance



Affordable housing

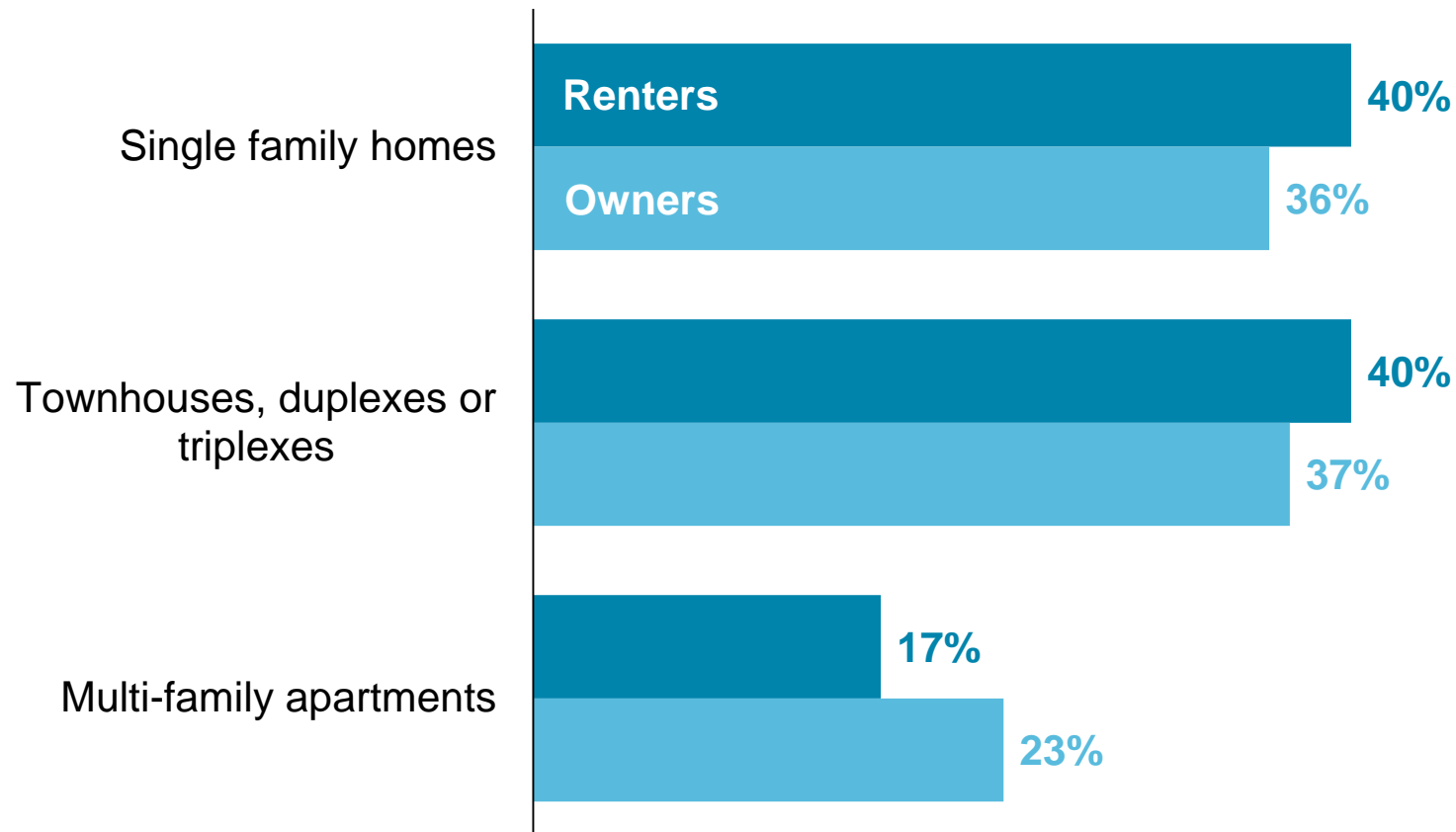


Residents think the community most needs duplexes, townhouses, and single family homes.



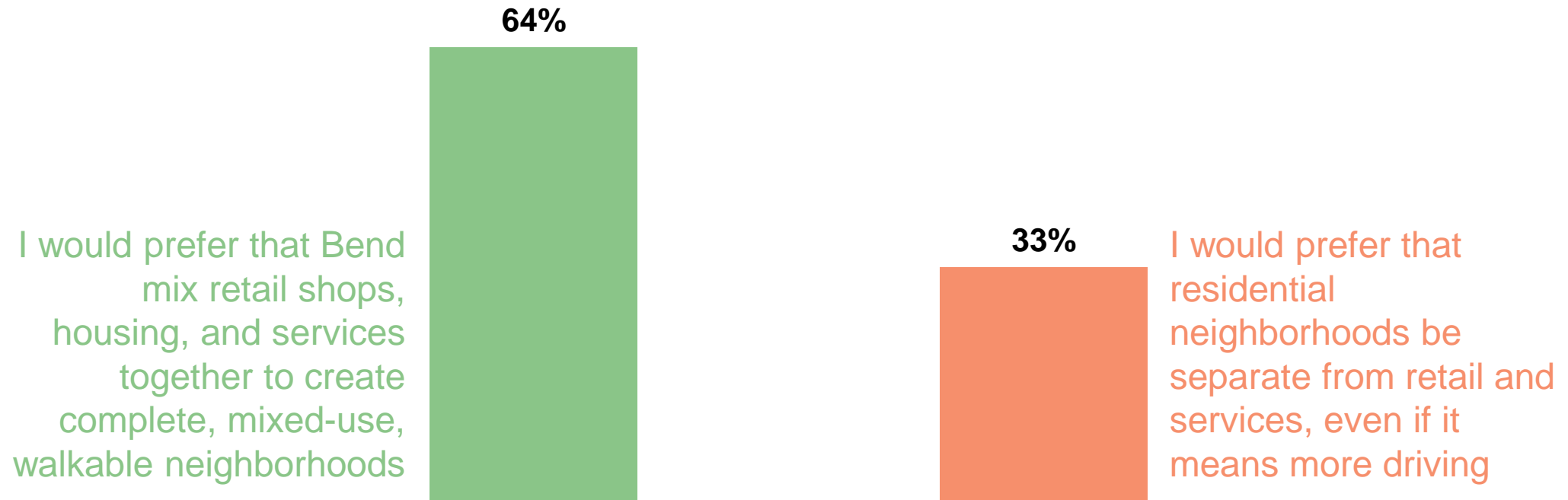


Renters and homeowners share similar preferences, but renters are slightly less likely to want more apartments.



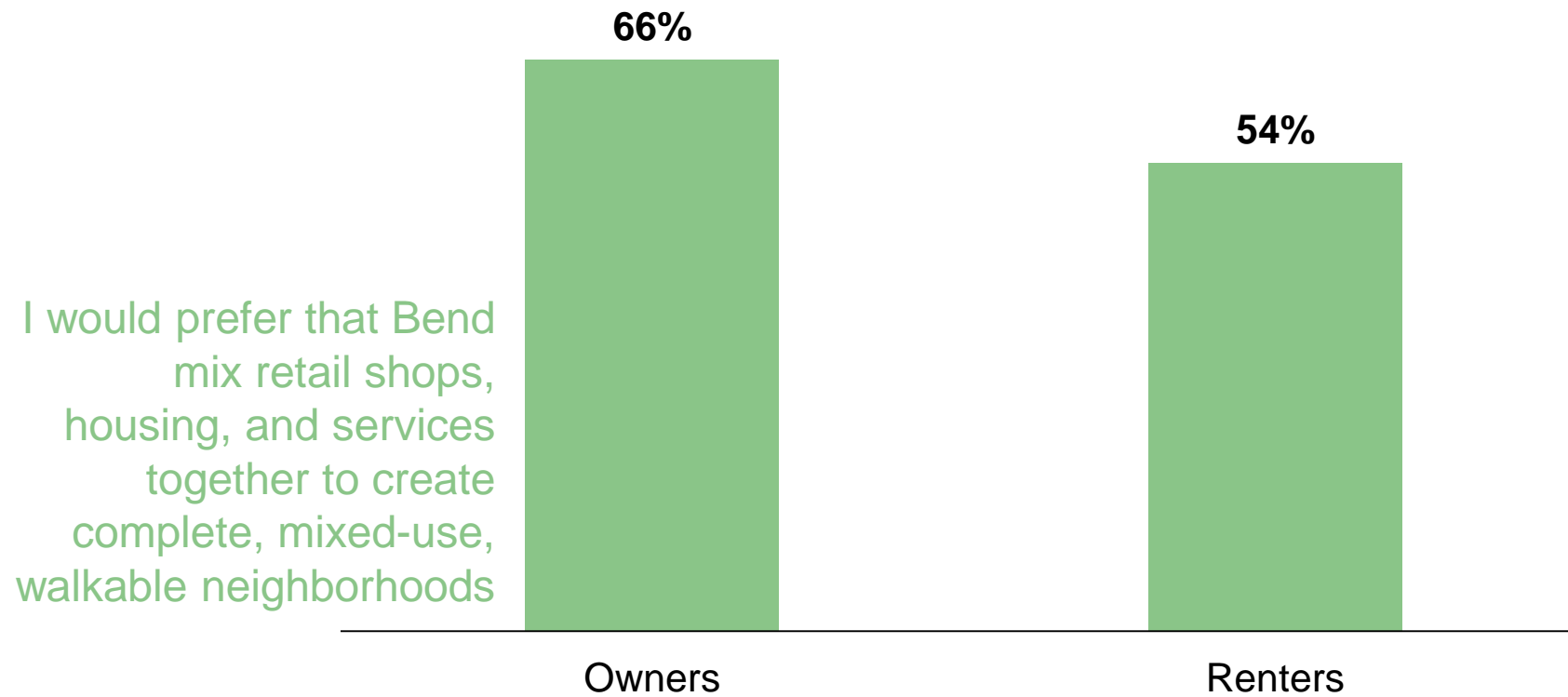


Residents prefer mixed-use neighborhoods by a margin of two to one.





Homeowners and renters both favor mixed-used neighborhoods, but homeowners do so more strongly.



Transportation



When it comes to transportation, residents expect traffic reduction and better roads. Some want more transit.

33% Traffic and congestion

16% Road repair, potholes

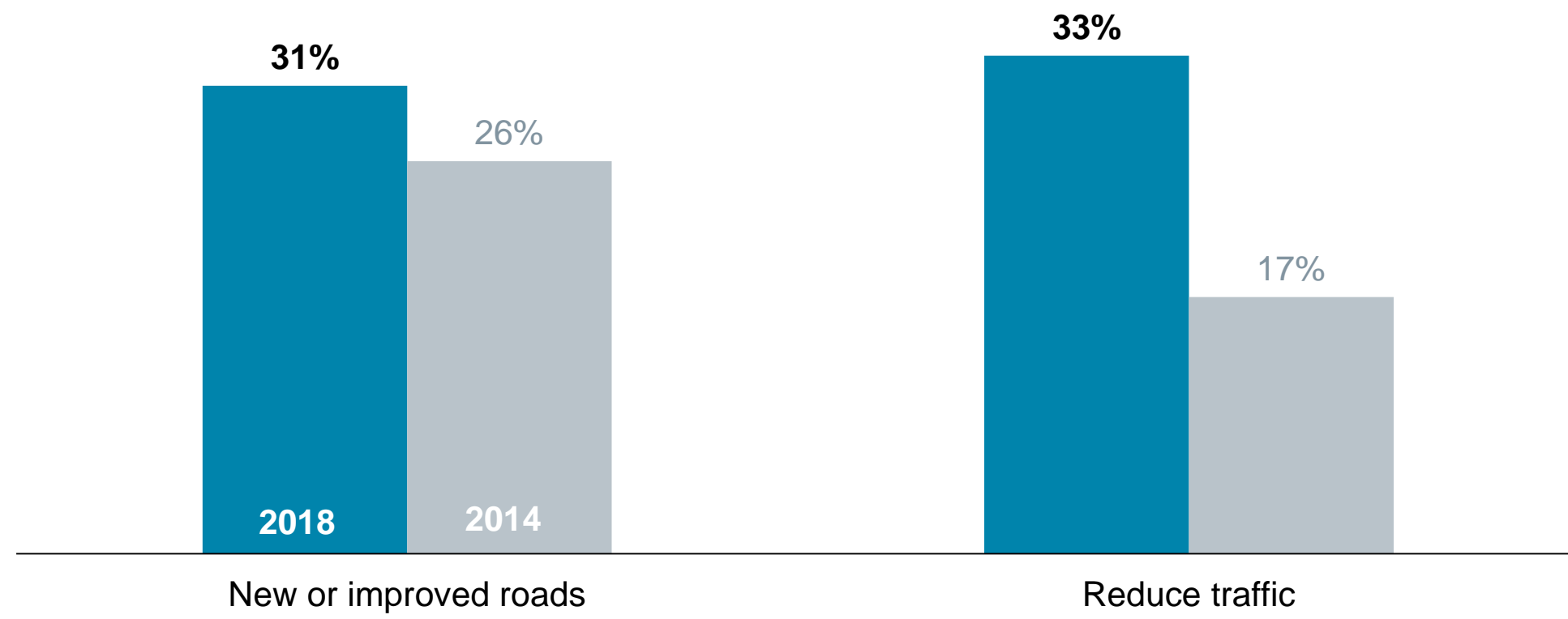
15% New roads, add lanes

15% Expand bus service

8% Other public transit

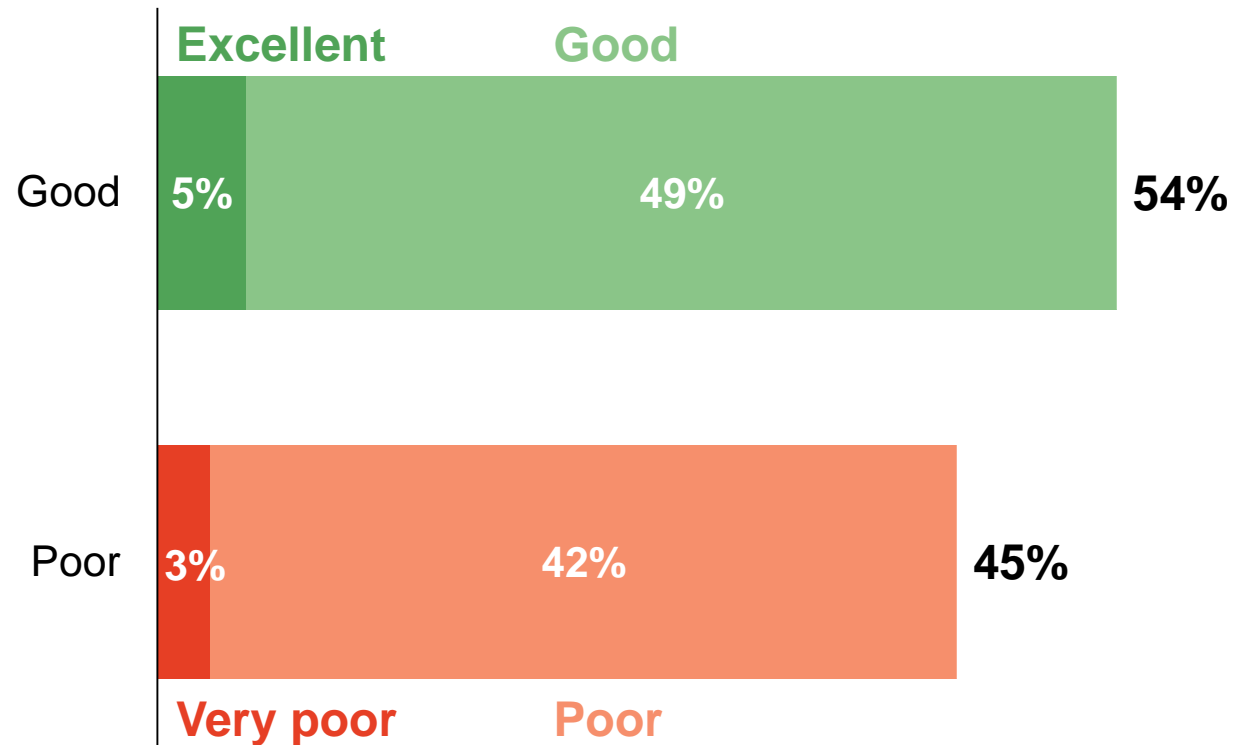


The desire for *new or improved roads* and *traffic reduction* has grown significantly in four years.



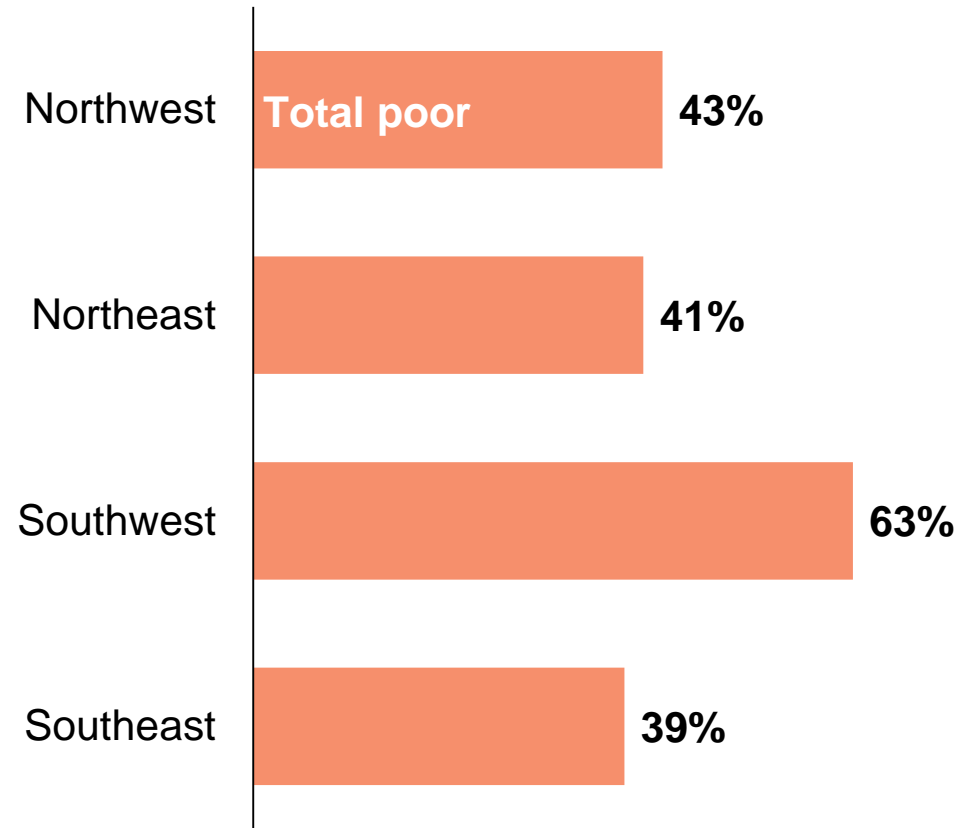


Residents are split in deeming the condition of Bend's roads as good or poor.





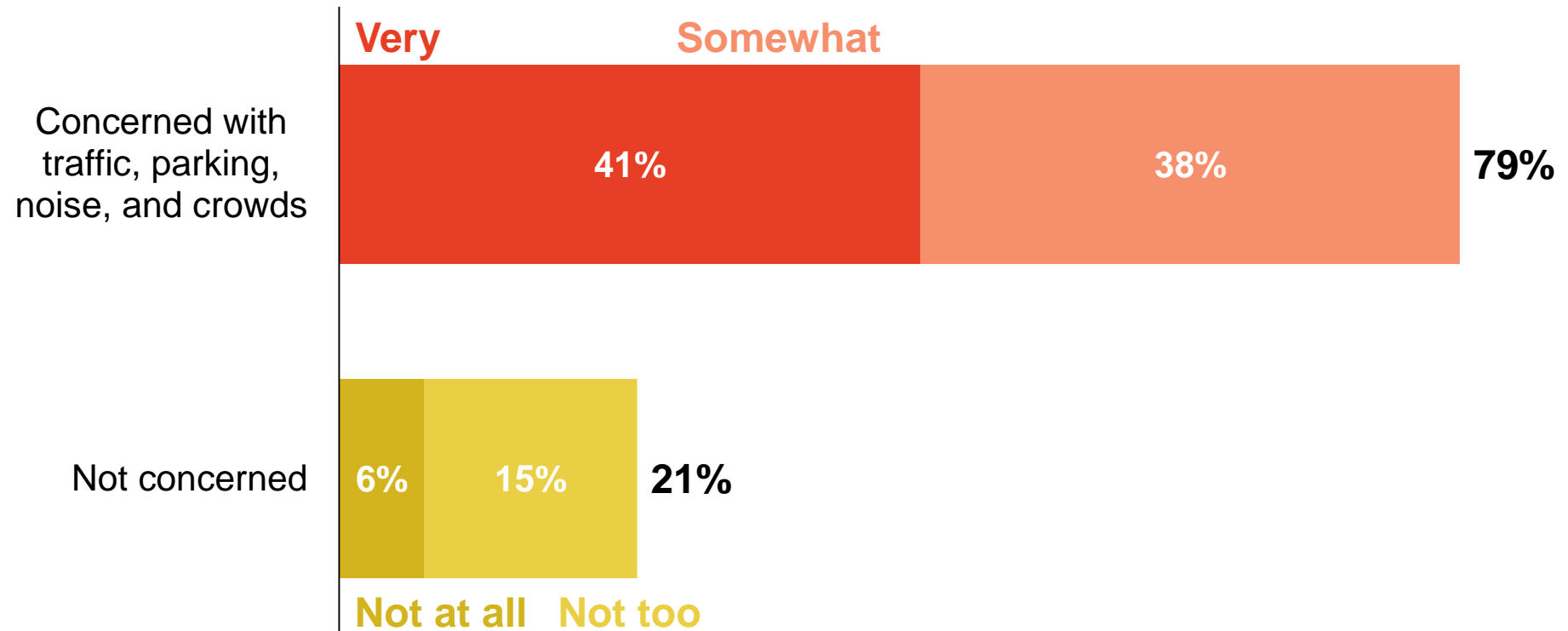
Southwest Bend residents are the most likely to describe the roads as poor or very poor.



Growth and development

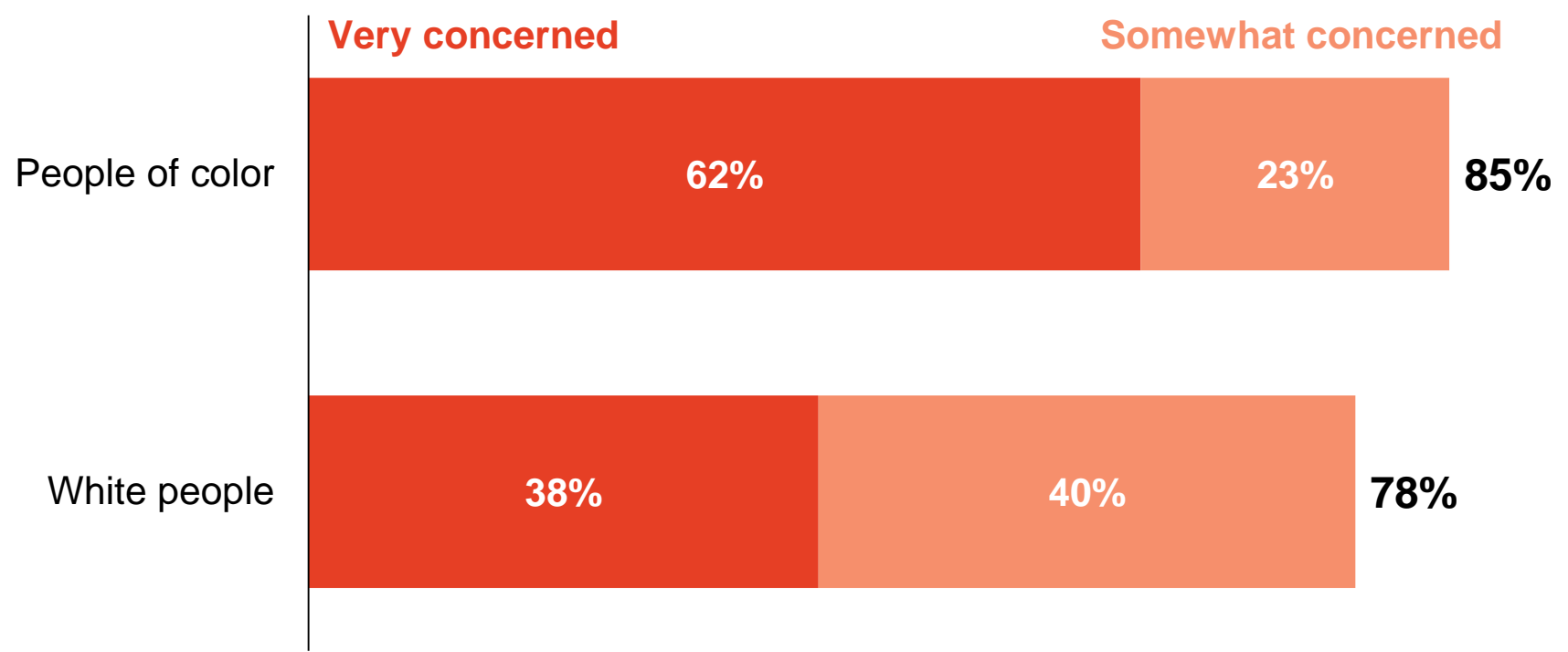


Eight in ten residents express some concern about the impacts of growth. Four in ten are *very concerned*.





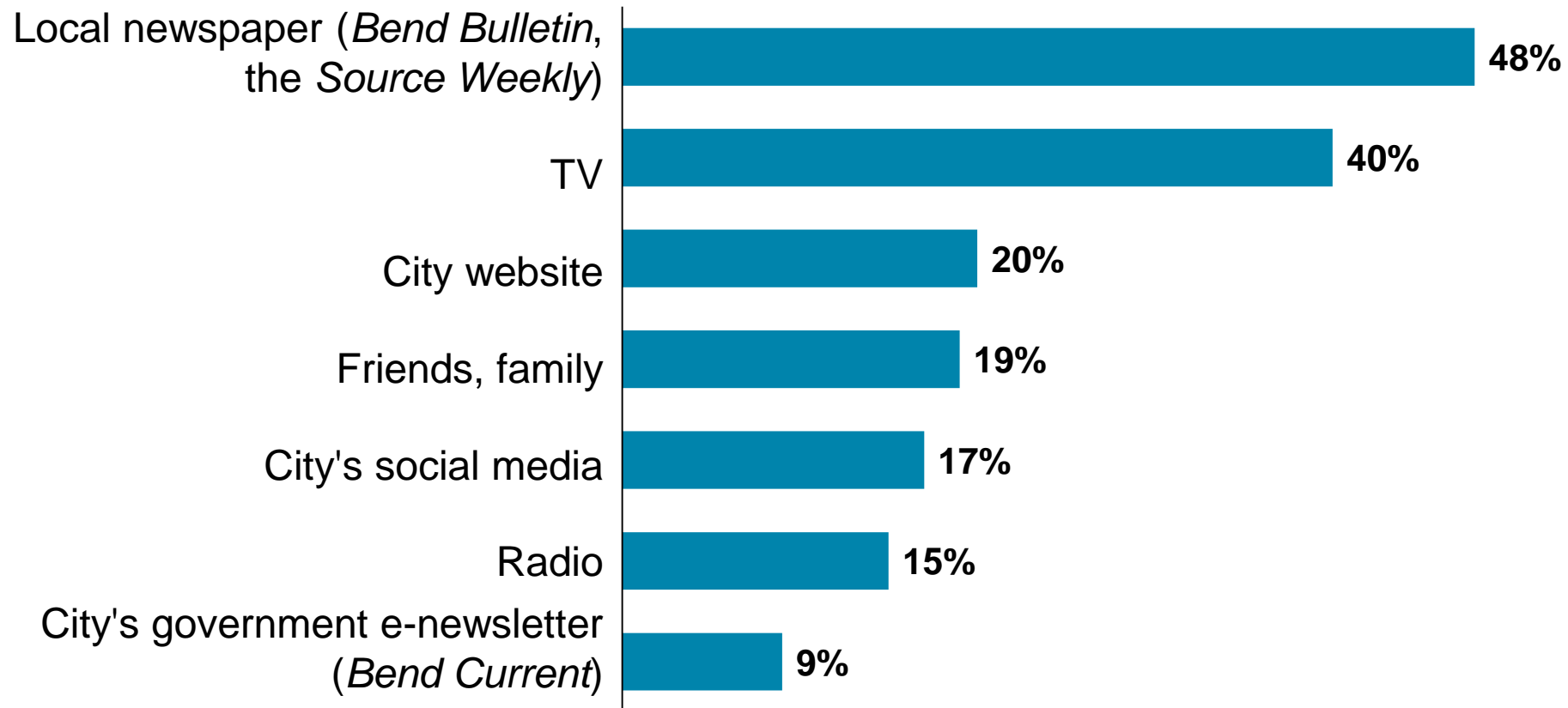
Residents of color are more somewhat concerned about traffic, parking, noise, and crowds.



Communications preferences



Residents are most likely to name local newspapers and TV stations are their source of information about Bend.



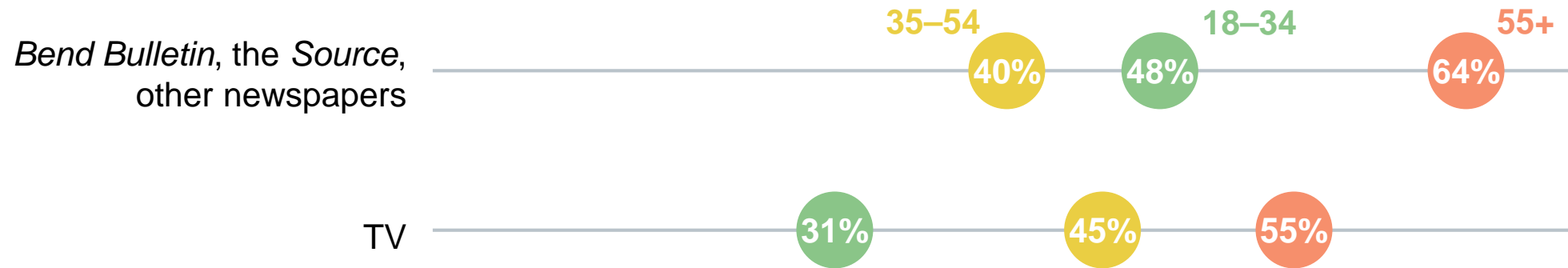


Residents under 55 are more reliant on digital sources like social media and the City's website.



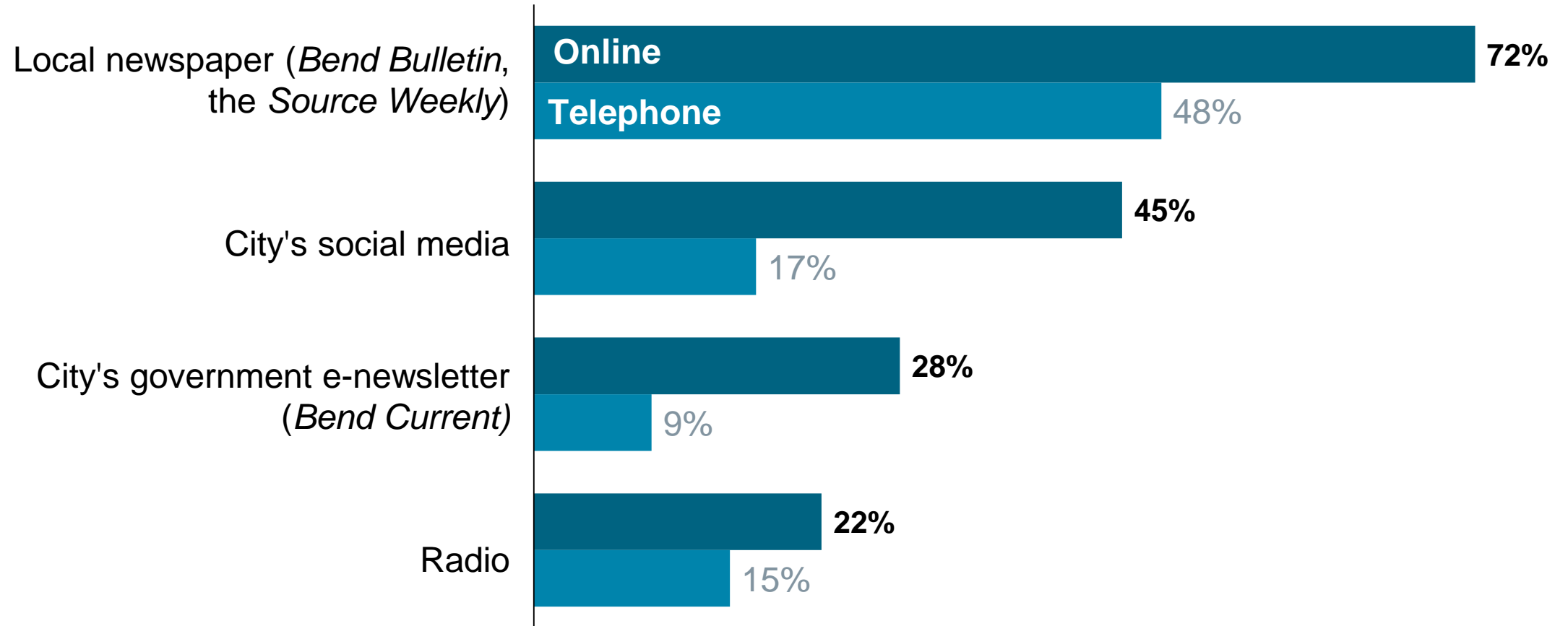


Meanwhile, residents 55 and older prefer local TV and newspapers.



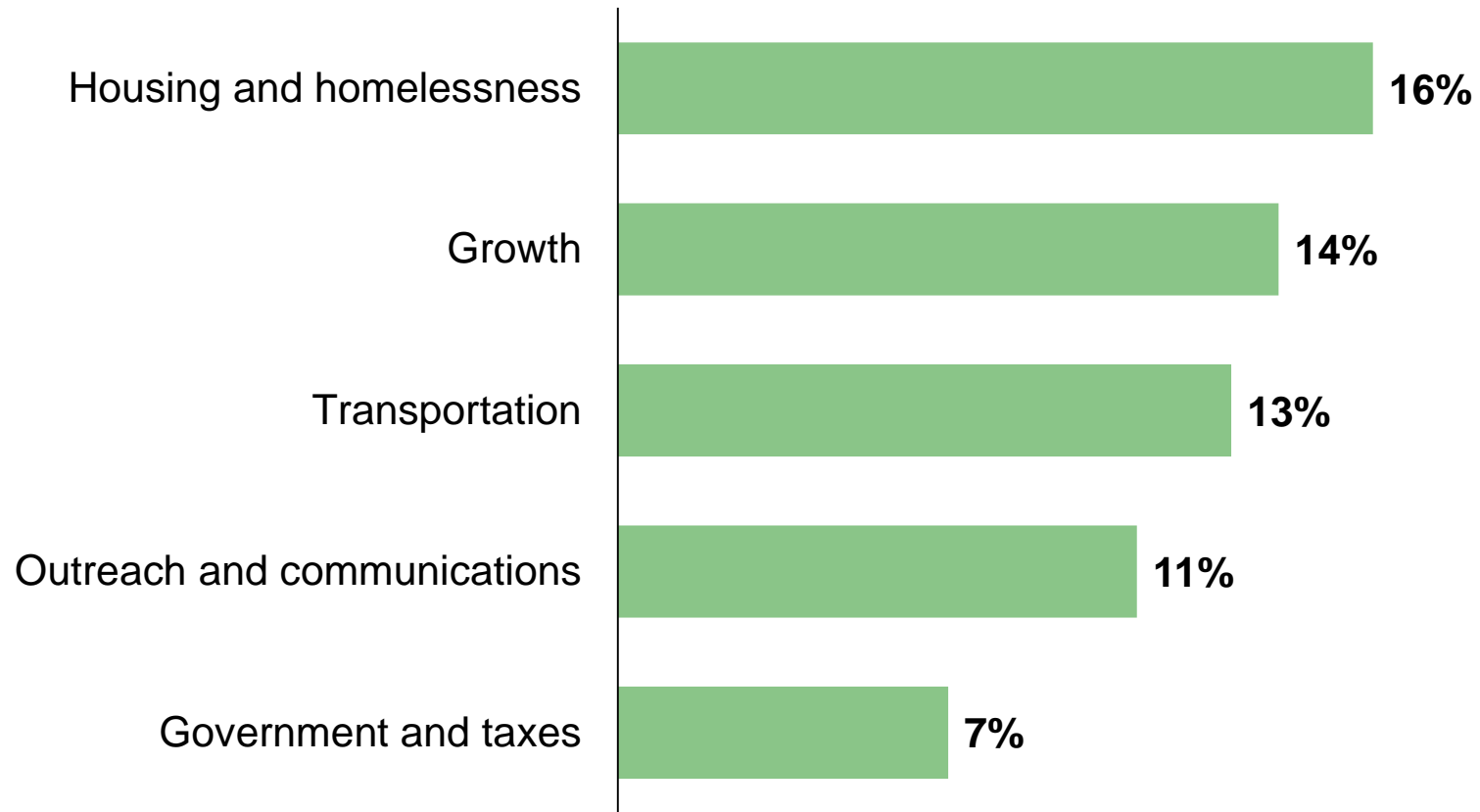


Online respondents are more likely to get information about Bend from papers, TV, radio, and *Bend Current*.



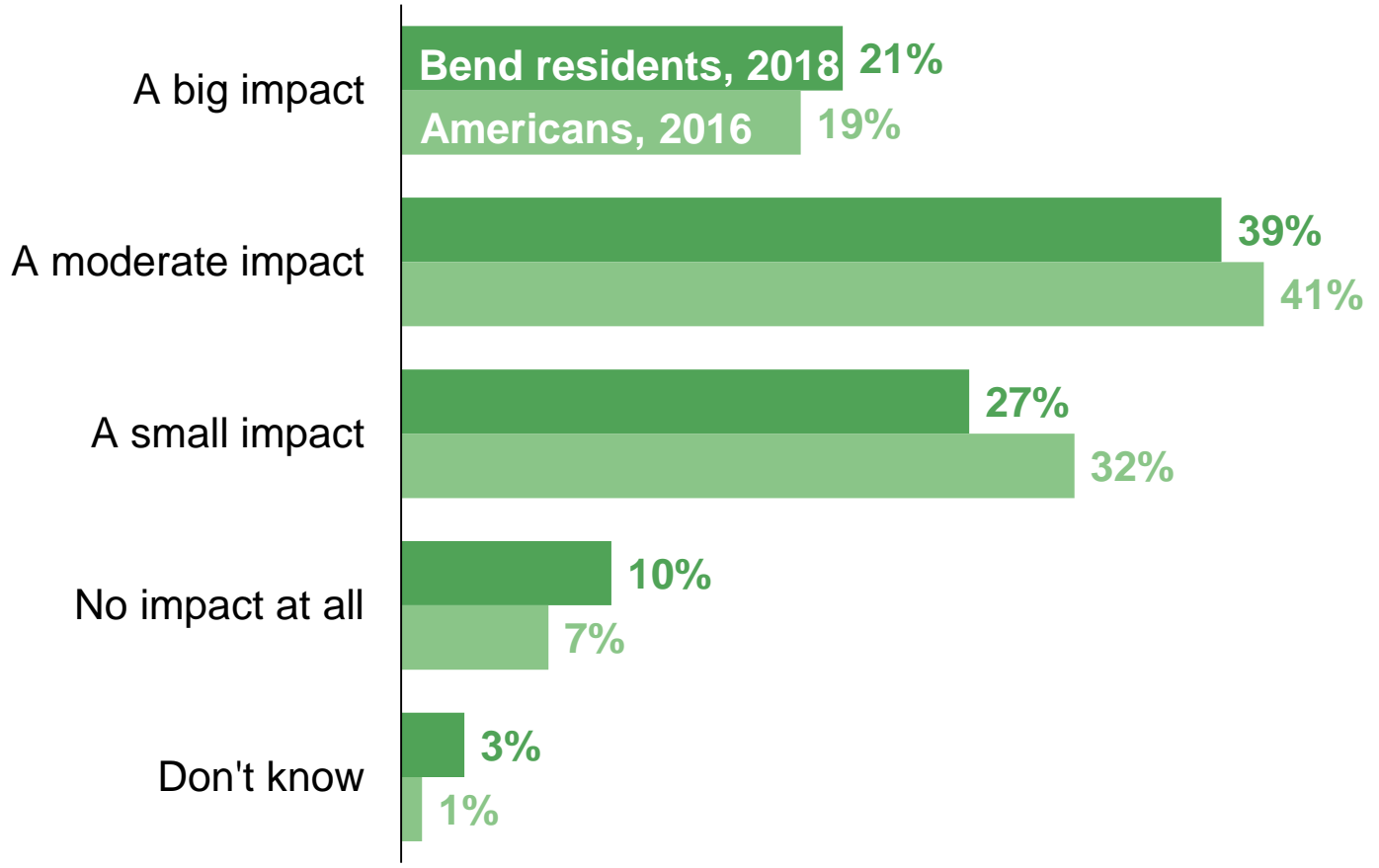


Residents hope to hear from the City about top issues of concern: housing, growth, and transportation.





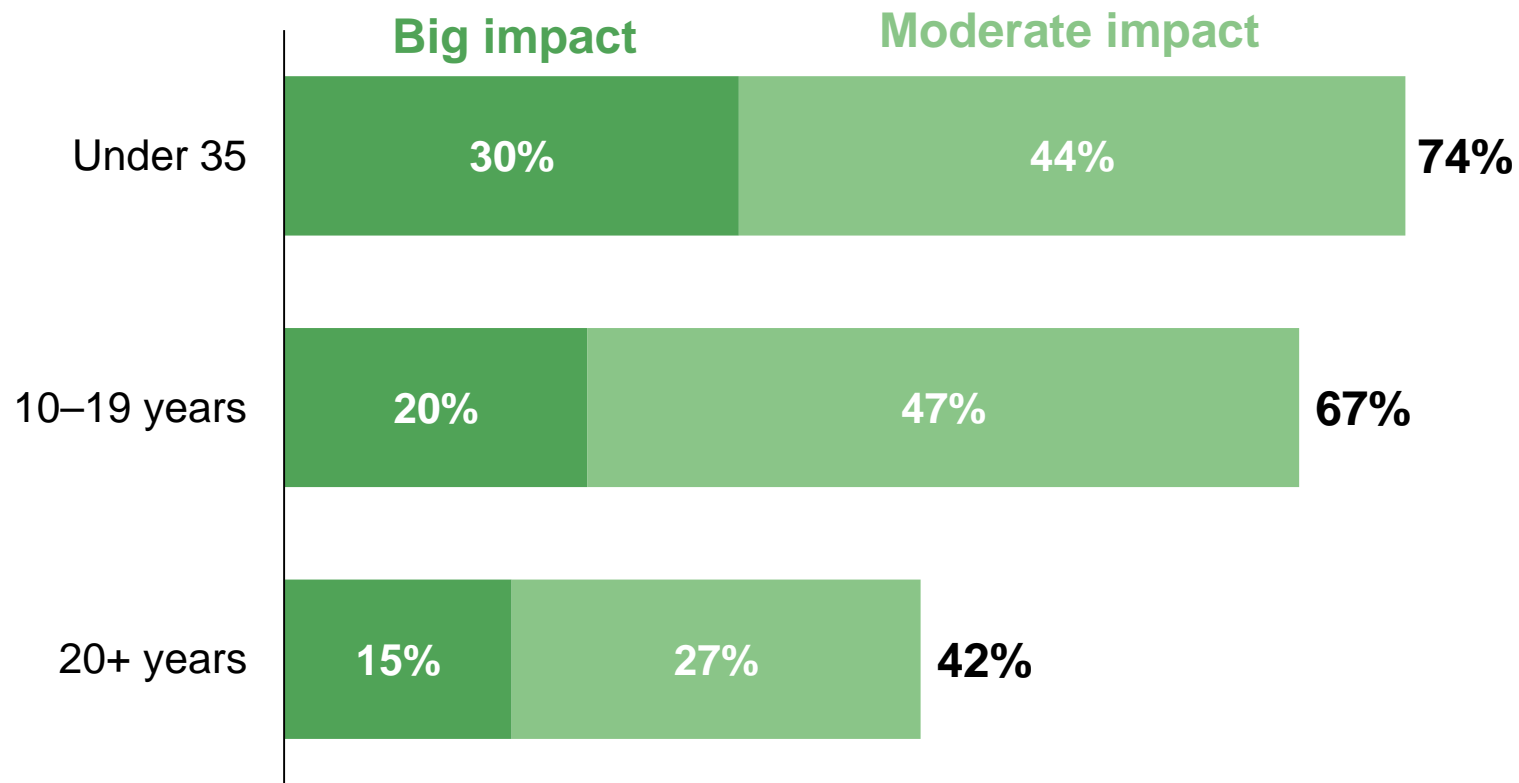
Bend residents think they can have an impact in *making their community a better place to live.*



Source: Pew Research, 2016 Voting Survey

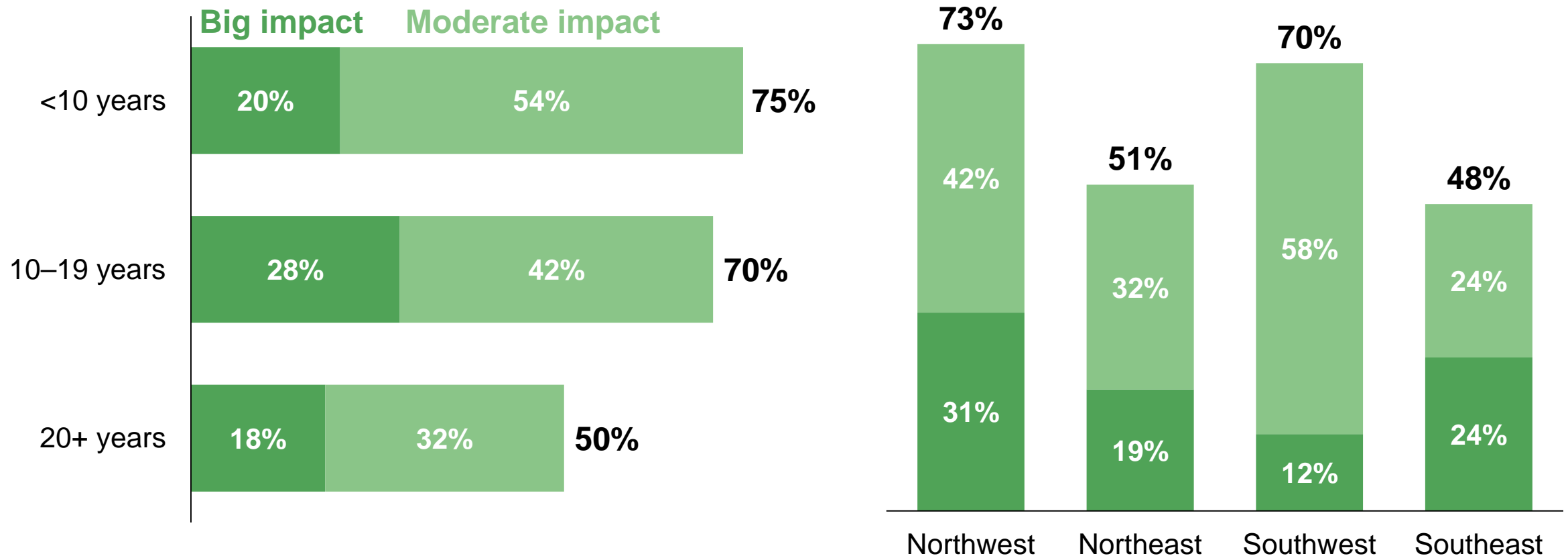


Young residents are more optimistic about their ability to have a big impact.





Newer residents and those living in West Bend are also more likely to say they can make a difference.





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Anne Buzzini
abuzzini@dhmresearch.com

www.dhmresearch.com

January 15, 2019

To: Anne Aurand, City of Bend
From: Michelle Neiss, Anne Buzzini, DHM Research
Re: City of Bend Community Survey—Online Results, #00815

INTRODUCTION & METHODOLOGY

From December 10, 2018 to January 6, 2019, DHM Research conducted an online survey of 1,914 Bend residents. The survey provided an opportunity for all interested residents to provide feedback to the City by answering the same questions that appeared in a statistically valid telephone survey.

Research Methodology: The online survey consisted of 1,914 Bend residents and took approximately 12 minutes to complete. This is a sufficient sample size to assess resident opinions generally and to review findings by multiple subgroups, including age, gender, and area of the city.

The City of Bend made the survey available on their website and promoted the survey on social media and with local media outlets.

Statement of Limitations: Community engagement surveys do not rely on random sampling and therefore, a margin of error cannot be calculated with confidence. Differences found between demographic groups should be interpreted cautiously as possible differences.

DHM Research Background: DHM Research has been providing opinion research and consultation throughout the Pacific Northwest and other regions of the United States for over 40 years. The firm is nonpartisan and independent and specializes in research projects to support public policy making.

DIFFERENCES BETWEEN ONLINE AND TELEPHONE SURVEY

An online version of the community survey was offered to all residents in Bend, to ensure that all interested parties had the opportunity to share feedback with the City. The City of Bend promoted the online version of the survey, which was made available from December 10, 2018 to January 6, 2019. A link to the survey appeared on the City website, and KTVZ shared a link to the survey in news articles and on social media.

Online community surveys made available to the general public create a valuable research opportunity that is distinct from statistically valid research. Attitudes expressed in this type of research may not accurately reflect the entire population, but the differences between an online community survey and one conducted with a representative sample of residents may show important details about community opinions.

The demographics of residents in the online survey differ noticeably from the demographics of the statistically valid sample—for which DHM set quotas and weighted the data to match US Census demographics. Online survey takers were disproportionately female (56% compared to 52%) and were more likely to hold a graduate degree (36% compared to 20%). These differences reflect the response bias of opt-in surveys generally.

Notably, residents in the online survey were also more likely to rely on multimodal transportation. Overall, 6% of online respondents indicated that they bike as their main mode of transportation, compared to just 1% of telephone respondents. There was also a slight increase in the proportion of respondents who walk for their main mode of transportation in the online survey (5% compared to 3%).

Northwest Bend residents also made up a larger proportion of the online survey—36% compared to 25% in the telephone survey.

These demographic differences are important to keep in mind when evaluating differences in attitudes between the two surveys. Notably, there are few differences at all—most differences represent a measure of degree or intensity, and many differences fall within the margins of error.

Residents who took the online survey were more likely to feel passionately about issues like sidewalks and bike lanes. Indeed, 44% of online respondents said this is an urgent or high priority, compared to 33% of telephone respondents. Additionally, 11% of online respondents said that sidewalks and bike lanes is the *one* service the City should fund—compared to just 1% of telephone respondents. These differences are likely due to the greater representation of residents who walk and bike as a main mode of transit in the online survey.

Online respondents were also more likely to rely on certain sources of information for news about the City of Bend. Due to the opt-in nature of the online survey, this reflects an expected self-selection bias. Residents who are more informed and engaged are more likely to hear about, and participate in, these types of surveys. Online respondents were much more likely to rely on local newspapers, television, radio, and *The Bend Current* than telephone survey respondents.

Online respondents exhibited diminished positivity about the City's overall performance as well as satisfaction with individual services. Few online participants gave the City an A grade compared to telephone respondents (7% vs. 17%), although the proportion of B grades was the same (43% each). Satisfaction with individual services was diminished, and the greatest declines were in regard to sewer service (43% vs. 54%) and building, planning, and permitting (13% vs 22%). These differences may reflect differing demographic, or it may reflect the propensity of residents with a complaint or grievance to be more motivated to take a survey of this type.

The differences between these two samples may help inform the impact of public comment in the future. Residents who proactively sought to share their opinion in the community survey are likely to be more informed about city issues and that may color their views. Importantly, more engaged residents tend to contact their elected leaders and appear more frequently at City Council meetings. Comparing the statistically valid results to those of the online survey can provide a useful comparison and shed light on how the loudest voices may differ from the public at large. Put another way, councilors may hear from residents who share opinions like those seen in the online survey, but opinions citywide may be more closely reflected in the telephone survey results.

Bend Community Survey 2018
December 10, 2018–January 6, 2019
Community Engagement, Promoted by City
12 minutes
DHM Research
#00815

LANDING PAGE

S1. Please select your language / Por favor seleccione su idioma.

Response Category	n=1909
English	99%
Español	1%

2018 Community Survey

Thank you for taking the time to answer these survey questions. The City of Bend wants to get your feedback about our City and various services we provide. Your input is very important and will help to inform City decisions on issues that are important to the community. We value your candid responses. If you have recently answered these questions on the phone, we thank you for your time. This survey is intended for those who were not contacted earlier, to give everyone an opportunity to share their opinions.

This survey may take up to 10 minutes to complete and will be available until December 22. Your responses are completely confidential and no name or identifying information will be associated with your responses. The online survey is being hosted by an independent, third-party research firm, DHM Research. DHM will also collect and analyze the results.

Thank you for providing your feedback!
City of Bend

2018 Community Survey (Spanish version)

Thank you for taking the time to answer these survey questions. The City of Bend wants to get your feedback about our City and various services we provide. Your input is very important and will help to inform City decisions on issues that are important to the community. We value your candid responses. If you have recently answered these questions on the phone, we thank you for your time. This survey is intended for those who were not contacted earlier, to give everyone an opportunity to share their opinions.

This survey may take up to 10 minutes to complete and will be available until December 22. Your responses are completely confidential and no name or identifying information will be associated with your responses. The online survey is being hosted by an independent, third party research firm, DHM Research. DHM will also collect and analyze the results.

Thank you for providing your feedback!
City of Bend

WARM-UP

1. I'd like to start with a question about quality of life. Would you say Bend, as a place to live, is:

Response Category	Online n=1909	Phone n=300
Excellent	35%	37%
Good	50%	47%
Fair	12%	13%
Poor	2%	1%
Very poor	2%	1%
I'm not sure	<1%	<1%

GOVERNMENT PERFORMANCE AND PRIORITIES

[new page]

2. If you were to give the City of Bend a grade for its performance, would you give it an A, meaning excellent, a B for above average, a C for average, a D for below average, or F for failing?

Response Category	Online n=1909	Phone n=300
A	7%	17%
B	43%	43%
C	34%	29%
D	10%	5%
F	3%	3%
I'm not sure	2%	3%

3. ***What is the most important issue in Bend that you would like your local government leaders to do something about? (Open comment box)

[new page]

How would you rate the City of Bend in each of the following areas? Using a scale of 1 to 5, where 1 is very poor, 3 is neutral, 5 is excellent, how would you rate the city on providing these services? (Rotate)

Response Category	Mean	Top Box (4+5)	(DNR) Don't know
4. Police and fire service			
Online	4.1	72%	6%
Phone	4.2	80%	2%
5. Drinking water service			
Online	4.2	73%	6%
Phone	4.3	77%	4%
6. Sewer service			
Online	3.5	43%	12%
Phone	3.6	54%	6%

Response Category	Mean	Top Box (4+5)	(DNR) Don't know
7. Maintaining City streets			
Online	2.7	24%	<1%
Phone	2.8	23%	--
8. Building, planning, and permitting service			
Online	2.6	13%	15%
Phone	2.8	22%	11%

[new page]

Over the next 10 years, Bend will be facing many issues. The City won't be able to do everything and must identify priorities. I'd like to read a list of services we provide. Should the City give each of the following a low priority, medium priority, high priority, or urgent priority? Please be selective in your rating as funding is limited and remember that we're talking about priorities over the next 10 years. You may have other priorities, but please limit your answers for now to just these issues. **(Rotate questions)**

Response Category		Low	Medium	High	Urgent	I'm not sure
9. Drinking water service						
Online		16%	39%	34%	3%	7%
Phone		25%	28%	34%	8%	5%
10. Street maintenance						
Online		3%	29%	49%	18%	1%
Phone		2%	27%	48%	20%	2%
11. Sidewalks and bike lanes						
Online		21%	33%	28%	16%	1%
Phone		25%	39%	28%	6%	2%
12. Increase availability of affordable housing						
Online		15%	26%	25%	33%	1%
Phone		12%	21%	27%	39%	1%
13. Police Department services						
Online		9%	40%	40%	6%	4%
Phone		11%	45%	34%	7%	2%
14. Fire Department services						
Online		7%	37%	44%	6%	5%
Phone		12%	33%	44%	7%	4%
15. Sewer service						
Online		15%	48%	22%	4%	10%
Phone		18%	42%	26%	10%	4%
16. Long-range community planning						
Online		5%	19%	42%	32%	2%
Phone		5%	29%	38%	26%	2%

BUDGET

[new page]

17. Now please tell me which ONE service you feel the city should prioritize to fund? (**Rotate items**)

Response Category	Online n=1909	Phone n=300
Drinking water service	2%	3%
Street maintenance	15%	19%
Sidewalks and bike lanes	11%	1%
Increase availability of affordable housing	27%	35%
Police Department services	8%	6%
Fire Department services	5%	3%
Sewer service	2%	5%
Long-range community planning	27%	24%
I'm not sure	2%	1%

TRANSPORTATION

[new page]

18. What is the most important transportation issue that you would like your local government leaders to do something about (**Open comment box**)?

[new page]

19. How would you rate the condition of roads and streets in Bend?

Response Category	Online n=1909	Phone n=300
Excellent	3%	5%
Good	50%	49%
Poor	37%	42%
Very poor	9%	3%
I'm not sure	1%	1%

GROWTH

[new page]

20. How concerned are you with traffic, parking, noise, and crowds?

Response Category	Online n=1909	Phone n=300
Very concerned	44%	41%
Somewhat concerned	34%	38%
Not too concerned	17%	15%
Not at all concerned	4%	6%
I'm not sure	<1%	1%

COMMUNICATIONS

[new page]

21. Where do you get information about City issues in Bend? Click on all that apply.

Response Category	Online n=1909	Phone n=300
Local newspaper (daily <i>Bend Bulletin</i> or <i>The Source Weekly</i>)	72%	48%
Other newspaper	4%	3%
City government's e-newsletter (eNews, The Bend Current)	28%	9%
TV	50%	44%
Radio	22%	15%
City social media (Facebook, Twitter, Instagram)	45%	17%
City website	24%	20%
Friends, family	37%	19%
Other [open text box]	11%	1% or less
I'm not sure [Exclusive]	1%	1%

[new page]

22. What would you like to hear more about from the City of Bend? (**Open comment box**)

[new page]

23. How much impact do you think people like you can have in making Bend a better place to live?

Response Category	Online n=1909	Phone n=300
A big impact	25%	21%
A moderate impact	37%	39%
A small impact	28%	27%
No impact at all	8%	10%
I'm not sure	2%	3%

AFFORDABLE HOUSING

[new page]

24. What type of housing options should Bend officials prioritize? Even if you think all of these are important, we'd like to hear which one you think the community needs most. [**rotate options**]

Response Category	Online n=1909	Phone n=300
Single-family homes	29%	36%
Multi-family apartments	18%	22%
Attached housing, such as duplexes, triplexes, or townhomes	39%	37%
I'm not sure	12%	5%

25. Which of the following do you prefer? **[rotate options]**

Response Category	Online n=1909	Phone n=300
I would prefer that Bend mix retail shops, housing, and services together to create complete, mixed-use, walkable neighborhoods.	73%	64%
I would prefer that residential neighborhoods be separate from retail and services, even if it means more driving.	22%	33%
I'm not sure	5%	3%

DEMOGRAPHICS

[new page]

These last few questions are to make sure we have a valid sample of the community. It's important that we collect answers to all of these questions. Your information is completely confidential and anonymous.

26. How many years have you lived in Bend? **(Open text box, autocode as)**

Response Category	Online n=1909	Phone n=300
less than 5	24%	3%
5–9	18%	12%
10–19	26%	32%
20+	28%	52%
I prefer not to say	4%	1%

27. Do you rent or own your home?

Response Category	Online n=1909	Phone n=300
Rent	17%	18%
Own	80%	81%
I prefer not to say	2%	1%

28. Do you live in the Northwest, Southwest, Northeast, or Southeast area of Bend?

Please use the location where Highway 97 and Colorado Avenue meet as a reference point to divide the city into quadrants.

Response Category	Online n=1909	Phone n=300
Northwest	36%	25%
Southwest	16%	21%
Northeast	27%	26%
Southeast	18%	24%
I prefer not to say	3%	4%

29. For most days of the week, is your main mode of transportation by: **(read list)**

Response Category	Online n=1909	Phone n=300
Driving in a car or truck alone	69%	72%
Driving in a car or truck with others	18%	20%
Bicycle	6%	1%
Walking	5%	3%
Bus or public transportation	1%	2%
Other mode [open text box]	2%	2%
I prefer not to say/I'm not sure	1%	1%

30. What is your age? **(Open text box, autocode in below categories.**

Response Category	Online n=1909	Phone n=300
Under 18	n=2	--
18–24	2%	8%
25–34	12%	21%
35–54	39%	35%
55–64	19%	10%
65+	23%	26%
I prefer not to say	5%	1%
No answer	n=5	--

31. What's the highest level of education you've obtained?

Response Category	Online n=1909	Phone n=300
Less than high school	n=3	1%
High school diploma	3%	16%
Some college	17%	27%
College degree	42%	35%
Graduate/professional school	36%	20%
I prefer not to say	2%	n=1

32. Do you describe your gender as:

Response Category	Online n=1909	Phone n=300
Male	38%	47%
Female	56%	52%
Non-binary or gender non-conforming	1%	1%
Other [open text box]	n=8	--
I prefer not to say	4%	n=1

33. ***Which of the following best describes your race or ethnicity? Click on all that apply.

Response Category	Online n=1909	Phone n=300
African	n=4	1%
Asian/Pacific Islander	1%	1%
Black/African American	n=7	1%
Hispanic/Latino	3%	7%
Middle Eastern/North African	n=4	--
Native American/American Indian	1%	3%
White/Caucasian	86%	86%
Other [open text box]	1%	1%
I'm not sure [Exclusive]	n=2	1%
I prefer not to say [Exclusive]	9%	3%

Thank you for your time!

December 13, 2018

To: Anne Aurand, City of Bend
From: Michelle Neiss, Anne Buzzini, DHM Research
Re: City of Bend Community Survey—Phone Results, #00815

INTRODUCTION & METHODOLOGY

From December 4–10, 2018 DHM Research conducted a telephone survey of 300 residents residing in Bend, Oregon. The goals of the survey were to measure changes in resident attitudes over time, to assess the City's performance in providing certain services, and to identify current resident priorities.

Research Methodology: The telephone survey consisted of 300 Bend residents and took approximately 12 minutes to complete. This is a sufficient sample size to assess resident opinions generally and to review findings by multiple subgroups, including age, gender, and area of the city.

Respondents were contacted by a live interviewer from a list of registered voters, which included cell phones. In gathering responses, a variety of quality control measures were employed, including questionnaire pre-testing and validation. Quotas were set by age, gender, and race/ethnicity to ensure a representative sample. Responses are weighted to Census demographics for the City.

Statement of Limitations: Any sampling of opinions or attitudes is subject to a margin of error. The margin of error is a standard statistical calculation that represents differences between the sample and total population at a confidence interval, or probability, calculated to be 95%. This means that there is a 95% probability that the sample taken for this study would fall within the stated margin of error if compared with the results achieved from surveying the entire population. The margin of error for this survey is +/- 5.7%.

DHM Research Background: DHM Research has been providing opinion research and consultation throughout the Pacific Northwest and other regions of the United States for over 40 years. The firm is nonpartisan and independent and specializes in research projects to support public policy making.

Bend Community Survey 2018
December 4–10, 2018
N=300; Bend general population
12 minutes; margin of error +/- 5.6%
DHM Research #00815

***Indicates new question.

Introduction: Hi, my name is ____ and I'm calling to ask some questions about important City of Bend issues. I'm not selling anything, and this shouldn't take too long. (Anyone age 18+ qualifies)

WARM-UP

1. I'd like to start with a question about quality of life. Would you say Bend, as a place to live, is excellent, good, fair, poor, or very poor?

Response Category	2018 n=300	2014 n=400	2013 n=400
Excellent	37%	62%	57%
Good	47%	28%	33%
Fair	13%	9%	8%
Poor	1%	1%	1%
Very poor	1%	--	--
(DO NOT READ) Don't know	<1%	<1%	1%

GOVERNMENT PERFORMANCE AND PRIORITIES

2. If you were to give the City of Bend a grade for its performance, would you give it an A, meaning excellent, a B for above average, a C for average, a D for below average or F for failing?

Response Category	2018 n=300	2014 n=400	2013 n=400
A	17%	22%	11%
B	43%	47%	49%
C	29%	22%	30%
D	5%	6%	7%
F	3%	1%	2%
(DO NOT READ) Don't know	3%	1%	1%

3. ***What is the most important issue in Bend that you would like your local government leaders to do something about? (Open, probe for specifics)

Response Category	n=300
Transportation (Net)	46%
<i>Roads & congestion (Subnet)</i>	<i>40%</i>
Traffic congestion	22%
Road repair, maintenance	16%
Build new roads, expand roads	6%
<i>Public transportation (Subnet)</i>	<i>4%</i>
<i>Other transportation (Subnet)</i>	<i>2%</i>
Social Issues (Net)	29%
Housing, affordable housing	27%
Homelessness, hunger	3%
Growth, Overdevelopment (Net)	22%
Manage growth, too much development	10%
Overpopulation, too many people moving in	7%
Upkeep of infrastructure	5%
All other growth categories	2% or less
Economy, jobs (Net)	6%
Economy cost of living	3%
All other economy	2% or less
School issues (Net)	5%
Fund schools, education	4%
Other school issues	1%
Government and taxes (Net)	4%
All other responses	2% or less
None, nothing, refused	3%
Don't know, need more information	2%

How would you rate the City of Bend in each of the following areas? Using a scale of 1 to 5, where 1 is very poor, 3 is neutral, 5 is excellent, how would you rate the city on providing these services? (Rotate)

Response Category		Mean	Top Box (4+5)	(DNR) Don't know
4. Police and fire service				
	2018	4.2	80%	2%
	2014	8.1	72%	2%
	2013	7.4	57%	2%
5. Drinking water service				
	2018	4.3	77%	4%
	2014	8.3	76%	1%
	2013	7.2	52%	4%
6. Sewer service				
	2018	3.6	54%	6%
	2014	7.4	52%	8%

Response Category		Mean	Top Box (4+5)	(DNR) Don't know
7. Maintaining City streets*				
	2018	2.8	23%	--
	2014	5.7	20%	<1%
	2013	6.0	22%	1%
8. Building, planning, and permitting service				
	2018	2.8	22%	11%
	2014	6.1	25%	8%

*In 2013 and 2014, this question read, “maintaining existing City streets and sidewalks.”

Note: In 2013 and 2014, the scale provided was 1–10. The top box figures refer to (8+9+10) for those years.

Over the next 10 years, Bend will be facing many issues. The City won't be able to do everything and must identify priorities. I'd like to read a list of services we provide. Should the City give each of the following a low priority, medium priority, high priority, or urgent priority? Please be selective in your rating as funding is limited and remember that we're talking about priorities over the next 10 years. You may have other priorities but please limit your answers for now to just these issues. **(Rotate)**

Response Category		Low	Medium	High	Urgent	(DNR) Don't know
9. Drinking water service						
	2018	25%	28%	34%	8%	5%
	2014	16%	35%	39%	8%	3%
	2013	6%	24%	54%	14%	2%
10. Street maintenance*						
	2018	2%	27%	48%	20%	2%
	2014	5%	39%	45%	11%	1%
	2013	8%	52%	33%	6%	1%
11. ***Sidewalks and bike lanes						
	2018	25%	39%	28%	6%	2%
12. ***Increase availability of affordable housing						
	2018	12%	21%	27%	39%	1%
13. Police Department services*						
	2018	11%	45%	34%	7%	2%
	2014	8%	31%	50%	10%	1%
	2013	5%	35%	49%	10%	1%
14. Fire Department services*						
	2018	12%	33%	44%	7%	4%
	2014	4%	29%	54%	13%	<1%
	2013	3%	33%	52%	11%	1%
15. Sewer service*						
	2018	18%	42%	26%	10%	4%
	2014	11%	44%	34%	7%	4%
	2013	12%	40%	36%	9%	4%

Response Category	Low	Medium	High	Urgent	(DNR) Don't know	
16. ***Long-range community planning						
	2018	5%	29%	38%	26%	2%

*In 2013 and 2014, services were described slightly differently as follows: “repair and maintain drinking water infrastructure;” “repair and maintain existing city streets and sidewalks,” “maintain service levels in the Police Department;” “maintain service levels in the Fire Department;” and “repair and improve the sewer infrastructure.”

BUDGET

17. I'd like to read the same list. Please tell me which ONE service you feel the city should prioritize to fund? **(Rotate items)**

Response Category	2018 n=300	2014 n=400
Increase availability of affordable housing	35%	--
Long-range community planning	24%	--
Street maintenance*	19%	20%
Police Department services	6%	16%
Sewer service	5%	7%
Drinking water service	3%	14%
Fire Department services	3%	11%
(DNR) Don't know	3%	--
Sidewalks and bike lanes	1%	--

*In 2013 and 2014 response category read, “repair and maintain existing city streets and sidewalks.”

TRANSPORTATION

18. What is the most important transportation issue that you would like your local government leaders to do something about **(OPEN)**?

Response Category	n=300
Traffic and roads (Net)	62%
Traffic and congestion	33%
Maintain infrastructure	16%
Expand infrastructure	15%
All other traffic and roads	2% or less
Public transportation (Net)	26%
Extend bus service, more areas covered, buses	15%
Public transportation general	8%
All other public transportation	1%
Safety (Net)	6%
Pedestrians and bikes	4%
All other safety	2% or less
All other responses	Less than 1%
None, nothing, refused	5%
Don't know, need more information	1%

19. Would you rate the condition of roads and streets in Bend as excellent, good, poor, or very poor?

Response Category	2018 n=300	2014 n=400
Excellent	5%	2%
Good	49%	50%
Poor	42%	41%
Very poor	3%	6%
(DNR) Don't know	1%	1%

GROWTH

20. *How concerned are you with traffic, parking, noise, and crowds? Would you say you are very concerned, somewhat concerned, not too concerned or not at all concerned?

Response Category	2018 n=300
Very concerned	41%
Somewhat concerned	38%
Not too concerned	15%
Not at all concerned	6%
(DNR) Don't know	1%

COMMUNICATIONS

21. Where do you get information about City issues in Bend? **(Check all that apply. DO NOT READ LIST)**

Response Category	2018 n=300	2014 n=400	2013 n=400
Local newspaper (daily Bend Bulletin or The Source Weekly)*	48%	50%	60%
TV	44%	49%	53%
City Website	20%	21%	28%
Friends/Family	19%	18%	28%
City social media (Facebook, Twitter, Instagram)	17%	--	--
Radio	15%	14%	17%
City government's e-newsletter (eNews, The Bend Current)	9%	--	--
Other newspaper mentions	3%	--	--
All other responses	1% or less	3% or less	4% or less
(DNR) Don't know	1%	3%	3%

*In 2013 and 2014, response category read: "newspaper."

22. What would you like to hear more about from the City of Bend? (Open)

Response Category	n=300
Housing and homelessness (Net)	16%
Housing	15%
Homeless	2%
Growth (Net)	14%
Plans for future growth	13%
Cost to developers	1%
Transportation (Net)	13%
Roads, repairs, snow removal	7%
Traffic, congestion	7%
All other transportation	1% or less
Outreach and communications (Net)	11%
Information, what's going on, improvements	5%
City planning and information	4%
All other outreach	3% or less
Government and taxes (Net)	7%
Budget, money issues, how spent	4%
All other government and taxes	2% or less
Too much growth, too crowded, stop promoting city	4%
Infrastructure	4%
All other responses	3% or less
None, nothing, refused	25%
Don't know	3%

23. ***How much impact do you think people like you can have in making Bend a better place to live?

Response Category	2018 n=300
A big impact	21%
A moderate impact	39%
A small impact	27%
No impact at all	10%
(DNR) I'm not sure	3%

AFFORDABLE HOUSING

24. ***What type of housing options should Bend officials prioritize? Even if you think all of these are important, we'd like to hear which one you think the community needs most. [rotate options]

Response Category	2018 n=300
Single family homes	36%
Multi-family apartments	22%
Attached housing, such as duplexes, triplexes, or townhomes	37%
(DNR) Don't know	5%

25. ***Which of the following do you prefer? [rotate options]

Response Category	2018 n=300
I would prefer that Bend mix retail shops, housing, and services together to create complete, mixed-use, walkable neighborhoods.	64%
I would prefer that residential neighborhoods be separate from retail and services, even if it means more driving.	33%
(DNR) Don't know	3%

DEMOGRAPHICS

These last few questions are to make sure we have a valid sample of the community. It's important that we collect answers to all of these questions. Your information is completely confidential and anonymous.

26. How many years have you lived in Bend? (Open, record number)

Response Category	n=300
less than 5	3%
5-9	12%
10-19	32%
20+	52%
(DNR) Refused	1%

27. Do you rent or own your home?

Response Category	n=300
Rent	18%
Own	81%
(DNR) Refused	1%

28. Do you live in the Northwest, Southwest, Northeast, or Southeast area of Bend?

Response Category	n=300
Northwest	25%
Southwest	21%
Northeast	26%
Southeast	24%
(DNR) Refused	4%

29. For most days of the week, is your main mode of transportation by: (read list)

Response Category	n=300
Driving in a car or truck alone	72%
Driving in a car or truck with others	20%
Bicycle	1%
Walking	3%
Bus or public transportation	2%
Other mode (specify)	2%
(DNR) Refused	1%

30. What is your age? **(IF REFUSED: Into which of the following groups does your age fall? READ LIST).**

Response Category	n=300
18–24	8%
25–34	21%
35–54	35%
55–64	10%
65+	26%
(DON'T READ) Refused	1%

31. What's the highest level of education you've obtained?

Response Category	n=300
Less than high school	1%
High school diploma	16%
Some college	27%
College degree	35%
Graduate/professional school	20%
(DON'T READ) Refused	n=1

32. Do you describe your gender as:

Response Category	n=300
Male	47%
Female	52%
Non-binary or gender non-conforming	1%
(DON'T READ) Don't know	--
(DON'T READ) Refused/Missing	n=1

33. ***Which of the following best describes your race or ethnicity? **(allow for multiple responses)**

Response Category	n=300
African	1%
Asian/Pacific Islander	1%
Black/African American	1%
Hispanic/Latino	7%
Middle Eastern/North African	--
Native American/American Indian	3%
White/Caucasian	86%
Other	1%
(DON'T READ) Don't know	1%
(DON'T READ) Refused/Missing	3%

December 2018

City of Bend Community Survey—Phone

Crosstabs



Prepared by DHM Research

503.220.0575
239 NW 13th Ave #205
Portland, OR 97209
www.dhmresearch.com

City of Bend Community Survey—Phone

December 4–10, 2018; N=300

HOW TO READ CROSSTABLES

Q1. All in all, do you think things are headed in the right direction or are things pretty much on the wrong track?

	Total	Gender	
		Male	Female
Total	1371 100%	599 100% (B)	772 100% (C)
Right direction	943 69%	394 66%	549B 71%
Wrong track	236 17%	126C 21%	100 14%
Don't know	192 14%	79 13%	113 15%

(sig=.05) (all_pairs) columns tested BC

How to Read Crosstables: In the example chart (left), rows represent the three possible response options to the question “All in all, do you think things are headed in the right direction, or are things pretty much on the wrong track?” The three response options are: “right direction,” “wrong track,” and “don’t know.” The amounts in each response category sum to the amount in the “total” row at the top of the table.

The first column, or banner, is the “Total” column. It reflects the overall results.

The next two columns reflect the results of a subgroup, “Gender.” The gender subgroup is composed of Males and Females, each with their own column. Both gender groups are assigned a letter (Male=B, Female=C).

These two columns show how males’ attitudes compare to females’ attitudes. As shown in the chart, 69% of the full sample thinks things are headed in the right direction. Looking at the gender subgroup, 71% of women think things are headed in the right direction, compared to 66% of men.

Statistically Significant Differences: If a pair of cells has a difference which is statistically significant, the larger of the two cells is flagged with the letter of the opposite column. The test shows the difference in females’ attitudes about things being headed in the right direction is statistically

significantly different than those of males’, which is signified by a “B” (the letter given to Males) next to females’ results for “right direction.”

The footnote indicates the level of significance (sig=.05). This level of significance means that 5% of the time, the difference between how the two groups feel about the direction is due to random chance, while 95% of the time the difference is meaningful.

Statement of Limitations: Any sampling of opinions or attitudes is subject to a margin of error, which represents the difference between a sample of a given population and the total population. The margin of error is a statistic expressing the amount of random sampling error in a survey’s results and differs by sample size, as reflected in the table below.

Margin of Error Based on Sample Size

N=1200	N=1000	N=800	N=600	N=500	N=400	N=300	N=200	N=150	N=100	N=50
+/- 2.8%	+/- 3.1%	+/- 3.5%	+/- 4.0%	+/- 4.4%	+/- 4.9%	+/- 5.7%	+/- 6.9%	+/- 8.0%	+/- 9.8%	+/- 13.8%

WARM-UP

Q1. I'd like to start with a question about quality of life. Would you say Bend, as a place to live, is excellent, good, fair, poor, or very poor?

	Age			Gender		Ethnicity			Years In Bend			Area				Rent/Own		Education		
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Excellent/Good	255 85%	73 84%	90 86%	90 84%	127 89%	126 81%	211 85%	36 88%	41 91%	90 93%	122 78%	66 87%	52 84%	65 85%	61 83%	44 82%	207 85%	39 77%	65 80%	150 90%
Excellent	112 37%	24 27%	52 50% BD	35 33%	50 35%	62 40%	92 37%	16 39%	24 53%	39 40%	47 30%	41 54% MN	20 32%	22 29%	27 36%	9 17%	102 42% P	17 34%	19 23%	75 45% S
Good	142 47%	49 57% C	37 36%	55 51% C	77 54%	64 41%	119 48%	20 49%	17 38%	51 53%	74 48%	25 33%	32 52%	43 57% L	34 47%	35 65% Q	105 43%	22 43%	46 57%	74 45%
Fair	38 13%	11 13%	12 11%	15 14%	10 7%	27 17% E	29 12%	5 12%	4 9%	6 6%	28 18% J	7 10%	9 14%	11 14%	11 15%	8 16%	30 12%	11 23% T	13 16%	13 8%
Total poor	6 2%	2 3%	2 2%	2 2%	5 3%	1 1%	6 3%	-	-	1 1%	6 4%	2 3%	1 1%	1 1%	1 2%	1 2%	5 2%	-	2 3%	4 2%
Poor	2 1%	-	1 1%	1 1%	1 1%	1 1%	2 1%	-	-	1 1%	2 1%	-	1 1%	1 1%	-	1 2%	1 1%	-	2 2%	1 *
Very poor	4 1%	2 3%	1 1%	1 1%	4 3%	-	4 2%	-	-	-	4 3%	2 3%	-	-	1 2%	-	4 2%	-	1 1%	3 2%
Don't know	1 *	-	1 1%	-	-	1 1%	1 *	-	-	-	1 1%	-	1 2%	-	-	-	1 *	-	1 1%	-

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

WARM-UP

Q1. I'd like to start with a question about quality of life. Would you say Bend, as a place to live, is excellent, good, fair, poor, or very poor?

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Excellent/Good	255 85%	189 88% C	45 75% (C)	19 80% (D)	112 100% G	142 100% G	-	175 97% IJ	65 75% J	10 44% (J)
Excellent	112 37%	82 38% C	19 32% (C)	10 41% (D)	112 100% FG	-	-	93 52% IJ	14 16% J	4 16% (J)
Good	142 47%	107 50% C	25 43% (C)	9 39% (D)	-	142 100% EG	-	82 46% J	51 58% J	6 27% (J)
Fair	38 13%	21 10% C	12 20% (C)	5 20% (D)	-	-	38 86% EF	5 3% H	20 23% H	7 32% H
Total poor	6 2%	5 2% C	2 3% (C)	-	-	-	6 14% EF	-	1 1% H	6 24% HI
Poor	2 1%	2 1% C	1 1% (C)	-	-	-	2 5% EF	-	1 1% H	2 7% HI
Very poor	4 1%	3 1% C	1 2% (C)	-	-	-	4 9% EF	-	-	4 17% HI
Don't know	1 *	-	1 2% (C)	-	-	-	-	-	1 1% H	-

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q2. If you were to give the City of Bend a grade for its performance, would you give it an A, meaning excellent, a B for above average, a C for average, a D for below average or F for failing?

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Fe- male	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North- west	South- west	North- east	South- east	----- Rent Own	----- Rent Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
A + B	180 60%	59D 69%	66D 63%	53 49%	83 59%	95 61%	154 62%	21 53%	35K 79%	65K 67%	78 50%	45 60%	39 62%	43 56%	42 58%	36 69%	140 57%	28 55%	42 51%	110 66%
A	50 17%	18 21%	23D 22%	9 8%	23 16%	27 18%	48 19%	1 2%	11 24%	20 20%	19 12%	9 12%	10 16%	6 8%	18N 25%	15Q 29%	31 13%	9 17%	8 10%	33 20%
B	130 43%	41 48%	43 41%	44 41%	61 43%	68 44%	106 43%	20 50%	25 55%	45 47%	60 38%	36 48%	29 46%	37 48%	24 33%	21 40%	108 45%	19 38%	34 41%	76 46%
C	88 29%	22 25%	27 26%	39 36%	43 30%	43 28%	69 28%	15 37%	7 17%	24 24%	56I 36%	19 26%	16 26%	26 34%	25 34%	12 23%	75 31%	16 32%	30 37%	41 25%
D + F	23 8%	2 3%	8 7%	13 12%	15 10%	8 5%	19 8%	2 5%	1 2%	5 5%	16 10%	8 10%	5 8%	3 4%	6 8%	3 6%	20 8%	3 7%	7 9%	12 7%
D	14 5%	-	5 4%	9B 9%	8 6%	6 4%	11 4%	1 2%	1 2%	2 2%	10 6%	4 5%	3 5%	2 3%	3 5%	3 5%	11 5%	3 7%	4 4%	7 4%
F	9 3%	2 3%	3 3%	4 3%	7 5%	2 2%	8 3%	1 3%	-	3 3%	6 4%	4 5%	2 3%	1 2%	3 4%	1 1%	9 4%	-	4 4%	6 3%
Don't know	9 3%	3 3%	3 3%	3 3%	1 *	9E 6%	6 3%	2 6%	1 2%	3 3%	5 3%	3 4%	2 4%	4 5%	-	1 2%	8 3%	3 6%	3 3%	4 2%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q2. If you were to give the City of Bend a grade for its performance, would you give it an A, meaning excellent, a B for above average, a C for average, a D for below average or F for failing?

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
A + B	180 60%	126 59%	34 58%	18 73%	93FG 83%	82G 58%	5 11%	180IJ 100%	-	-
A	50 17%	37 17%	8 14%	5 19%	27G 24%	22G 16%	-	50IJ 28%	-	-
B	130 43%	89 42%	26 45%	13 54%	66FG 59%	60G 42%	5 11%	130IJ 72%	-	-
C	88 29%	63 30%	18 31%	6 24%	14 13%	51E 36%	21E 48%	-	88HJ 100%	-
D + F	23 8%	16 7%	6 11%	1 3%	4 3%	6 4%	13EF 29%	-	-	23HI 100%
D	14 5%	9 4%	4 7%	1 3%	3 2%	4 3%	7EF 15%	-	-	14HI 60%
F	9 3%	7 3%	2 4%	-	1 1%	2 1%	6EF 14%	-	-	9HI 40%
Don't know	9 3%	9 4%	-	-	1 1%	3 2%	5EF 12%	-	-	-

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q3. What is the most important issue in Bend that you would like your local government leaders to do something about?

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
Transportation (Net)	138 46%	40 47%	45 43%	51 47%	67 47%	70 45%	110 45%	23 57%	22 49%	45 47%	70 45%	34 45%	23 37%	38 50%	36 49%	20 38%	114 47%	24 48%	31 38%	82 49%
Roads & congestion (Subnet)	121 40%	34 40%	37 36%	48 45%	62 44%	59 38%	96 39%	22 54%	19 43%	36 37%	66 42%	30 40%	19 31%	38 49%	28 39%	15 29%	105 43%	21 41%	27 33%	73 44%
Traffic congestion	66 22%	22 25%	17 17%	27 25%	36 25%	31 20%	56 23%	9 23%	8 18%	15 16%	43 28%	17 23%	14 22%	17 22%	15 20%	11 21%	55 23%	13 25%	17 21%	37 22%
Road repair/maintenance	49 16%	11 13%	14 14%	23 21%	31F 22%	18 12%	39 16%	7 19%	10 22%	11 11%	28 18%	11 14%	8 12%	18 23%	12 16%	2 3%	47P 19%	5 11%	13 16%	30 18%
Build new roads, expand roads	19 6%	4 4%	10 10%	4 4%	4 3%	16E 10%	13 5%	5 13%	3 7%	9 9%	6 4%	6 7%	3 4%	7 9%	3 4%	2 3%	17 7%	4 7%	2 3%	12 7%
Other general road/bridges/construction	9 3%	-	5 5%	3 2%	6 4%	3 2%	7 3%	2 5%	2 4%	3 3%	4 3%	2 3%	2 3%	3 4%	-	2 4%	7 3%	2 4%	-	7 4%
Public transportation (Subnet)	13 4%	6 7%	6D 6%	1 1%	4 3%	8 5%	11 5%	1 3%	3 7%	7 7%	3 2%	2 3%	3 5%	1 1%	6 9%	4 7%	6 3%	3 6%	3 4%	7 4%
Public transportation general	10 3%	3 3%	6D 6%	1 1%	4 3%	5 3%	8 3%	1 3%	3 7%	4 4%	3 2%	2 3%	3 5%	1 1%	3 5%	4 7%	6 3%	-	3 4%	7 4%
Extend bus service (area served)	3 1%	3 3%	-	-	-	3 2%	3 1%	-	-	3 3%	-	-	-	-	3 4%	-	-	3T 6%	-	-
More buses	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other transportation (Subnet)	5 2%	-	3 3%	2 2%	3 2%	3 2%	5 2%	-	1 2%	3 3%	2 1%	3 3%	1 2%	1 1%	1 1%	1 2%	4 2%	1 1%	1 1%	4 2%
Bicycle issues	4 1%	-	2 2%	2 2%	2 1%	2 1%	4 2%	-	1 2%	2 2%	1 1%	2 3%	1 2%	1 1%	-	1 2%	3 1%	-	-	4 2%
Other	2 1%	-	1 1%	1 1%	1 *	1 1%	2 1%	-	-	1 1%	1 *	1 1%	-	-	1 1%	-	2 1%	1 1%	1 1%	-
Social Issues (Net)	87 29%	33 39%	30 28%	24 22%	27 19%	59E 38%	64 26%	18 44%	12 27%	38K 39%	36 23%	280 37%	18 29%	260 34%	12 16%	20 37%	67 28%	16 32%	30 37%	41 24%
Housing/affordable housing	80 27%	31 36%	27 26%	23 21%	23 16%	57E 37%	60 24%	18 44%	11 25%	34 35%	34 22%	270 35%	15 24%	240 31%	11 15%	19 36%	61 25%	16 32%	28 34%	37 22%
Homelessness/hunger	8 3%	3 3%	4 4%	1 1%	5 4%	2 2%	5 2%	-	1 2%	4 4%	3 2%	1 1%	3 5%	2 3%	1 1%	1 2%	7 3%	-	4 4%	4 3%
Healthcare/poor access to healthcare	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

DHM Research - Bend Community Survey - December 4-10, 2018
 (continued)
 GOVERNMENT PERFORMANCE AND PRIORITIES

Q3. What is the most important issue in Bend that you would like your local government leaders to do something about?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Other social issues	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Growth/Overdevelopment (Net)	67 22%	14 16%	26 25%	26 24%	36 26%	30 19%	55 22%	8 21%	10 24%	16 17%	39 25%	20 26%	11 17%	16 21%	17 24%	7 14%	58 24%	10 20%	13 16%	42 25%
Manage growth/Too much development	30 10%	6 7%	12 12%	11 10%	14 10%	16 10%	25 10%	5 11%	8 19%	8 9%	13 8%	13 17%	6 10%	5 7%	5 7%	3 5%	27 11%	2 3%	7 8%	21 13%
Overpopulation/too many people moving in	20 7%	7 9%	7 6%	6 5%	14 10%	6 4%	20 8%	-	1 1%	4 4%	16 10%	3 4%	3 5%	8 11%	5 7%	4 7%	16 7%	4 9%	5 6%	10 6%
Upkeep of infrastructure	14 5%	4 4%	6 6%	3 3%	7 5%	7 4%	6 2%	6G 15%	1 2%	7 7%	5 3%	4 5%	1 1%	6 8%	2 3%	1 1%	12 5%	2 3%	2 3%	9 6%
Sewer/Cost to install	5 2%	-	-	5C 5%	2 1%	3 2%	3 1%	2 4%	-	-	5 3%	-	-	1 2%	4 5%	1 1%	4 2%	1 3%	-	4 2%
Land use	4 1%	-	2 2%	3 2%	2 1%	2 2%	4 2%	-	1 2%	2 2%	2 1%	1 1%	1 1%	1 2%	2 2%	1 1%	4 2%	1 2%	1 1%	3 2%
Economy/Jobs (Net)	17 6%	5 6%	7 7%	5 4%	7 5%	10 7%	16 7%	1 2%	2 4%	6 6%	10 6%	2 3%	7 12%	4 5%	4 5%	3 6%	14 6%	2 3%	5 6%	10 6%
Economy/cost of living/inflation	8 3%	2 3%	2 2%	3 3%	4 3%	3 2%	7 3%	1 2%	1 1%	5 5%	2 1%	2 2%	1 2%	2 3%	2 3%	2 5%	5 2%	1 1%	1 2%	6 4%
Jobs/unemployment	5 2%	-	4 4%	1 1%	2 2%	3 2%	5 2%	-	1 2%	1 1%	4 2%	1 1%	3 5%	-	1 2%	1 2%	4 2%	1 2%	1 1%	3 2%
Wages - living wages, increased wages	4 1%	3 3%	1 1%	-	-	4 3%	4 2%	-	-	-	4 3%	-	3 5%	1 1%	-	-	4 2%	-	3 4%	1 1%
Other	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
School Issues (Net)	14 5%	5 6%	5 5%	2 2%	5 4%	9 6%	11 4%	2 6%	3 7%	5 6%	5 3%	3 4%	4 6%	3 3%	2 3%	7Q 14%	6 2%	2 5%	5 6%	6 4%
Fund schools/education	12 4%	5 6%	4 4%	2 1%	4 3%	8 5%	9 4%	2 6%	3 7%	5 5%	4 2%	2 3%	4 6%	3 3%	2 3%	6Q 12%	5 2%	2 5%	4 4%	5 3%
Other school issues	2 1%	-	1 1%	1 1%	1 1%	1 *	2 1%	-	-	1 1%	1 1%	1 1%	-	-	-	1 2%	1 *	-	1 1%	1 *
Government & Taxes (Net)	11 4%	3 3%	2 2%	6 6%	5 4%	5 3%	9 3%	2 6%	-	1 1%	9 6%	3 4%	1 1%	2 3%	5 7%	1 2%	10 4%	3 6%	3 4%	5 3%
High taxes/property taxes	7 2%	3 3%	-	4C 4%	2 2%	4 3%	5 2%	2 6%	-	1 1%	6 4%	1 2%	-	1 2%	4 6%	-	7 3%	3 6%	2 3%	2 1%
Mismanage money	4 1%	3 3%	-	1 1%	1 *	4 2%	4 2%	-	-	1 1%	4 2%	1 2%	-	-	3 4%	-	4 2%	3T 6%	1 1%	1 *
Bad government/politicians	1 *	-	-	1 1%	1 *	-	1 *	-	-	-	1 *	-	1 1%	-	-	-	1 *	-	-	1 *
Other	2 1%	-	2 2%	1 1%	2 1%	1 *	2 1%	-	-	-	2 2%	1 1%	-	1 1%	1 1%	1 2%	2 1%	-	1 1%	2 1%

DHM Research - Bend Community Survey - December 4-10, 2018
 (continued)
 GOVERNMENT PERFORMANCE AND PRIORITIES

Q3. What is the most important issue in Bend that you would like your local government leaders to do something about?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Fe- male	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North- west	South- west	North- east	South- east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Environment	8 3%	2 3%	2 2%	3 3%	4 3%	4 3%	7 3%	1 2%	2 4%	4 5%	2 1%	1 1%	-	5 7%	2 3%	1 2%	7 3%	2 5%	-	6 3%
Crime/public safety	5 2%	-	2 2%	3 2%	2 1%	3 2%	3 1%	1 3%	1 1%	1 1%	3 2%	1 1%	2 3%	-	1 2%	-	5 2%	-	3 3%	2 1%
Other	10 3%	2 3%	5 5%	3 2%	4 3%	4 3%	8 3%	1 3%	3 6%	3 3%	4 3%	3 5%	3 5%	1 1%	2 3%	-	10 4%	2 5%	4 5%	4 2%
None/nothing/refused	10 3%	-	1 1%	9BC 8%	4 3%	6 4%	7 3%	1 2%	1 3%	2 2%	5 3%	4 5%	1 2%	2 3%	1 2%	2 4%	7 3%	2 4%	3 3%	5 3%
Don't know/ Need more information	5 2%	2 3%	1 1%	1 1%	4 3%	1 *	5 2%	-	-	1 1%	3 2%	-	-	4 5%	1 1%	2 3%	3 1%	-	1 1%	4 2%

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q3. What is the most important issue in Bend that you would like your local government leaders to do something about?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Transportation (Net)	138 46%	101 47%	25 42%	10 43%	55 49%	66 47%	16 36%	85 47%	38 44%	11 49%
Roads & congestion (Subnet)	121 40%	96 45%	19 32%	5 22%	50 44%	56 40%	16 35%	72 40%	35 40%	11 47%
Traffic congestion	66 22%	56 26%	8 14%	3 11%	25 23%	27 19%	14 31%	38 21%	19 22%	6 26%
Road repair/maintenance	49 16%	40 19%	7 12%	1 6%	19 17%	28G 20%	2 4%	27 15%	17 19%	5 20%
Build new roads, expand roads	19 6%	13 6%	4 6%	1 6%	10 9%	8 5%	1 2%	13 7%	6 6%	-
Other general road/bridges/construction	9 3%	8 4%	1 1%	-	3 3%	4 3%	1 2%	5 3%	3 3%	1 3%
Public transportation (Subnet)	13 4%	4 2%	6B 10%	3B 12%	4 3%	9 7%	-	10 5%	3 3%	1 3%
Public transportation general	10 3%	4 2%	6B 10%	-	4 3%	6 4%	-	7 4%	3 3%	1 3%
Extend bus service (area served)	3 1%	-	-	3BC 12%	-	3 2%	-	3 2%	-	-
More buses	-	-	-	-	-	-	-	-	-	-
Other transportation (Subnet)	5 2%	3 1%	-	3BC 11%	4 3%	1 1%	1 1%	5 3%	1 1%	-
Bicycle issues	4 1%	2 1%	-	2 7%	3 2%	1 1%	-	4 2%	-	-
Other	2 1%	1 *	-	1 4%	1 1%	-	1 1%	1 1%	1 1%	-
Social Issues (Net)	87 29%	70 32%	10 17%	7 30%	27 24%	47 33%	11 26%	52 29%	22 25%	4 19%
Housing/affordable housing	80 27%	66C 30%	8 14%	7 28%	25 22%	43 30%	11 26%	47 26%	21 24%	4 19%
Homelessness/hunger	8 3%	5 2%	2 3%	1 3%	3 2%	5 4%	-	6 3%	2 2%	-
Healthcare/poor access to healthcare	-	-	-	-	-	-	-	-	-	-

DHM Research - Bend Community Survey - December 4-10, 2018
 (continued)
 GOVERNMENT PERFORMANCE AND PRIORITIES

Q3. What is the most important issue in Bend that you would like your local government leaders to do something about?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Other social issues	-	-	-	-	-	-	-	-	-	-
Growth/Overdevelopment (Net)	67 22%	48 22%	14 24%	3 12%	32 29%	24 17%	11 25%	35 19%	24 27%	6 27%
Manage growth/Too much development	30 10%	21 10%	7 12%	1 6%	19F 17%	9 7%	1 3%	20 11%	8 10%	1 6%
Overpopulation/too many people moving in	20 7%	16 8%	3 5%	-	4 3%	9 6%	7E 17%	5 3%	12H 14%	2 10%
Upkeep of infrastructure	14 5%	8 4%	5 8%	1 4%	9 8%	3 2%	2 4%	10 5%	1 2%	2 7%
Sewer/Cost to install	5 2%	2 1%	2 4%	1 2%	2 2%	3 2%	-	3 2%	2 2%	-
Land use	4 1%	3 1%	1 2%	1 2%	3 3%	1 *	1 1%	2 1%	1 1%	2 7%
Economy/Jobs (Net)	17 6%	12 6%	3 5%	2 7%	4 3%	6 5%	6E 13%	6 4%	10H 11%	1 3%
Economy/cost of living/inflation	8 3%	6 3%	1 2%	1 3%	2 1%	5 3%	1 3%	2 1%	5 6%	1 3%
Jobs/unemployment	5 2%	2 1%	2 4%	1 4%	2 2%	1 *	2 4%	4 2%	1 1%	-
Wages - living wages, increased wages	4 1%	4 2%	-	-	-	1 1%	3EF 7%	-	4H 5%	-
Other	-	-	-	-	-	-	-	-	-	-
School Issues (Net)	14 5%	5 2%	6B 10%	2 8%	3 2%	10 7%	2 4%	10 6%	3 3%	1 4%
Fund schools/education	12 4%	4 2%	6B 10%	1 6%	2 2%	10 7%	1 2%	9 5%	3 3%	-
Other school issues	2 1%	1 *	-	1 3%	1 1%	-	1 2%	1 *	-	1 4%
Government & Taxes (Net)	11 4%	4 2%	6B 10%	1 3%	2 2%	4 3%	5EF 11%	3 2%	7H 8%	1 3%
High taxes/property taxes	7 2%	1 1%	5B 9%	1 3%	1 1%	1 1%	5EF 11%	1 1%	6H 7%	-
Mismanage money	4 1%	1 1%	3B 5%	-	1 1%	1 *	3F 7%	1 *	4 4%	-
Bad government/politicians	1 *	1 *	-	-	1 1%	-	-	-	-	1H 3%
Other	2 1%	2 1%	1 2%	-	-	2 2%	-	2 1%	1 1%	-

DHM Research - Bend Community Survey - December 4-10, 2018
 (continued)
 GOVERNMENT PERFORMANCE AND PRIORITIES

Q3. What is the most important issue in Bend that you would like your local government leaders to do something about?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Environment	8 3%	7 3%	-	1 2%	1 1%	6 4%	1 2%	2 1%	5H 6%	-
Crime/public safety	5 2%	3 2%	1 2%	-	2 2%	1 1%	2 4%	3 2%	-	2I 8%
Other	10 3%	6 3%	2 4%	2 6%	3 3%	4 3%	2 6%	8 5%	2 2%	-
None/nothing/refused	10 3%	5 3%	3 5%	1 5%	6 5%	3 2%	1 2%	7 4%	1 2%	1 3%
Don't know/ Need more information	5 2%	5 2%	-	-	2 2%	2 2%	-	5 3%	-	-

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q4. Rating given to the City of Bend in the following area:
Police and fire service

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
1-Very poor	5 2%	-	3 3%	1 1%	2 1%	3 2%	2 1%	1 3%	1 2%	2 2%	1 1%	3 4%	1 2%	1 1%	-	-	5 2%	-	2 2%	3 2%
2	8 3%	2 3%	3 3%	3 3%	7 5%	2 1%	8 3%	-	1 1%	2 3%	5 3%	-	1 2%	4 5%	2 3%	2 4%	6 3%	5 9%	1 1%	3 2%
3	41 14%	13 15%	14 13%	14 13%	24 17%	17 11%	35 14%	6 16%	6 13%	13 14%	22 14%	9 11%	15 23%	9 11%	8 11%	5 10%	36 15%	5 10%	12 14%	25 15%
4	101 34%	24 28%	44 42%	33 31%	42 29%	59 38%	81 33%	14 36%	17 37%	30 31%	54 35%	25 32%	21 33%	32 42%	22 30%	23 43%	75 31%	16 31%	33 41%	52 31%
5-Excellent	140 47%	47 54%	38 36%	54 50%	68 48%	72 46%	119 48%	16 40%	20 45%	47 48%	71 46%	38 50%	23 36%	31 41%	40 55%	23 43%	116 48%	25 50%	32 39%	82 49%
Don't know	5 2%	-	3 3%	2 2%	-	4 2%	2 1%	2 6%	1 2%	2 2%	2 1%	2 3%	2 4%	-	-	-	5 2%	-	2 3%	3 2%
Mean base	295 98%	86 100%	102 97%	105 98%	142 100%	152 98%	245 99%	38 94%	44 98%	95 98%	154 99%	74 97%	60 96%	77 100%	73 100%	53 100%	238 98%	50 100%	79 97%	164 98%
Top 2 Box (4+5)	241 80%	71 82%	81 78%	87 81%	109 77%	130 84%	200 81%	31 76%	36 82%	77 79%	126 81%	62 82%	43 69%	63 83%	63 86%	46 86%	191 79%	41 81%	65 80%	134 80%
Bottom 2 Box (1+2)	13 4%	2 3%	6 6%	4 4%	8 6%	5 3%	11 4%	1 3%	2 4%	5 5%	6 4%	3 4%	2 4%	5 6%	2 3%	2 4%	11 5%	5 9%	3 3%	6 3%
Mean	4.2	4.3	4.1	4.3	4.2	4.3	4.2	4.2	4.2	4.2	4.2	4.3	4.0	4.2	4.4	4.3	4.2	4.2	4.2	4.3

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q4. Rating given to the City of Bend in the following area:
Police and fire service

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
1-Very poor	5 2%	3 1%	2 3%	-	1 1%	1 1%	2 5%	-	2 2%	3HI 12%
2	8 3%	7 3%	1 1%	1 4%	3 3%	5 3%	1 2%	4 2%	4 4%	1 3%
3	41 14%	29 13%	10 17%	2 9%	12 11%	23 16%	6 14%	21 12%	15 17%	5 22%
4	101 34%	73 34%	17 29%	11 44%	30 27%	52 37%	18 41%	57 32%	31 36%	7 31%
5-Excellent	140 47%	101 47%	30 51%	8 31%	66F 59%	57 40%	17 39%	96 53%	33 38%	8 33%
Don't know	5 2%	2 1%	-	3BC 12%	1 1%	4 3%	-	2 1%	2 2%	-
Mean base	295 98%	213D 99%	59D 100%	21 88%	112 99%	138 97%	44 100%	178 99%	86 98%	23 100%
Top 2 Box (4+5)	241 80%	174 81%	47 79%	18 75%	96 85%	109 77%	35 79%	153J 85%	65 74%	15 63%
Bottom 2 Box (1+2)	13 4%	10 4%	2 4%	1 4%	4 4%	6 4%	3 7%	4 2%	5 6%	3H 15%
Mean	4.2	4.2	4.2	4.2	4.4	4.2	4.1	4.4IJ	4.1	3.7

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q5. Rating given to the City of Bend in the following area:
 Drinking water service

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
1-Very poor	4 1%	-	3 3%	1 1%	2 1%	2 2%	2 1%	-	1 2%	1 1%	3 2%	1 1%	-	2 3%	1 1%	-	4 2%	-	2 2%	3 2%
2	4 1%	-	2 2%	2 2%	1 1%	2 2%	3 1%	-	-	2 2%	2 1%	1 1%	1 1%	2 2%	1 1%	1 2%	3 1%	1 3%	1 2%	1 1%
3	50 17%	17 19%	17 16%	16 15%	17 12%	32 21%	43 17%	6 14%	6 12%	15 16%	29 19%	9 12%	14 23%	11 14%	14 19%	14 27%	36 15%	5 10%	20 25%	24 15%
4	64 21%	15 18%	25 24%	23 22%	29 21%	34 22%	56 22%	7 19%	14 31%	18 18%	32 21%	21 27%	10 15%	19 24%	14 19%	13 25%	50 21%	13 25%	15 19%	36 21%
5-Excellent	167 56%	54 63%	53 50%	59 55%	86 60%	81 52%	134 54%	27 68%	23 52%	61 63%	82 53%	44 58%	35 56%	42 55%	38 53%	23 43%	141 58%	30 60%	39 48%	97 58%
Don't know	11 4%	-	5 5%	6 5%	6 4%	3 2%	9 4%	-	1 3%	1 1%	8 5%	-	3 4%	1 1%	5 7%	2 3%	9 4%	1 1%	4 5%	6 4%
Mean base	289 96%	86 100%	99 95%	102 95%	136 96%	152 98%	238 96%	40 100%	43 97%	96 99%	148 95%	760 100%	60 96%	76 99%	68 93%	51 97%	234 96%	50 99%	78 95%	161 96%
Top 2 Box (4+5)	231 77%	70 81%	78 74%	82 76%	115 81%	115 74%	190 77%	35 86%	37 82%	78 81%	114 73%	65 85%	45 72%	61 79%	52 71%	36 68%	191 79%	43 86%	54 66%	133 79%
Bottom 2 Box (1+2)	8 3%	-	5 5%	3 3%	3 2%	5 3%	5 2%	-	1 2%	2 2%	4 3%	2 2%	1 1%	4 5%	2 3%	1 2%	7 3%	1 3%	3 4%	4 2%
Mean	4.3	4.4	4.2	4.3	4.4	4.2	4.3	4.5	4.3	4.4	4.3	4.4	4.3	4.3	4.3	4.1	4.4	4.4	4.1	4.4

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q5. Rating given to the City of Bend in the following area:
Drinking water service

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
1-Very poor	4 1%	2 1%	2 4%	-	1 1%	1 1%	2 6%	1 *	2 3%	1 4%
2	4 1%	3 2%	1 1%	-	1 1%	3 2%	1 1%	1 *	2 2%	1 3%
3	50 17%	33 16%	13 23%	3 12%	10 9%	26 18%	13E 30%	20 11%	23H 26%	6 25%
4	64 21%	49 23%	7 11%	8 32%	24 21%	31 21%	9 21%	40 22%	20 23%	2 10%
5-Excellent	167 56%	120 56%	34 58%	12 50%	76FG 67%	74 52%	16 37%	112I 62%	39 44%	11 49%
Don't know	11 4%	8 4%	2 3%	2 6%	1 1%	8 5%	2 5%	6 4%	2 2%	2 10%
Mean base	289 96%	207 96%	57 97%	23 94%	112 99%	135 95%	42 95%	174 96%	86 98%	21 90%
Top 2 Box (4+5)	231 77%	169 79%	41 69%	20 82%	100FG 89%	105 74%	26 58%	152IJ 84%	59 68%	14 59%
Bottom 2 Box (1+2)	8 3%	5 2%	3 5%	-	2 1%	4 3%	3 7%	2 1%	4 5%	2H 7%
Mean	4.3	4.4	4.2	4.4	4.5FG	4.3G	3.9	4.5IJ	4.1	4.1

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q6. Rating given to the City of Bend in the following area:
Sewer service

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Fe- male	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North- west	South- west	North- east	South- east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
1-Very poor	17 6%	2 3%	5 5%	9 9%	8 6%	9 6%	12 5%	2 5%	4 4%	1 1%	14J 9%	6 8%	2 3%	2 3%	6 8%	1 3%	16 6%	4 8%	3 3%	10 6%
2	32 11%	11 13%	11 11%	9 9%	14 10%	17 11%	27 11%	3 6%	-	9 9%	23I 15%	2 3%	7 12%	9 11%	12L 16%	9 17%	23 9%	6 11%	12 15%	14 8%
3	70 23%	17 20%	24 23%	29 27%	31 22%	39 25%	58 23%	10 26%	11 24%	23 24%	35 22%	21 28%	19 31%	14 19%	13 18%	8 16%	61 25%	12 25%	22 28%	34 21%
4	84 28%	30 35%	30 29%	23 22%	43 30%	40 26%	72 29%	8 20%	16 35%	28 29%	39 25%	21 27%	19 30%	25 33%	16 22%	18 35%	62 26%	12 24%	17 20%	55 33%
5-Excellent	79 26%	20 23%	28 26%	30 28%	36 26%	41 26%	61 25%	15 38%	17K 37%	32 33%	31 20%	25 33%	14 22%	22 29%	16 22%	11 20%	68 28%	12 24%	23 28%	44 26%
Don't know	19 6%	5 6%	7 7%	6 6%	10 7%	9 6%	17 7%	2 5%	-	5 5%	14 9%	1 1%	2 3%	4 5%	9L 13%	5 9%	14 6%	4 8%	5 6%	10 6%
Mean base	281 94%	81 94%	97 93%	101 94%	132 93%	146 94%	231 93%	38 95%	45 100%	92 95%	142 91%	750 99%	61 97%	73 95%	64 87%	48 91%	229 94%	46 92%	77 94%	157 94%
Top 2 Box (4+5)	162 54%	50 58%	57 55%	54 50%	79 56%	81 52%	133 54%	23 58%	32K 72%	59K 61%	70 45%	45 60%	32 52%	47 61%	32 44%	29 55%	130 53%	24 48%	40 49%	99 59%
Bottom 2 Box (1+2)	49 16%	13 15%	17 16%	19 18%	22 16%	26 17%	40 16%	5 11%	2 4%	10 10%	37IJ 24%	8 11%	9 15%	11 15%	18 24%	10 19%	38 16%	10 20%	15 18%	24 14%
Mean	3.6	3.7	3.6	3.5	3.6	3.6	3.6	3.8	4.0K	3.9K	3.3	3.8	3.6	3.8	3.4	3.6	3.6	3.5	3.6	3.7

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q6. Rating given to the City of Bend in the following area:
Sewer service

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
1-Very poor	17 6%	8 4%	8B 14%	1 3%	3 2%	5 4%	9EF 20%	2 1%	9H 10%	6HI 27%
2	32 11%	23 11%	8 14%	1 2%	6 5%	13 9%	13EF 29%	11 6%	15H 17%	4H 19%
3	70 23%	53 25%	11 19%	4 19%	31 27%	31 22%	8 19%	36 20%	25 28%	7 32%
4	84 28%	65 30%	10 16%	9 38%	33G 29%	45G 32%	5 11%	62J 35%	18 21%	2 7%
5-Excellent	79 26%	51 24%	20 33%	8 33%	36G 32%	37 26%	6 13%	57 32%	18 21%	3 13%
Don't know	19 6%	15 7%	3 4%	1 5%	5 4%	11 8%	4 8%	13 7%	2 3%	1 3%
Mean base	281 94%	200 93%	56 96%	23 95%	108 96%	132 92%	41 92%	168 93%	85 97%	23 97%
Top 2 Box (4+5)	162 54%	116 54%	29 49%	17 71%	69G 61%	82G 58%	11 24%	119IJ 66%	37 42%	4 19%
Bottom 2 Box (1+2)	49 16%	31 15%	16 27%	1 5%	8 7%	19 13%	22EF 49%	13 7%	24H 27%	11H 46%
Mean	3.6	3.6	3.4	4.0	3.9G	3.7G	2.7	4.0IJ	3.3J	2.6

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q7. Rating given to the City of Bend in the following area:
Maintaining City streets

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35 (B)	35-54 (C)	55+ (D)	Male (E)	Fe- male (F)	White (G)	POC (H)	< 10 Yrs (I)	10-19 Yrs (J)	20+ Yrs (K)	North- west (L)	South- west (M)	North- east (N)	South- east (O)	Rent (P)	Own (Q)	H.S. Or (R)	Some Coll (S)	Coll Grad+ (T)
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
1-Very poor	38 13%	5 6%	16 15%	16 15%	17 12%	21 13%	29 12%	6 15%	2 4%	9 10%	27 17%	8 11%	7 10%	7 9%	16N 22%	4 8%	33 14%	10 19%	11 13%	17 10%
2	82 27%	16 19%	34 33%	31 29%	41 29%	41 27%	70 28%	9 22%	16 36%	18 18%	47 30%	26 35%	18 29%	20 26%	16 21%	12 23%	69 28%	4 8%	20 24%	58R 34%
3	110 37%	41 47%	33 32%	36 34%	57 40%	51 33%	84 34%	24G 59%	16 36%	43 44%	51 33%	29 38%	23 37%	35O 45%	19 26%	20 39%	90 37%	21 43%	37 46%	52 31%
4	55 18%	16 19%	19 18%	19 18%	17 12%	37E 24%	53 21%	2 4%	5 12%	24 24%	26 17%	12 16%	8 13%	12 16%	21 29%	13 24%	39 16%	14 29%	10 12%	30 18%
5-Excellent	15 5%	8 9%	2 2%	5 4%	10 7%	6 4%	13 5%	-	6K 13%	4 4%	6 4%	-	6L 10%	3 4%	1 2%	3 6%	12 5%	1 1%	4 5%	11 6%
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Mean base	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
Top 2 Box (4+5)	70 23%	24 28%	21 20%	24 22%	27 19%	42 27%	66H 26%	2 4%	11 24%	27 28%	32 20%	12 16%	14 23%	16 20%	22 30%	16 30%	51 21%	15 30%	14 17%	41 24%
Bottom 2 Box (1+2)	120 40%	22 25%	50B 48%	47B 44%	57 41%	62 40%	98 40%	15 37%	18 40%	27 28%	74J 47%	34 46%	25 39%	26 34%	32 44%	16 31%	102 42%	14 28%	30 37%	75 45%
Mean	2.8	3.1C	2.6	2.7	2.7	2.8	2.8	2.5	2.9	3.0K	2.6	2.6	2.8	2.8	2.7	3.0	2.7	2.8	2.7	2.8

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q7. Rating given to the City of Bend in the following area:
Maintaining City streets

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
1-Very poor	38 13%	23 11%	13 22%	1 4%	8 7%	12 8%	17EF 38%	5 3%	18H 20%	12HI 53%
2	82 27%	58 27%	14 24%	9 38%	30 26%	36 25%	17 38%	39 22%	35H 40%	8 36%
3	110 37%	81 38%	23 38%	6 24%	41G 37%	63G 44%	6 13%	78J 43%	28J 32%	2 8%
4	55 18%	40 19%	7 12%	7 29%	26 23%	24 17%	4 10%	44IJ 24%	7 8%	-
5-Excellent	15 5%	12 5%	2 4%	1 5%	8 7%	7 5%	1 2%	15I 8%	-	1 3%
Don't know	-	-	-	-	-	-	-	-	-	-
Mean base	300 100%	215 100%	59 100%	24 100%	112 100%	142 100%	44 100%	180 100%	88 100%	23 100%
Top 2 Box (4+5)	70 23%	52 24%	9 16%	8 34%	33G 30%	31 22%	5 11%	58IJ 32%	7 8%	1 3%
Bottom 2 Box (1+2)	120 40%	82 38%	27 46%	10 42%	38 33%	48 34%	33EF 76%	44 24%	52H 60%	21HI 89%
Mean	2.8	2.8	2.5	2.9	3.0G	2.8G	2.0	3.1IJ	2.3J	1.6

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q8. Rating given to the City of Bend in the following area:
 Building, planning, and permitting service

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
1-Very poor	45 15%	11 13%	12 12%	21 20%	24 17%	21 14%	33 13%	8 20%	4 9%	15 16%	26 17%	8 11%	9 15%	14 18%	13 18%	10 18%	35 15%	6 12%	16 19%	23 14%
2	59 20%	10 11%	29 28%	20 19%	23 16%	36 23%	48 20%	11 27%	7 15%	16 17%	36 23%	11 15%	14 22%	16 21%	17 23%	6 11%	54 22%	7 14%	16 20%	36 21%
3	97 32%	27 31%	34 32%	35 33%	47 33%	50 32%	82 33%	10 26%	19 42%	36 37%	40 26%	28 38%	22 35%	20 26%	21 29%	19 36%	77 32%	11 21%	28 34%	58 34%
4	42 14%	12 13%	18 17%	12 11%	18 13%	22 14%	35 14%	5 13%	8 17%	14 15%	20 13%	11 14%	9 14%	9 12%	12 17%	8 15%	31 13%	10 19%	11 14%	21 12%
5-Excellent	25 8%	14 16%	6 6%	5 4%	15 11%	10 6%	21 8%	5 11%	3 7%	10 11%	12 8%	9 12%	4 7%	4 5%	7 9%	4 7%	21 9%	9 18%	2 2%	14 9%
Don't know	32 11%	13 15%	5 5%	14 13%	15 11%	17 11%	29 12%	1 2%	5 10%	5 5%	22 14%	8 11%	5 7%	13 17%	4 5%	7 12%	25 10%	7 15%	9 10%	16 9%
Mean base	268 89%	74 85%	99 95%	93 87%	127 89%	139 89%	219 88%	39 98%	40 90%	92 95%	134 86%	68 89%	58 93%	64 83%	69 95%	46 88%	218 90%	43 85%	73 90%	151 91%
Top 2 Box (4+5)	67 22%	25 29%	24 23%	17 15%	33 23%	32 20%	55 22%	10 25%	11 24%	25 25%	32 20%	20 26%	13 21%	13 17%	19 26%	12 23%	52 21%	19 37%	13 16%	35 21%
Bottom 2 Box (1+2)	104 35%	21 24%	42 40%	42 39%	46 33%	57 37%	81 33%	19 47%	11 24%	31 32%	62 40%	19 26%	23 37%	30 40%	30 40%	15 29%	89 37%	13 26%	32 40%	59 35%
Mean	2.8	3.1 1D	2.8	2.5	2.8	2.7	2.8	2.7	3.0	2.9	2.7	3.0	2.7	2.6	2.8	2.8	2.8	3.2 2S	2.5	2.8

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q8. Rating given to the City of Bend in the following area:
 Building, planning, and permitting service

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
1-Very poor	45 15%	34 16%	10 17%	1 3%	7 6%	24E 17%	14E 32%	9 5%	24H 27%	11H 47%
2	59 20%	43 20%	14 24%	2 8%	23 20%	20 14%	15F 34%	23 13%	30H 34%	5 21%
3	97 32%	69 32%	16 28%	10 42%	46G 41%	46G 32%	5 11%	75IJ 42%	18 20%	3 12%
4	42 14%	24 11%	11 19%	7B 28%	17 15%	23 16%	2 4%	33 18%	8 9%	1 3%
5-Excellent	25 8%	19 9%	4 7%	2 9%	10 9%	11 8%	4 9%	21I 12%	1 1%	3I 14%
Don't know	32 11%	26 12%	3 5%	3 11%	10 9%	18 12%	4 10%	19 10%	8 9%	1 3%
Mean base	268 89%	189 88%	56 95%	22 89%	102 91%	125 88%	40 90%	161 90%	80 91%	22 97%
Top 2 Box (4+5)	67 22%	42 20%	16 26%	9 37%	26 23%	35 24%	6 13%	54I 30%	8 9%	4 17%
Bottom 2 Box (1+2)	104 35%	78D 36%	24D 41%	3 10%	30 27%	44 31%	29EF 66%	32 18%	54H 61%	16H 68%
Mean	2.8	2.7	2.7	3.4B	3.0G	2.8G	2.2	3.2IJ	2.1	2.1

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q4-Q8. Rating given to the City of Bend in the following area (Means)

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Q5-Drinking water service	4.3	4.4	4.2	4.3	4.4	4.2	4.3	4.5	4.3	4.4	4.3	4.4	4.3	4.3	4.3	4.1	4.4	4.4	4.1	4.4
Q4-Police and fire service	4.2	4.3	4.1	4.3	4.2	4.3	4.2	4.2	4.2	4.2	4.2	4.3	4.0	4.2	4.4	4.3	4.2	4.2	4.2	4.3
Q6-Sewer service	3.6	3.7	3.6	3.5	3.6	3.6	3.6	3.8	4.0K	3.9K	3.3	3.8	3.6	3.8	3.4	3.6	3.6	3.5	3.6	3.7
Q8-Building, planning, and permitting service	2.8	3.1D	2.8	2.5	2.8	2.7	2.8	2.7	3.0	2.9	2.7	3.0	2.7	2.6	2.8	2.8	2.8	3.2S	2.5	2.8
Q7-Maintaining City streets	2.8	3.1C	2.6	2.7	2.7	2.8	2.8	2.5	2.9	3.0K	2.6	2.6	2.8	2.8	2.7	3.0	2.7	2.8	2.7	2.8

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q4-Q8. Rating given to the City of Bend in the following area (Means)

	Q29:Main Mode Of Transportation			Q1:Quality Of Life			Q2: Grade			
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
Q5-Drinking water service	4.3	4.4	4.2	4.4	4.5FG	4.3G	3.9	4.5IJ	4.1	4.1
Q4-Police and fire service	4.2	4.2	4.2	4.2	4.4	4.2	4.1	4.4IJ	4.1	3.7
Q6-Sewer service	3.6	3.6	3.4	4.0	3.9G	3.7G	2.7	4.0IJ	3.3J	2.6
Q8-Building, planning, and permitting service	2.8	2.7	2.7	3.4B	3.0G	2.8G	2.2	3.2IJ	2.1	2.1
Q7-Maintaining City streets	2.8	2.8	2.5	2.9	3.0G	2.8G	2.0	3.1IJ	2.3J	1.6

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q9. Priority which the City should assign to the following over the next 10 years:
 Drinking water service

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
Low/Medium	160 53%	42 49%	62 59%	55 51%	74 52%	85 55%	135 54%	21 51%	27 60%	49 51%	82 52%	39 51%	32 52%	45 59%	40 55%	25 48%	134 55%	21 42%	39 48%	99 59%
Low	75 25%	23 27%	33D 31%	18 17%	36 26%	38 24%	61 24%	12 29%	13 28%	25 26%	36 23%	17 22%	16 25%	27 35%	14 19%	8 14%	67 28%	8 16%	20 24%	47 28%
Medium	85 28%	19 22%	29 28%	37 34%	38 26%	47 30%	74 30%	9 22%	14 31%	25 25%	45 29%	22 29%	17 26%	18 24%	26 36%	18 33%	67 27%	13 26%	19 23%	52 31%
High/Urgent	126 42%	42 48%	38 37%	46 43%	59 42%	67 43%	103 42%	18 44%	17 39%	45 47%	64 41%	35 46%	27 43%	29 37%	31 42%	24 46%	99 41%	28T 56%	39 47%	59 35%
High	103 34%	33 39%	31 30%	39 36%	47 33%	57 37%	85 34%	12 31%	17 37%	38 39%	49 31%	25 33%	25 40%	22 28%	29 39%	20 37%	81 33%	24 47%	31 37%	49 29%
Urgent	23 8%	8 10%	7 7%	7 7%	13 9%	10 6%	17 7%	5 13%	1 1%	7 7%	15 10%	100 13%	2 4%	7 9%	2 3%	4 8%	18 8%	5 9%	8 10%	10 6%
Don't know	14 5%	2 3%	4 4%	7 6%	9 6%	4 2%	10 4%	2 5%	1 1%	2 2%	11 7%	2 3%	3 5%	3 4%	2 3%	3 6%	10 4%	1 1%	4 5%	9 5%

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q9. Priority which the City should assign to the following over the next 10 years:
Drinking water service

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Low/Medium	160 53%	113 52%	37 63%	9 39%	59 53%	74 52%	26 59%	92 51%	47 54%	18H 77%
Low	75 25%	54 25%	17 29%	3 14%	26 23%	32 23%	16 36%	40 22%	22 26%	9 38%
Medium	85 28%	59 27%	20 34%	6 24%	33 30%	42 29%	10 23%	51 28%	25 29%	9 39%
High/Urgent	126 42%	92 43%	21 35%	13 52%	51 45%	58 41%	17 39%	79J 44%	37 42%	5 20%
High	103 34%	73 34%	17 29%	13 52%	44 39%	51 36%	9 20%	69J 38%	28 32%	4 17%
Urgent	23 8%	20 9%	3 6%	-	7 6%	7 5%	8EF 19%	10 6%	9 11%	1 3%
Don't know	14 5%	10 5%	1 3%	2 9%	2 2%	11 8%	1 2%	9 5%	3 4%	1 3%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q10. Priority which the City should assign to the following over the next 10 years:
Street maintenance

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Low/Medium	89 30%	18 21%	33 32%	37 35%	40 28%	48 31%	70 28%	16 39%	11 24%	30 31%	47 30%	22 29%	19 30%	27 35%	16 22%	12 23%	77 32%	14 29%	28 34%	47 28%
Low	7 2%	-	4 4%	3 2%	4 3%	3 2%	7 3%	-	2 4%	1 1%	5 3%	1 2%	2 4%	1 1%	1 1%	1 2%	6 3%	1 1%	1 1%	6 4%
Medium	82 27%	18 21%	29 28%	35 32%	36 25%	46 29%	63 25%	16 39%	9 19%	30 31%	43 27%	20 27%	17 27%	26 35%	15 21%	11 21%	71 29%	14 27%	27 33%	41 24%
High/Urgent	206 69%	66 76%	71 68%	69 64%	98 69%	106 68%	174 70%	25 61%	34 76%	66 68%	105 68%	54 71%	43 70%	49 64%	57 78%	38 71%	165 68%	35 70%	53 65%	118 70%
High	145 48%	50 58%	48 46%	46 43%	65 46%	79 51%	127 51%	16 39%	31JK 69%	44 45%	70 45%	38 50%	32 52%	33 43%	40 55%	30 57%	112 46%	29 58%	32 39%	83 50%
Urgent	61 20%	16 18%	23 22%	23 21%	33 23%	27 17%	46 19%	9 22%	3 7%	22 23%	35I 23%	16 22%	11 18%	16 20%	17 23%	8 15%	54 22%	6 12%	21 26%	34 21%
Don't know	5 2%	2 3%	-	1 1%	4 3%	1 *	4 2%	-	-	1 1%	3 2%	-	-	1 1%	-	3Q 6%	1 *	1 1%	1 1%	2 1%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q10. Priority which the City should assign to the following over the next 10 years:
Street maintenance

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Low/Medium	89 30%	66 30%	13 23%	10 40%	29 26%	44 31%	16 36%	50 28%	29 33%	8 35%
Low	7 2%	4 2%	3 4%	1 3%	4 4%	1 1%	2 5%	5 3%	1 1%	2 7%
Medium	82 27%	61 29%	11 18%	9 37%	25 22%	43 31%	13 30%	45 25%	28 32%	6 28%
High/Urgent	206 69%	146 68%	46 77%	14 58%	82 73%	95 67%	28 64%	126 70%	58 66%	15 65%
High	145 48%	96 44%	38B 64%	11 46%	56 50%	67 47%	21 46%	91 50%	40 45%	9 37%
Urgent	61 20%	51 24%	8 13%	3 12%	25 22%	28 20%	8 18%	35 20%	18 21%	6 28%
Don't know	5 2%	3 1%	-	1 2%	2 1%	3 2%	-	4 2%	1 1%	-

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q11. Priority which the City should assign to the following over the next 10 years:
Sidewalks and bike lanes

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Low/Medium	191 64%	48 55%	67 64%	76 71%	100 70%	89 57%	158 64%	28 70%	24 53%	54 56%	112 72%	45 60%	38 61%	56 73%	43 59%	32 61%	159 65%	31 62%	54 66%	106 63%
Low	74 25%	7 9%	31 30%	34 32%	39 27%	33 21%	66 27%	4 10%	9 21%	18 19%	46 29%	17 22%	15 24%	20 27%	20 27%	10 19%	64 26%	8 16%	21 26%	45 27%
Medium	117 39%	40 47%	35 34%	42 39%	61 43%	56 36%	92 37%	24 60%	14 32%	36 37%	66 42%	29 38%	23 37%	36 46%	23 32%	22 42%	95 39%	23 46%	33 40%	61 37%
High/Urgent	102 34%	36 41%	37 35%	30 28%	39 28%	62 40%	85 34%	11 27%	21 47%	41 42%	40 26%	30 39%	23 37%	17 22%	30 41%	20 38%	79 32%	16 31%	26 32%	61 36%
High	83 28%	30 35%	29 28%	24 22%	30 21%	53 34%	71 29%	9 22%	20 45%	32 33%	32 20%	21 28%	20 33%	15 19%	25 34%	17 33%	63 26%	16 31%	22 27%	46 28%
Urgent	18 6%	5 6%	7 7%	6 6%	9 6%	9 6%	14 6%	2 5%	1 2%	9 9%	9 5%	8 11%	3 4%	2 3%	5 7%	3 5%	16 7%	-	4 5%	14 9%
Don't know	7 2%	3 3%	1 1%	2 2%	3 2%	4 3%	5 2%	1 3%	-	2 2%	4 3%	1 1%	1 2%	4 5%	-	1 1%	5 2%	4 7%	2 2%	1 *

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q11. Priority which the City should assign to the following over the next 10 years:
Sidewalks and bike lanes

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Low/Medium	191 64%	134 63%	43 73%	13 53%	66 59%	93 65%	31 70%	104 57%	68H 78%	16 70%
Low	74 25%	57 26%	12 20%	5 22%	20 18%	35 24%	18E 41%	31 17%	31H 36%	10H 42%
Medium	117 39%	78 36%	31 53%	8 31%	46 41%	58 41%	13 29%	72 40%	37 42%	6 28%
High/Urgent	102 34%	75 35%	16 27%	11 45%	44 39%	49 34%	9 21%	75I 42%	18 21%	6 25%
High	83 28%	58 27%	16 27%	9 39%	34G 31%	45G 32%	4 9%	64IJ 36%	17 19%	2 7%
Urgent	18 6%	17 8%	-	1 6%	9 8%	4 3%	5F 12%	11 6%	1 2%	4HI 18%
Don't know	7 2%	5 3%	-	1 2%	2 2%	1 *	4F 9%	2 1%	1 2%	1 5%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q12. Priority which the City should assign to the following over the next 10 years:
 Increase availability of affordable housing

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Low/Medium	99 33%	28 32%	32 31%	38 35%	65F 46%	32 21%	87 35%	8 19%	18 40%	25 26%	55 35%	22 30%	21 34%	27 35%	22 31%	16 29%	83 34%	12 23%	26 32%	61 36%
Low	35 12%	10 12%	9 9%	15 14%	25F 18%	10 7%	30 12%	4 10%	5 11%	7 7%	24 15%	5 7%	6 10%	12 16%	11 15%	2 5%	33 14%	6 12%	12 15%	17 10%
Medium	63 21%	18 21%	23 22%	22 21%	40F 28%	22 14%	57 23%	4 9%	13 30%	19 19%	31 20%	17 23%	15 24%	15 20%	12 16%	13 25%	50 21%	6 11%	14 17%	44 26%
High/Urgent	198 66%	59 68%	72 69%	68 63%	75 53%	121E 78%	159 64%	32 79%	27 60%	71 73%	100 64%	52 69%	41 66%	49 64%	51 69%	37 71%	158 65%	39 77%	55 67%	105 63%
High	82 27%	15 17%	36 35%	31 29%	32 23%	49 32%	72 29%	9 21%	12 27%	21 22%	49 31%	21 28%	18 29%	16 21%	23 32%	11 21%	71 29%	17 34%	17 21%	48 29%
Urgent	116 39%	44 51%	36 34%	36 34%	43 31%	71E 46%	87 35%	23 58%	14 32%	49K 51%	52 33%	31 42%	23 37%	33 42%	28 38%	26 50%	87 36%	22 43%	38 46%	57 34%
Don't know	3 1%	-	-	2 2%	1 1%	2 1%	1 1%	1 2%	-	1 1%	1 1%	1 1%	-	1 1%	-	-	2 1%	-	1 1%	2 1%

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q12. Priority which the City should assign to the following over the next 10 years:
 Increase availability of affordable housing

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Low/Medium	99 33%	73 34%	20 34%	5 22%	34 31%	51 35%	14 31%	58 32%	29 33%	11 48%
Low	35 12%	27 12%	8 13%	1 4%	13 12%	15 11%	7 16%	18 10%	13 15%	4 17%
Medium	63 21%	46 22%	12 21%	4 19%	21 19%	35 25%	7 15%	40 22%	15 17%	7 32%
High/Urgent	198 66%	140 65%	39 66%	19 78%	76 67%	91 64%	31 69%	119 66%	58 67%	12 52%
High	82 27%	63 29%	14 24%	5 19%	34 30%	37 26%	10 23%	49 27%	23 26%	6 26%
Urgent	116 39%	77 36%	25 42%	14 59%	42 37%	54 38%	20 46%	70 39%	35 40%	6 26%
Don't know	3 1%	2 1%	-	-	2 2%	1 1%	-	3 1%	1 1%	-

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q13. Priority which the City should assign to the following over the next 10 years:
Police Department services

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
Low/Medium	168 56%	58D 67%	61D 59%	47 43%	91F 64%	76 49%	138 56%	20 51%	26 59%	52 54%	87 56%	33 44%	39 63%	41 54%	47L 64%	34 65%	129 53%	26 52%	43 53%	97 58%
Low	33 11%	7 9%	14 13%	10 10%	21 15%	11 7%	27 11%	2 5%	8 18%	5 5%	19 12%	8 10%	10 16%	5 7%	7 9%	9 17%	23 10%	3 5%	4 5%	26S 16%
Medium	135 45%	51D 59%	47 45%	36 34%	70 49%	65 42%	112 45%	19 46%	18 41%	47 49%	68 44%	25 34%	30 47%	36 47%	40L 55%	25 48%	106 44%	24 47%	39 48%	71 43%
High/Urgent	125 42%	25 29%	41 39%	59BC 55%	49 34%	74 48%	104 42%	17 43%	18 40%	42 43%	64 41%	40 53%	22 35%	32 42%	26 36%	18 35%	107 44%	21 42%	37 45%	68 40%
High	103 34%	18 21%	35 34%	50BC 47%	38 27%	65E 42%	84 34%	16 39%	18 40%	40 41%	44 28%	32 43%	18 29%	25 33%	25 34%	15 29%	88 36%	16 33%	32 39%	55 33%
Urgent	22 7%	7 9%	6 5%	9 8%	11 8%	9 6%	20 8%	2 4%	-	2 2%	20IJ 13%	8 11%	4 6%	7 9%	2 2%	3 6%	19 8%	5 9%	5 6%	13 8%
Don't know	7 2%	3 3%	3 2%	2 2%	2 1%	6 4%	5 2%	3 6%	1 1%	3 3%	4 3%	2 3%	1 2%	4 5%	-	-	7 3%	3 6%	2 2%	3 2%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q13. Priority which the City should assign to the following over the next 10 years:
Police Department services

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Low/Medium	168 56%	125 58%	29 49%	12 50%	60 53%	82 57%	25 57%	101 56%	51 58%	13 55%
Low	33 11%	25 12%	5 8%	3 12%	9 8%	13 9%	10 ^{EF} 24%	18 10%	9 10%	5 22%
Medium	135 45%	100 47%	24 41%	9 39%	51 45%	68 48%	15 34%	83 46%	42 48%	8 33%
High/Urgent	125 42%	84 39%	30 51%	11 44%	52 46%	59 41%	14 32%	78 44%	34 39%	9 40%
High	103 34%	69 32%	26 44%	7 30%	44 39%	48 33%	12 27%	61 34%	30 35%	8 35%
Urgent	22 7%	15 7%	4 7%	3 14%	8 8%	11 8%	2 5%	17 9%	4 4%	1 6%
Don't know	7 2%	6 3%	-	1 6%	1 1%	2 1%	5 ^{EF} 11%	1 *	3 3%	1 ^H 5%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
Note: Percentage less than 0.5 printed as *.

GOVERNMENT PERFORMANCE AND PRIORITIES

Q14. Priority which the City should assign to the following over the next 10 years:
Fire Department services

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Low/Medium	135 45%	32 37%	59D 56%	43 40%	72 51%	61 39%	116 47%	13 32%	18 41%	43 44%	72 46%	31 41%	26 41%	39 51%	36 49%	20 38%	112 46%	20 39%	29 35%	86S 51%
Low	35 12%	9 11%	14 14%	10 10%	19 14%	15 9%	27 11%	6 14%	4 10%	9 9%	21 13%	9 11%	5 9%	13 17%	5 7%	8 15%	27 11%	3 5%	7 9%	25 15%
Medium	100 33%	23 26%	45D 43%	32 30%	53 38%	47 30%	88 36%	7 18%	14 31%	34 35%	51 33%	23 30%	21 33%	26 34%	31 42%	12 22%	85 35%	17 34%	21 26%	61 37%
High/Urgent	154 51%	49 57%	41 39%	63C 59%	63 44%	89 57%	123 50%	25 62%	25 57%	52 54%	76 49%	44 58%	33 53%	34 44%	37 50%	30 56%	124 51%	26 52%	51 62%	77 46%
High	132 44%	44 51%	33 32%	55C 51%	55 39%	77 49%	104 42%	24 60%	23 51%	47 49%	62 40%	37 49%	30 48%	27 35%	32 44%	25 48%	107 44%	20 40%	46T 56%	66 39%
Urgent	21 7%	5 6%	8 8%	9 8%	8 6%	12 8%	19 8%	1 2%	2 5%	5 5%	14 9%	7 9%	3 5%	7 9%	4 6%	4 8%	17 7%	6 12%	5 6%	11 7%
Don't know	12 4%	5 6%	4 4%	1 1%	7 5%	5 3%	9 4%	2 6%	1 2%	2 2%	8 5%	1 1%	3 5%	4 5%	1 1%	3 6%	8 3%	5 9%	2 3%	4 3%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q14. Priority which the City should assign to the following over the next 10 years:
Fire Department services

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Low/Medium	135 45%	98 46%	26 45%	10 41%	46 41%	68 48%	20 45%	75 41%	43 49%	15H 65%
Low	35 12%	27 12%	6 11%	2 8%	13 11%	13 9%	9 19%	20 11%	7 9%	6I 25%
Medium	100 33%	72 33%	20 34%	8 34%	33 29%	55 38%	11 25%	54 30%	36 41%	9 40%
High/Urgent	154 51%	106 49%	33 55%	14 59%	64 57%	70 49%	19 44%	98J 55%	44 50%	7 30%
High	132 44%	89 42%	29 50%	13 52%	54 48%	61 43%	17 39%	83J 46%	39 45%	5 23%
Urgent	21 7%	16 8%	3 6%	2 6%	11 10%	9 6%	2 4%	15 8%	5 5%	2 7%
Don't know	12 4%	11 5%	-	-	2 2%	5 3%	5E 12%	7 4%	1 1%	1 5%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q15. Priority which the City should assign to the following over the next 10 years:
Sewer service

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Low/Medium	180 60%	49 56%	71 68%	59 55%	92 65%	86 55%	141 57%	30 74%	29 66%	67 69%	82 52%	48 64%	40 64%	45 59%	41 57%	33 62%	144 59%	26 51%	55 68%	99 59%
Low	54 18%	13 15%	23 22%	17 16%	34 24%	20 13%	44 18%	8 20%	10 23%	18 18%	26 17%	20 27%	9 14%	9 12%	14 19%	10 19%	44 18%	6 11%	13 16%	35 21%
Medium	126 42%	35 41%	49 47%	42 39%	59 41%	66 42%	97 39%	22 53%	19 43%	49 51%	56 36%	28 37%	31 50%	36 47%	28 38%	23 43%	100 41%	20 40%	42 52%	64 38%
High/Urgent	107 36%	35 41%	31 30%	41 38%	44 31%	62 40%	97 39%	9 22%	14 30%	27 28%	66 43%	26 34%	21 34%	29 38%	28 39%	16 31%	91 37%	24 47%	25 30%	59 35%
High	78 26%	27 32%	22 21%	28 26%	32 22%	45 29%	70 28%	6 15%	12 26%	20 21%	46 29%	14 19%	18 29%	22 29%	22 30%	11 22%	66 27%	15 30%	20 24%	43 26%
Urgent	29 10%	8 9%	8 8%	13 12%	12 9%	17 11%	27 11%	3 6%	2 4%	7 7%	21 13%	11 15%	3 5%	7 9%	6 9%	5 9%	25 10%	9 18%	5 6%	15 9%
Don't know	13 4%	2 3%	2 2%	8 7%	6 4%	7 5%	10 4%	2 4%	2 4%	3 3%	8 5%	2 2%	1 2%	2 3%	3 4%	4 7%	8 3%	1 1%	2 2%	10 6%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q15. Priority which the City should assign to the following over the next 10 years:
Sewer service

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Low/Medium	180 60%	131 61%	33 55%	16 66%	70 62%	85 59%	24 54%	103 57%	57 66%	17 72%
Low	54 18%	41 19%	10 18%	3 12%	23 20%	23 16%	8 18%	33 19%	12 14%	7 28%
Medium	126 42%	90 42%	22 38%	13 54%	47 42%	61 43%	16 36%	70 39%	45 51%	10 43%
High/Urgent	107 36%	76 35%	23 39%	7 29%	36 32%	52 37%	19 43%	68 38%	28 32%	5 23%
High	78 26%	54 25%	18 30%	6 24%	22 20%	43 30%	12 27%	48 27%	21 24%	5 21%
Urgent	29 10%	23 10%	6 10%	1 5%	14 12%	9 6%	7 16%	20 11%	7 8%	1 3%
Don't know	13 4%	8 4%	3 5%	1 5%	6 5%	6 4%	1 3%	9 5%	2 3%	1 5%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GOVERNMENT PERFORMANCE AND PRIORITIES

Q16. Priority which the City should assign to the following over the next 10 years:
Long-range community planning

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Low/Medium	102 34%	38 44%	30 29%	32 30%	54 38%	47 30%	83 33%	14 34%	17 39%	40 41%	44 28%	22 30%	25 41%	21 27%	29 39%	21 39%	78 32%	25T 49%	32 39%	45 27%
Low	15 5%	2 3%	6 6%	6 6%	10 7%	6 4%	13 5%	3 7%	2 4%	6 6%	8 5%	3 3%	4 6%	2 3%	6 9%	2 3%	14 6%	4 7%	3 3%	9 5%
Medium	86 29%	36 42%	25 24%	26 24%	45 32%	41 26%	70 28%	11 27%	15 34%	35 36%	36 23%	20 26%	22 35%	19 24%	22 30%	19 36%	64 26%	21T 42%	29 36%	36 22%
High/Urgent	193 64%	48 56%	72 69%	72 67%	85 60%	106 68%	161 65%	25 63%	27 61%	54 56%	109 70%	52 69%	36 57%	55 71%	43 59%	32 60%	160 66%	25 49%	48 59%	119R 71%
High	115 38%	30 35%	43 41%	41 39%	56 39%	58 38%	103 42%	10 24%	18 40%	28 29%	67 43%	24 32%	28 45%	29 37%	27 37%	17 32%	97 40%	18 36%	27 33%	69 41%
Urgent	78 26%	18 21%	29 28%	31 29%	29 20%	47 30%	58 24%	15 38%	9 21%	26 27%	42 27%	28M 37%	8 12%	26M 34%	16 22%	15 28%	63 26%	7 13%	21 26%	50 30%
Don't know	6 2%	-	2 2%	3 3%	2 2%	3 2%	4 1%	1 3%	-	3 3%	3 2%	1 1%	1 2%	1 2%	1 2%	1 1%	5 2%	1 1%	2 2%	3 2%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

GOVERNMENT PERFORMANCE AND PRIORITIES

Q16. Priority which the City should assign to the following over the next 10 years:
Long-range community planning

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Low/Medium	102 34%	71 33%	20 34%	10 39%	36 32%	53 37%	12 26%	67 37%	22 25%	11 50%
Low	15 5%	9 4%	4 6%	3 11%	5 4%	6 4%	4 10%	8 4%	4 4%	4 17% HI
Medium	86 29%	62 29%	16 28%	7 28%	31 27%	47 33%	7 17%	59 33%	18 20%	8 33%
High/Urgent	193 64%	139 65%	38 65%	15 61%	74 66%	87 61%	32 72%	110 61%	65 74%	11 47% J
High	115 38%	88 41%	19 33%	6 26%	41 37%	57 40%	16 37%	63 35%	43 49%	3 14% J
Urgent	78 26%	50 23%	19 32%	8 35%	33 29%	29 21%	16 35%	46 26%	22 25%	8 33% J
Don't know	6 2%	5 2%	1 1%	-	2 2%	3 2%	1 2%	4 2%	1 1%	1 3% J

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

BUDGET

Q17. Please tell me which one service you feel the city should prioritize to fund?

	Age			Gender		Ethnicity			Years In Bend			Area				Rent/Own		Education		
	Total	Under 35	35-54	55+	Male	Fe- male	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North- west	South- west	North- east	South- east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Drinking water service	9 3%	2 3%	3 3%	3 3%	5 3%	4 3%	9 4%	-	1 3%	5 5%	3 2%	2 2%	1 1%	4 6%	1 1%	2 4%	7 3%	3 7%	2 2%	4 2%
Street maintenance	58 19%	24 27%	14 14%	21 19%	40F 28%	18 12%	48 19%	7 18%	5 12%	13 13%	40 26%	9 12%	13 21%	15 20%	21L 28%	6 12%	52 21%	8 16%	17 21%	33 20%
Sidewalks and bike lanes	4 1%	-	1 1%	3 2%	1 1%	2 1%	4 1%	-	1 2%	-	3 2%	1 1%	1 2%	1 1%	1 1%	1 1%	3 1%	1 3%	-	2 1%
Increase availability of affordable housing	106 35%	31 36%	43D 41%	32 29%	39 28%	66E 42%	88 35%	13 32%	18 39%	46K 47%	42 27%	21 28%	30L 49%	26 34%	26 36%	33Q 61%	71 29%	21 42%	34 41%	51 31%
Police Department services	19 6%	2 3%	6 6%	10 9%	8 5%	11 7%	17 7%	2 4%	1 3%	4 4%	13 8%	6 8%	1 1%	8 10%	4 5%	1 2%	18 7%	3 6%	4 5%	12 7%
Fire Department services	10 3%	2 3%	2 2%	5 5%	5 3%	5 3%	10 4%	-	2 4%	2 2%	6 4%	6 8%	-	1 2%	2 2%	2 5%	7 3%	4 7%	2 3%	4 2%
Sewer service	14 5%	5 6%	3 3%	6 6%	8 6%	6 4%	14 6%	-	1 1%	1 1%	13J 8%	4 5%	4 6%	3 4%	4 5%	-	14 6%	1 3%	7 9%	6 4%
Long-range community planning	72 24%	16 19%	30 29%	26 24%	29 20%	43 27%	53 21%	17G 43%	15 34%	26 27%	31 20%	26 34%	11 18%	19 24%	15 20%	4 8%	68P 28%	8 15%	15 18%	50 30%
Don't know	8 3%	2 3%	2 2%	2 2%	7 5%	1 1%	6 3%	1 3%	1 2%	-	6 4%	1 2%	2 3%	-	1 1%	3 6%	4 2%	1 2%	1 1%	5 3%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

BUDGET

Q17. Please tell me which one service you feel the city should prioritize to fund?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Drinking water service	9 3%	6 3%	2 4%	1 2%	2 1%	5 3%	2 5%	3 2%	5 6%	1 3%
Street maintenance	58 19%	49 23%	8 13%	1 6%	15 13%	35 24%	9 21%	30 17%	20 23%	5 22%
Sidewalks and bike lanes	4 1%	3 1%	1 1%	-	2 2%	1 1%	-	4 2%	-	-
Increase availability of affordable housing	106 35%	71 33%	26 44%	10 41%	40 36%	53 37%	12 28%	68 38%	29 33%	6 26%
Police Department services	19 6%	13 6%	5 8%	1 3%	6 6%	11 8%	2 4%	10 6%	5 6%	3 13%
Fire Department services	10 3%	8 4%	1 1%	-	4 4%	6 4%	-	7 4%	2 3%	-
Sewer service	14 5%	13 6%	1 1%	1 3%	4 4%	4 3%	6EF 14%	6 3%	5 6%	3H 13%
Long-range community planning	72 24%	46 21%	17 28%	10 40%	37F 33%	23 16%	12 27%	44 24%	20 23%	5 23%
Don't know	8 3%	6 3%	-	1 6%	2 2%	5 4%	1 2%	8 4%	1 1%	-

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

TRANSPORTATION

Q18. What is the most important transportation issue that you would like your local government leaders to do something about?

	Age			Gender		Ethnicity			Years In Bend			Area				Rent/Own		Education		
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Traffic and Roads (Net)	186 62%	61 70%	63 60%	62 57%	101F 72%	83 53%	152 61%	24 61%	30 68%	55 57%	100 64%	52 68%	41 66%	39 51%	47 64%	34 65%	151 62%	26 52%	56 68%	104 62%
Traffic/congestion (overcrowded)	98 33%	35 41%	27 26%	36 33%	53 37%	45 29%	81 33%	13 32%	17 37%	26 26%	56 36%	29 39%	26 42%	22 29%	16 23%	14 27%	84 34%	18 36%	31 38%	49 30%
Maintain infrastructure (Road repair/potholes)	48 16%	12 13%	19 19%	17 16%	25 18%	23 15%	41 17%	6 15%	10 23%	12 12%	25 16%	11 15%	11 18%	8 11%	16 21%	15Q 29%	32 13%	4 7%	14 17%	30 18%
Expand infrastructure (Expand roads/lanes/more capacity/new roads/access to road system)	45 15%	11 13%	21 20%	12 12%	23 16%	21 14%	33 13%	7 16%	6 13%	20 21%	18 12%	9 12%	8 13%	10 13%	15 21%	7 12%	38 16%	6 12%	12 14%	27 16%
Traffic lights/Timing	7 2%	2 3%	3 3%	2 2%	4 3%	3 2%	7 3%	-	1 2%	3 3%	4 2%	1 1%	1 1%	2 3%	4 5%	1 2%	6 3%	-	1 1%	7 4%
More bike lanes	7 2%	2 3%	2 2%	3 2%	5 4%	2 1%	6 2%	1 3%	1 2%	2 2%	4 3%	5 7%	1 1%	-	1 2%	1 1%	6 3%	-	1 1%	6 4%
Roundabouts/Cause traffic delays	5 2%	-	3 3%	2 2%	4 3%	1 1%	2 1%	2 6%	-	2 2%	3 2%	2 2%	2 3%	-	1 1%	1 2%	4 2%	1 2%	2 3%	2 1%
Parking	4 1%	-	2 2%	2 2%	1 *	3 2%	4 2%	-	-	2 2%	2 1%	2 2%	-	1 1%	1 1%	2 3%	2 1%	-	1 1%	3 2%
More sidewalk/repair sidewalks	3 1%	-	-	3 2%	1 1%	1 1%	3 1%	-	-	1 1%	2 1%	1 1%	-	1 1%	1 2%	-	3 1%	-	1 2%	1 1%
Public Transportation	79 26%	23 26%	25 24%	29 27%	25 18%	53E 34%	64 26%	9 22%	6 13%	33I 34%	39 25%	17 23%	12 20%	27 35%	19 25%	18 34%	57 23%	16 31%	17 20%	45 27%
Extend bus service/more areas covered/more buses	44 15%	11 13%	15 15%	18 16%	10 7%	34E 22%	38 15%	3 9%	4 10%	17 17%	23 15%	10 14%	4 7%	16 21%	11 16%	11 21%	30 12%	11S 22%	4 5%	29S 17%
Public transportation general	25 8%	9 11%	7 7%	8 7%	9 6%	16 10%	18 7%	5 14%	1 1%	11 11%	12 8%	6 7%	3 5%	9 11%	6 8%	5 10%	18 8%	4 8%	7 9%	12 7%
Efficient public transportation	4 1%	3 3%	1 1%	1 1%	3 2%	2 1%	2 1%	-	-	3 3%	1 1%	-	3 4%	2 2%	-	-	4 2%	-	4 5%	1 *
Negative public transit/decrease transit	4 1%	-	1 1%	3 2%	3 2%	1 1%	4 2%	-	1 2%	3 3%	1 *	1 2%	1 1%	-	1 2%	1 2%	3 1%	1 2%	2 2%	2 1%
Reliable/clean/safe transit	3 1%	-	2 2%	1 1%	1 1%	2 1%	3 1%	-	-	1 1%	2 1%	-	2 3%	1 1%	-	2 4%	1 *	-	-	3 2%

Q18. What is the most important transportation issue that you would like your local government leaders to do something about?

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Safety (Net)	18 6%	-	9B 9%	9B 8%	7 5%	10 6%	14 6%	3 7%	4 10%	6 7%	7 4%	8 10%	2 3%	6 8%	2 3%	1 2%	17 7%	2 3%	3 3%	14 8%
Pedestrians and Bikes (Subnet)	12 4%	-	7 7%	5 5%	5 3%	7 5%	10 4%	2 5%	2 4%	5 6%	5 3%	5 6%	1 1%	5 7%	2 2%	1 2%	11 5%	2 3%	1 1%	10 6%
Pedestrian safety (e.g., Dangerous intersections for pedestrians, crosswalks)	7 2%	-	3 3%	3 3%	1 1%	6 4%	4 2%	2 5%	-	5 5%	2 1%	4 5%	-	1 2%	2 2%	1 2%	6 2%	1 1%	1 1%	5 3%
Bicycle safety (Better marked bike lanes, dangerous intersections)	5 2%	-	4 4%	1 1%	3 2%	2 2%	3 1%	2 5%	2 4%	1 1%	2 1%	2 3%	-	2 3%	1 1%	-	5 2%	-	-	5 3%
Fewer bike lanes/Routes	2 1%	-	1 1%	1 1%	1 1%	* 1%	2 1%	-	-	-	2 1%	-	1 1%	1 1%	-	-	2 1%	1 2%	-	1 *
Hold bicyclists accountable to traffic laws	1 *	-	-	1 1%	1 1%	-	1 *	-	-	1 1%	1 *	-	-	1 2%	-	-	1 *	-	-	1 1%
Cars (Subnet)	5 2%	-	2 2%	3 3%	3 2%	3 2%	4 2%	1 2%	2 6%	1 1%	2 1%	3 4%	1 1%	1 1%	1 1%	-	5 2%	-	1 2%	4 2%
Speeding	5 2%	-	2 2%	3 3%	3 2%	3 2%	4 2%	1 2%	2 6%	1 1%	2 1%	3 4%	1 1%	1 1%	1 1%	-	5 2%	-	1 2%	4 2%
Dangerous intersections for drivers	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other	17 6%	2 3%	11D 10%	4 4%	9 6%	7 4%	14 6%	3 8%	3 6%	3 3%	11 7%	2 3%	6 10%	3 4%	5 7%	1 1%	17 7%	1 1%	6 8%	10 6%
None/nothing/refused	16 5%	2 3%	4 4%	9 8%	10 7%	6 4%	13 5%	2 5%	4 8%	6 6%	4 3%	5 6%	5 7%	1 2%	3 4%	2 3%	14 6%	3 6%	4 5%	9 5%
Don't know	4 1%	3 3%	-	1 1%	-	4 2%	4 1%	-	-	1 1%	3 2%	-	1 1%	3 4%	-	-	4 1%	4T 7%	-	-

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

TRANSPORTATION

Q18. What is the most important transportation issue that you would like your local government leaders to do something about?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car	All	Exc- ell- ent	Good	Other	A+B	C	D+F	
		With Others	Other							
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Traffic and Roads (Net)	186 62%	136 63%	38 65%	10 43%	76 68%	85 60%	25 56%	113 63%	53 61%	18 76%
Traffic/congestion (overcrowded)	98 33%	74 34%	21 36%	3 11%	34 30%	51 36%	14 31%	52 29%	36 41%	8 35%
Maintain infrastructure (Road repair/ potholes)	48 16%	33 15%	10 17%	5 22%	23 20%	19 13%	6 14%	34 19%	10 11%	4 18%
Expand infrastructure (Expand roads/ lanes/more capacity/new roads/access to road system)	45 15%	29 14%	12 21%	3 12%	21 19%	19 13%	4 10%	31 17%	9 10%	4 19%
Traffic lights/ Timing	7 2%	5 2%	1 2%	1 5%	1 1%	6 4%	1 2%	5 3%	2 3%	-
More bike lanes	7 2%	7 3%	-	-	3 2%	2 1%	2 6%	3 2%	1 1%	3HI 13%
Roundabouts/Cause traffic delays	5 2%	4 2%	2 3%	-	3 3%	2 1%	1 2%	2 1%	3 3%	1 3%
Parking	4 1%	4 2%	-	-	3 3%	-	1 1%	3 2%	1 1%	1 3%
More sidewalk/ repair sidewalks	3 1%	3 1%	-	-	1 1%	1 1%	1 2%	1 1%	1 1%	1 3%
Public Transportation	79 26%	55 25%	13 23%	9 39%	26 23%	39 27%	13 29%	49 27%	23 26%	4 19%
Extend bus service/more areas covered/more buses	44 15%	29 14%	7 12%	7 31%	14 13%	21 15%	7 16%	28 16%	12 14%	4 16%
Public transportation general	25 8%	17 8%	6 9%	1 6%	7 7%	12 9%	5 11%	14 8%	9 10%	1 3%
Efficient public transportation	4 1%	4 2%	1 1%	-	4 3%	1 *	-	3 2%	-	-
Negative public transit/decrease transit	4 1%	4 2%	-	-	1 1%	3 2%	1 2%	4 2%	1 1%	-
Reliable/clean/ safe transit	3 1%	2 1%	-	1 3%	1 1%	2 1%	-	-	3H 3%	-

Q18. What is the most important transportation issue that you would like your local government leaders to do something about?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car	With	All	Exc- ell- ent	Good	Other	A+B	C	D+F
		Alone	Others	Other						
Safety (Net)	18 6%	11 5%	2 4%	5BC 20%	7 6%	8 6%	3 7%	8 5%	6 7%	2 10%
Pedestrians and Bikes (Subnet)	12 4%	6 3%	1 2%	5BC 20%	5 5%	4 3%	3 7%	7 4%	4 4%	1 6%
Pedestrian safety (e.g., Dangerous intersections for pedestrians, crosswalks)	7 2%	1 1%	1 1%	5BC 20%	3 3%	2 1%	1 3%	4 2%	3 3%	-
Bicycle safety (Better marked bike lanes, dangerous intersections)	5 2%	3 1%	-	2B 9%	2 2%	2 2%	1 2%	2 1%	3 4%	-
Fewer bike lanes/Routes	2 1%	2 1%	-	-	-	-	2 4%	1 *	-	1 4%
Hold bicyclists accountable to traffic laws	1 *	1 *	1 1%	-	-	1 1%	-	1 *	-	1 3%
Cars (Subnet)	5 2%	4 2%	1 2%	-	1 1%	4 3%	-	1 1%	2 3%	1 4%
Speeding	5 2%	4 2%	1 2%	-	1 1%	4 3%	-	1 1%	2 3%	1 4%
Dangerous intersections for drivers	-	-	-	-	-	-	-	-	-	-
Other	17 6%	11 5%	5 8%	2 9%	8 7%	5 4%	4 9%	11 6%	5 5%	2 9%
None/nothing/refused	16 5%	13 6%	2 4%	1 2%	7 6%	7 5%	2 4%	10 6%	3 4%	1 3%
Don't know	4 1%	4 2%	-	-	-	1 *	3EF 7%	1 *	-	-

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

TRANSPORTATION

Q19. Would you rate the condition of roads and streets in Bend as excellent, good, poor, or very poor?

	Age			Gender		Ethnicity			Years In Bend			Area				Rent/Own		Education		
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Excellent/Good	161 54%	52 60%	53 51%	55 51%	69 49%	91 59%	131 53%	27 66%	27 60%	59 61%	74 47%	43M 57%	22 35%	44M 57%	44M 60%	33 62%	126 52%	25 50%	42 51%	94 56%
Excellent	14 5%	6 7%	5 4%	3 3%	4 3%	10 6%	9 4%	5 13%	2 4%	7 7%	6 4%	7 9%	2 4%	3 4%	1 2%	1 2%	13 5%	5 10%	1 2%	8 5%
Good	147 49%	46 53%	49 47%	52 48%	65 46%	81 52%	122 49%	22 54%	25 56%	53 55%	68 44%	37 49%	19 31%	41M 53%	42M 58%	32 60%	113 46%	20 40%	41 50%	87 52%
Total poor	134 45%	34 40%	50 48%	50 47%	70 49%	63 40%	116 47%	11 28%	18 40%	36 38%	80 51%	32 43%	40NO 63%	31 41%	29 39%	20 38%	114 47%	23 47%	39 48%	72 43%
Poor	127 42%	34 40%	48 46%	44 41%	66 46%	59 38%	109 44%	11 27%	18 40%	34 35%	75 48%	31 40%	38NO 60%	29 37%	27 37%	20 37%	107 44%	23 45%	37 45%	67 40%
Very poor	8 3%	-	2 2%	6 6%	4 3%	3 2%	7 3%	1 2%	-	3 3%	5 3%	2 2%	2 3%	3 4%	2 2%	1 1%	7 3%	1 1%	2 3%	5 3%
Don't know	4 1%	-	1 1%	2 2%	3 2%	2 1%	1 1%	2 5%	-	1 1%	2 2%	-	1 2%	2 2%	1 1%	-	3 1%	2 4%	1 1%	1 1%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

TRANSPORTATION

Q19. Would you rate the condition of roads and streets in Bend as excellent, good, poor, or very poor?

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car	All	Exc-	Good	Other	A+B	C	D+F	
		With	Other	ell-						
	Car	With	All	Exc-	Good	Other	A+B	C	D+F	
	Alone	Others	Other	ent						
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)
Total	300 100%	215 100%	59 100%	24 100%	112 100%	142 100%	44 100%	180 100%	88 100%	23 100%
Excellent/Good	161 54%	112 52%	34 58%	15 62%	64G 57%	83G 59%	14 31%	114IJ 63%	39J 45%	4 17%
Excellent	14 5%	11 5%	1 2%	2 7%	11F 10%	2 2%	1 2%	10 6%	4 4%	-
Good	147 49%	101 47%	33 56%	13 55%	53 47%	81G 57%	13 29%	104IJ 58%	36J 41%	4 17%
Total poor	134 45%	100 47%	24 41%	9 38%	45 40%	57 40%	31EF 69%	63 35%	47H 54%	18HI 80%
Poor	127 42%	95 44%	23 39%	8 35%	42 37%	54 38%	29EF 66%	60 33%	44H 50%	18HI 80%
Very poor	8 3%	6 3%	1 2%	1 3%	3 3%	3 2%	1 3%	4 2%	3 4%	-
Don't know	4 1%	3 1%	1 1%	-	3 2%	1 1%	-	3 1%	1 1%	1 3%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

GROWTH

Q20. How concerned are you with traffic, parking, noise, and crowds? Would you say you are very concerned, somewhat concerned, not too concerned or not at all concerned?

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
Very/Somewhat	236 79%	68 79%	83 80%	85 79%	110 78%	124 80%	192 78%	34 85%	36 81%	77 80%	122 78%	59 77%	53 85%	62 81%	54 74%	41 78%	195 80%	35 70%	76 93%	125 75%
Very concerned	122 41%	32 37%	40 38%	49 46%	52 36%	69 45%	93 38%	25 62%	9 21%	47 49%	65 42%	34 46%	23 36%	33 43%	26 36%	12 23%	109 45%	22 43%	38 46%	62 37%
Somewhat concerned	114 38%	36 41%	43 42%	35 33%	58 41%	55 35%	99 40%	9 23%	27 60%	30 31%	57 36%	24 32%	31 49%	29 38%	28 38%	29 54%	86 35%	14 27%	38 46%	63 38%
Not too/Not at all	62 21%	18 21%	21 20%	22 21%	31 22%	31 20%	55 22%	6 15%	8 19%	19 19%	34 22%	17 23%	9 15%	14 18%	19 26%	12 22%	48 20%	14 28%	6 7%	42 25%
Not too concerned	44 15%	16 18%	11 11%	16 15%	22 16%	22 14%	40 16%	3 7%	5 12%	17 18%	21 14%	8 10%	6 9%	12 15%	17 23%	10 19%	31 13%	12 25%	2 3%	30 18%
Not at all concerned	18 6%	2 3%	10 9%	6 5%	9 6%	9 6%	15 6%	3 8%	3 7%	2 2%	13 8%	9 12%	3 5%	2 3%	3 3%	2 3%	16 7%	2 4%	4 4%	12 7%
Don't know	2 1%	-	-	1 1%	1 1%	1 *	1 *	-	-	1 1%	-	-	-	1 1%	-	-	1 *	1 1%	-	-

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

GROWTH

Q20. How concerned are you with traffic, parking, noise, and crowds? Would you say you are very concerned, somewhat concerned, not too concerned or not at all concerned?

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Very/Somewhat	236 79%	168 78%	49 84%	18 73%	84 75%	115 81%	37 83%	133 74%	77H 88%	18 77%
Very concerned	122 41%	86 40%	28 48%	6 25%	39 35%	57 40%	25E 57%	60 33%	48H 54%	12 50%
Somewhat concerned	114 38%	82 38%	21 35%	12 48%	45 40%	58 41%	11 26%	74 41%	30 34%	6 26%
Not too/Not at all	62 21%	47 22%	9 15%	7 27%	27 24%	27 19%	7 16%	46I 25%	9 11%	5 23%
Not too concerned	44 15%	34 16%	5 9%	5 19%	18 16%	24 17%	2 4%	39IJ 22%	4 5%	1 3%
Not at all concerned	18 6%	12 6%	4 6%	2 8%	9 8%	3 2%	5F 11%	7 4%	5 6%	5HI 21%
Don't know	2 1%	-	1 1%	-	1 1%	-	1 2%	1 1%	1 1%	-

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

DHM Research - Bend Community Survey - December 4-10, 2018

COMMUNICATIONS

Q21. Where do you get information about City issues in Bend?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Local newspaper (daily Bend Bulletin or The Source Weekly)	144 48%	42 48%	37 35%	65 61%	70 50%	73 47%	118 47%	20 49%	22 49%	47 49%	75 48%	37 49%	38 62%	33 43%	31 42%	25 48%	119 49%	26 52%	37 45%	81 48%
Other newspaper mentions	8 3%	-	5 5%	3 3%	6 4%	2 2%	7 3%	1 3%	1 3%	4 4%	3 2%	5 6%	1 1%	-	3 3%	2 3%	6 3%	1 2%	2 2%	5 3%
City government's e-newsletter (eNews, The Bend Current)	26 9%	5 6%	13 12%	8 7%	14 10%	12 8%	22 9%	4 9%	4 9%	6 6%	15 10%	6 8%	5 8%	6 8%	6 8%	2 4%	24 10%	1 3%	3 3%	21 13%
TV	133 44%	26 31%	47 45%	59 55%	59 42%	74 47%	115 46%	12 30%	22 49%	46 48%	64 41%	29 38%	32 51%	33 43%	35 48%	32 60%	101 42%	19 37%	43 52%	71 43%
Radio	46 15%	8 9%	21 20%	17 16%	23 16%	23 15%	36 15%	4 10%	7 17%	13 14%	25 16%	7 10%	13 21%	9 12%	15 20%	11 21%	35 14%	4 8%	18 22%	24 15%
City social media (Facebook, Twitter, Instagram)	50 17%	16 19%	22 21%	12 11%	27 19%	22 14%	40 16%	8 20%	9 21%	23 24%	18 11%	16 21%	10 16%	13 17%	10 14%	9 17%	41 17%	9 17%	22 27%	20 12%
City Website	60 20%	22 25%	23 22%	14 13%	33 24%	26 16%	48 19%	9 23%	6 14%	13 14%	40 26%	12 16%	9 15%	14 19%	19 27%	14 26%	43 18%	15 30%	18 23%	26 16%
Friends/Family	57 19%	20 23%	17 17%	19 18%	26 18%	30 19%	42 17%	11 26%	12 26%	24 25%	21 13%	11 15%	14 23%	16 21%	13 17%	8 15%	48 20%	7 14%	17 21%	32 19%
Other	32 11%	14 16%	8 8%	10 9%	15 10%	16 10%	25 10%	7 17%	4 10%	8 8%	20 13%	7 9%	9 15%	6 7%	11 15%	2 4%	30 12%	3 6%	9 11%	21 12%
Don't know	2 1%	-	1 1%	-	1 1%	1 1%	1 *	-	-	1 1%	-	-	1 2%	-	-	-	1 *	1 2%	-	-

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

COMMUNICATIONS

Q21. Where do you get information about City issues in Bend?

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Local newspaper (daily Bend Bulletin or The Source Weekly)	144 48%	104 48%	31 53%	8 32%	53 47%	67 47%	23 51%	80 45%	44 50%	14 61%
Other newspaper mentions	8 3%	5 2%	2 3%	1 3%	6 5%	2 2%	-	5 3%	2 2%	1 3%
City government's e-newsletter (eNews, The Bend Current)	26 9%	18 9%	7 12%	-	16G 14%	9 6%	1 1%	21 11%	4 5%	1 3%
TV	133 44%	96 45%	25 42%	12 51%	49 44%	64 45%	19 42%	74 41%	44 51%	13 56%
Radio	46 15%	35 16%	9 16%	2 8%	17 15%	18 13%	10 23%	20 11%	19H 22%	4 19%
City social media (Facebook, Twitter, Instagram)	50 17%	35 16%	14 24%	1 3%	18 16%	26 18%	7 16%	31 17%	16 19%	2 10%
City Website	60 20%	37 17%	15 26%	7 28%	22 19%	31 22%	7 17%	42 23%	11 12%	6 25%
Friends/Family	57 19%	40 19%	12 20%	5 21%	28 25%	22 15%	7 15%	32 18%	21 24%	3 13%
Other	32 11%	22 10%	7 12%	3 14%	8 7%	15 11%	9 20%	15 8%	11 13%	5 20%
Don't know	2 1%	1 *	-	-	1 1%	1 1%	-	2 1%	-	-

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

COMMUNICATIONS

Q22. What would you like to hear more about from the City of Bend?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Housing and Homelessness (Net)	49 16%	20D 23%	19D 18%	10 9%	19 13%	30 19%	40 16%	4 10%	17JK 39%	15 15%	16 10%	11 15%	19N 31%	7 9%	11 15%	13 25%	35 15%	5 9%	24RT 29%	20 12%
Housing	44 15%	20D 23%	16D 15%	8 7%	17 12%	26 17%	36 14%	3 8%	16JK 36%	14 15%	12 8%	10 14%	19LNO 31%	5 6%	9 12%	13 25%	30 12%	5 9%	22T 27%	17 10%
Homeless	5 2%	-	3 3%	2 2%	1 1%	4 2%	4 2%	1 2%	1 2%	1 1%	4 2%	1 1%	-	2 3%	2 3%	-	5 2%	-	2 2%	3 2%
Growth (Net)	43 14%	13 15%	20D 19%	11 10%	18 13%	25 16%	33 13%	10 24%	8 19%	17 17%	18 12%	13 17%	6 10%	17O 22%	6 8%	4 7%	40 16%	3 5%	8 10%	33 20%
Plans for future/growth	40 13%	10 12%	20D 19%	10 9%	15 10%	25 16%	31 12%	9 22%	8 19%	17 17%	15 10%	13 17%	6 10%	15 19%	5 7%	4 7%	36 15%	3 5%	8 10%	29 18%
Cost to developers	3 1%	2 3%	-	1 1%	3 2%	-	2 1%	1 2%	-	-	3 2%	-	-	2 3%	1 1%	-	3 1%	-	-	3 2%
Transportation (Net)	40 13%	10 12%	16 16%	14 13%	24 17%	15 10%	30 12%	9 22%	5 12%	15 15%	21 13%	10 13%	8 13%	8 11%	12 17%	5 10%	35 14%	4 8%	15 18%	22 13%
Roads/Repairs/Snow removal	21 7%	5 6%	8 8%	7 7%	12 8%	8 5%	14 6%	5 13%	1 2%	8 8%	11 7%	2 3%	4 7%	5 7%	7 10%	4 7%	17 7%	2 4%	6 8%	12 7%
Traffic/Congestion	20 7%	7 9%	7 7%	5 5%	15F 11%	5 3%	16 7%	3 9%	4 8%	7 7%	9 6%	7 9%	6 10%	3 4%	4 5%	4 8%	16 7%	2 4%	8 10%	9 6%
Road construction/Closures	3 1%	-	1 1%	2 2%	-	3 2%	3 1%	-	1 2%	2 2%	1 *	1 1%	-	1 1%	2 2%	-	3 1%	-	1 1%	2 1%
Parking	1 *	-	1 1%	-	1 1%	-	-	1 3%	-	1 1%	-	1 2%	-	-	-	-	1 *	-	-	1 1%
Outreach and Communications (Net)	34 11%	8 10%	10 9%	16 15%	12 8%	22 14%	32 13%	-	6 13%	10 11%	18 11%	8 11%	3 5%	12 15%	8 11%	8 15%	26 11%	6 11%	7 8%	21 13%
Information/What's going on/Improvements	14 5%	2 3%	4 4%	7 7%	6 4%	8 5%	13 5%	-	1 2%	8 8%	5 3%	3 4%	2 3%	5 6%	3 4%	2 3%	12 5%	4 8%	1 2%	8 5%
City planning/Information	11 4%	3 3%	5 5%	3 3%	4 3%	6 4%	11 4%	-	5J 11%	1 1%	5 3%	4 5%	1 1%	2 2%	4 5%	2 4%	8 3%	-	3 4%	8 5%
Get public input/Prior to making decisions	9 3%	3 3%	1 1%	5 5%	1 1%	8 5%	9 3%	-	-	2 2%	7 5%	1 2%	1 1%	5 7%	1 2%	3 6%	6 3%	1 1%	2 2%	7 4%
Meetings/Council meetings	2 1%	-	1 1%	1 1%	-	2 1%	2 1%	-	-	-	2 1%	-	-	1 1%	-	1 1%	1 *	1 1%	-	1 1%
Government and Taxes (Net)	20 7%	5 6%	7 7%	8 7%	8 6%	12 7%	19 8%	-	3 6%	2 2%	15 10%	3 3%	5 8%	5 6%	8 11%	1 2%	19 8%	5 10%	3 4%	12 7%
Budget/Money issues/How spent	13 4%	5 6%	4 4%	3 3%	5 3%	8 5%	13 5%	-	1 1%	2 2%	10 7%	1 2%	4 6%	3 4%	5 6%	1 2%	11 5%	4 7%	2 2%	7 4%

DHM Research - Bend Community Survey - December 4-10, 2018
 (continued)
 COMMUNICATIONS

Q22. What would you like to hear more about from the City of Bend?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
More transparent	6 2%	-	1 1%	5 5%	2 2%	4 2%	6 2%	-	1 3%	1 1%	4 3%	1 1%	1 2%	2 3%	2 3%	1 1%	6 2%	1 3%	2 3%	2 1%
Tax reduction	2 1%	-	2 2%	-	2 1%	-	1 *	-	1 2%	-	1 1%	1 1%	-	-	1 1%	-	2 1%	-	-	2 1%
Too much growth/Too crowded/Stop promoting city	12 4%	-	7 7%	5 4%	6 4%	6 4%	9 3%	3 6%	1 2%	1 1%	10 6%	2 3%	5 8%	2 3%	2 3%	-	12 5%	2 4%	3 4%	7 4%
Infrastructure (Net)	11 4%	5 6%	3 3%	2 2%	8 5%	4 2%	9 4%	2 4%	5J 12%	1 1%	5 3%	3 4%	1 2%	2 2%	4 6%	-	11 5%	-	1 1%	10 6%
Infrastructure needs	7 2%	2 3%	3 3%	1 1%	5 4%	2 1%	7 3%	-	5JK 12%	1 1%	1 1%	1 1%	1 2%	2 2%	2 3%	-	7 3%	-	1 1%	6 4%
Sewer/Access/Cost	7 2%	5 6%	-	2 2%	5 4%	2 1%	5 2%	2 4%	2 6%	-	4 3%	2 3%	-	-	4 6%	-	7 3%	-	-	7 4%
Schools	4 1%	-	3 3%	1 1%	1 1%	3 2%	4 2%	-	2 4%	1 1%	2 1%	1 1%	1 2%	-	2 3%	-	4 2%	1 1%	-	4 2%
Reducing crime	4 1%	3 3%	-	1 1%	-	4 2%	4 1%	-	3K 7%	1 1%	-	1 1%	3 5%	-	-	3Q 6%	1 *	-	4T 4%	-
Business promotion	2 1%	-	2 2%	1 1%	2 1%	1 *	2 1%	-	2K 4%	1 1%	-	2 2%	-	1 1%	-	-	2 1%	1 1%	-	2 1%
Priorities	2 1%	-	1 1%	1 1%	1 1%	1 *	2 1%	-	-	-	2 1%	-	-	-	2 2%	-	2 1%	-	1 1%	1 1%
Easier to conduct business with the city	1 *	-	1 1%	1 1%	1 1%	-	1 1%	-	1 2%	1 1%	-	1 1%	-	-	1 1%	-	1 1%	-	-	1 1%
Other	25 8%	8 10%	9 8%	8 8%	15 10%	11 7%	17 7%	7 19%	3 6%	11 11%	12 8%	6 8%	6 10%	9 12%	3 5%	9 18%	16 7%	4 8%	3 4%	18 11%
None/nothing/refused	75 25%	18 21%	25 24%	30 28%	36 26%	37 24%	68 28%	5 12%	4 10%	22 23%	46I 30%	20 26%	10 16%	17 23%	22 30%	17 32%	54 22%	18 36%	22 27%	33 20%
Don't know	10 3%	4 4%	-	6C 6%	3 2%	7 5%	5 2%	5G 11%	-	5 5%	5 3%	7 9%	1 2%	1 1%	1 2%	-	10 4%	5 9%	2 2%	3 2%

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

COMMUNICATIONS

Q22. What would you like to hear more about from the City of Bend?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Housing and Homelessness (Net)	49 16%	32 15%	11 19%	6 23%	20 18%	21 15%	8 19%	32 18%	14 16%	3 13%
Housing	44 15%	31 14%	7 12%	6 23%	18 16%	18 13%	8 17%	29 16%	11 13%	3 13%
Homeless	5 2%	1 *	4B 7%	-	2 2%	3 2%	1 2%	3 1%	3 3%	-
Growth (Net)	43 14%	32 15%	10 17%	1 4%	26FG 23%	15 10%	2 5%	33 18%	8 10%	2 10%
Plans for future/growth	40 13%	29 14%	10 17%	1 4%	23 20%	15 10%	2 5%	30 17%	8 9%	2 10%
Cost to developers	3 1%	3 2%	-	-	3 3%	-	-	2 1%	1 1%	-
Transportation (Net)	40 13%	32 15%	6 11%	1 6%	16 15%	20 14%	4 10%	26 14%	10 11%	4 18%
Roads/Repairs/Snow removal	21 7%	16 7%	2 4%	1 6%	8 7%	12 8%	1 2%	13 7%	6 7%	1 3%
Traffic/Congestion	20 7%	17 8%	3 6%	-	8 7%	8 6%	4 8%	12 7%	4 5%	4 16%
Road construction/Closures	3 1%	2 1%	1 1%	-	1 1%	2 2%	-	2 1%	1 1%	-
Parking	1 *	1 1%	-	-	1 1%	-	-	-	1 1%	-
Outreach and Communications (Net)	34 11%	23 11%	4 6%	7BC 30%	13 12%	16 11%	4 10%	24 14%	6 7%	3 13%
Information/What's going on/Improvements	14 5%	9 4%	2 3%	3 13%	7 7%	6 4%	1 2%	11 6%	2 2%	1 3%
City planning/Information	11 4%	7 3%	-	4BC 15%	6 5%	4 3%	1 2%	7 4%	3 4%	1 4%
Get public input/Prior to making decisions	9 3%	8 3%	2 3%	-	-	7E 5%	2 5%	7 4%	2 2%	1 3%
Meetings/Council meetings	2 1%	-	1 2%	1B 3%	-	1 1%	1 2%	1 1%	-	1 3%
Government and Taxes (Net)	20 7%	16 8%	3 5%	1 2%	7 6%	9 7%	4 8%	10 5%	9 10%	2 7%
Budget/Money issues/How spent	13 4%	10 5%	3 5%	-	5 5%	4 3%	4 8%	6 3%	6 7%	1 3%

DHM Research - Bend Community Survey - December 4-10, 2018
 (continued)
 COMMUNICATIONS

Q22. What would you like to hear more about from the City of Bend?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car	All	Exc- ell- ent	Good	Other	A+B	C	D+F	
		With Others	Other							
More transparent	6 2%	6 3%	-	1 2%	2 2%	4 3%	1 1%	4 2%	1 1%	1 3%
Tax reduction	2 1%	2 1%	-	-	-	2 1%	-	-	1 1%	1H 4%
Too much growth/Too crowded/Stop promoting city	12 4%	8 3%	4 6%	1 2%	4 3%	4 3%	3 7%	3 2%	6 6%	3H 11%
Infrastructure (Net)	11 4%	9 4%	2 3%	1 4%	3 2%	4 3%	4 10%	7 4%	2 2%	2I 11%
Infrastructure needs	7 2%	5 2%	1 1%	1 4%	2 2%	3 2%	2 4%	6 3%	1 1%	-
Sewer/Access/Cost	7 2%	6 3%	1 2%	-	1 1%	3 2%	2 6%	3 2%	1 1%	2HI 11%
Schools	4 1%	4 2%	-	-	2 2%	1 1%	1 2%	3 2%	1 1%	-
Reducing crime	4 1%	4 2%	-	-	4 3%	-	-	4 2%	-	-
Business promotion	2 1%	1 *	2 3%	-	1 1%	1 1%	1 2%	-	2 2%	1H 4%
Priorities	2 1%	2 1%	-	-	-	1 1%	1 2%	-	2 2%	-
Easier to conduct business with the city	1 *	1 *	1 1%	-	1 1%	1 *	-	1 *	-	1 3%
Other	25 8%	16 8%	6 10%	3 14%	5 4%	16 11%	4 10%	6 3%	16H 18%	1 3%
None/nothing/refused	75 25%	55 26%	12 20%	7 28%	23 21%	40 28%	11 26%	47 26%	18 20%	5 22%
Don't know	10 3%	6 3%	2 4%	1 5%	5 4%	5 3%	1 2%	6 4%	2 2%	1 3%

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

COMMUNICATIONS

Q23. How much impact do you think people like you can have in making Bend a better place to live?

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own			Education		
		Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	243	H.S. Or <	Some Coll	Coll Grad+
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%	
Big/Moderate	180 60%	64D 74%	70D 67%	46 42%	85 60%	94 60%	145 59%	28 68%	33K 75%	68K 70%	77 50%	55NO 73%	44O 70%	39 51%	35 48%	40 75%	137 56%	26 51%	50 61%	104 62%	
A big impact	63 21%	26 30%	21 20%	16 15%	27 19%	37 24%	50 20%	12 30%	9 20%	27 28%	27 18%	23M 31%	8 12%	15 19%	17 24%	12 23%	48 20%	10 21%	18 22%	35 21%	
A moderate impact	116 39%	38 44%	49D 47%	29 27%	59 41%	57 37%	96 39%	15 38%	24K 54%	41 42%	50 32%	32O 42%	36NO 58%	24 32%	17 24%	28 52%	89 36%	15 30%	32 39%	69 41%	
Small/None	111 37%	19 22%	31 30%	59BC 55%	54 38%	54 35%	94 38%	12 29%	10 23%	29 30%	71IJ 46%	20 26%	18 28%	31 41%	37LM 51%	12 22%	99 41%	22 43%	29 36%	60 36%	
A small impact	81 27%	17 19%	25 24%	39C 37%	41 29%	40 25%	68 28%	10 26%	9 20%	24 25%	49 31%	12 16%	13 21%	23 30%	30LM 42%	8 15%	73 30%	15 30%	16 20%	50 30%	
No impact at all	30 10%	2 3%	6 6%	20BC 18%	13 9%	15 9%	26 11%	2 4%	2 4%	5 5%	23 15%	7 10%	5 8%	9 12%	7 10%	4 7%	26 11%	7 13%	13T 16%	10 6%	
Don't know	10 3%	3 3%	3 3%	3 3%	2 2%	7 5%	8 3%	1 2%	1 2%	1 1%	7 5%	1 1%	1 1%	6 8%	1 1%	1 3%	7 3%	3 6%	3 3%	3 2%	

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

COMMUNICATIONS

Q23. How much impact do you think people like you can have in making Bend a better place to live?

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car	With	All	Exc- ell- ent	Good	Other	A+B	C	D+F
		Alone	Others	Other						
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Big/Moderate	180 60%	131 61%	32 54%	17 72%	77G 68%	86G 61%	17 38%	123IJ 68%	47J 54%	5 24%
A big impact	63 21%	41 19%	12 21%	10B 41%	31 28%	25 18%	7 16%	45J 25%	17J 20%	-
A moderate impact	116 39%	90 42%	19 33%	7 31%	46 41%	61G 43%	10 22%	78 43%	30 34%	5 24%
Small/None	111 37%	77 36%	26 45%	6 26%	34 30%	52 37%	23E 53%	53 29%	39H 44%	18HI 76%
A small impact	81 27%	59 27%	20D 34%	2 8%	28 25%	39 27%	13 30%	45 25%	27 31%	10 42%
No impact at all	30 10%	18 9%	6 11%	4 18%	6 5%	13 9%	10EF 23%	8 5%	12H 14%	8HI 34%
Don't know	10 3%	7 3%	1 2%	1 2%	2 1%	4 3%	4 9%	4 2%	2 2%	-

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

AFFORDABLE HOUSING

Q24. What type of housing options should Bend officials prioritize? Even if you think all of these are important, we'd like to hear which one you think the community needs most.

	Total	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education		
		Under 35	35-54	55+	Male	Fe- male	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North- west	South- west	North- east	South- east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Single family homes	108 36%	39 45%	31 30%	37 34%	53 38%	52 33%	87 35%	13 33%	12 26%	34 35%	61 39%	22 29%	27 44%	28 37%	27 38%	21 40%	87 36%	15 30%	41T 50%	52 31%
Multi-family apartments	67 22%	17 20%	28 27%	21 20%	28 20%	39 25%	58 24%	7 18%	14K 32%	26 27%	25 16%	15 20%	13 21%	13 18%	21 29%	9 17%	55 23%	13 25%	17 20%	38 22%
Attached housing, such as duplexes, triplexes, or townhomes	110 37%	27 31%	40 38%	44 41%	55 39%	55 36%	91 37%	18 46%	16 36%	33 34%	62 40%	33 43%	20 32%	31 41%	22 31%	21 40%	89 37%	19 38%	20 25%	71S 42%
Don't know	15 5%	3 3%	5 5%	6 5%	5 4%	10 6%	12 5%	1 3%	2 5%	4 5%	7 5%	6 7%	2 3%	4 5%	2 3%	1 3%	12 5%	4 7%	4 5%	6 4%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

AFFORDABLE HOUSING

Q24. What type of housing options should Bend officials prioritize? Even if you think all of these are important, we'd like to hear which one you think the community needs most.

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Single family homes	108 36%	81 38%	21 36%	6 23%	35 31%	53 38%	19 44%	64 35%	32 37%	11 49%
Multi-family apartments	67 22%	45 21%	13 21%	9 37%	30 26%	31 22%	7 15%	48 27%	13 15%	5 20%
Attached housing, such as duplexes, triplexes, or townhomes	110 37%	77 36%	23 39%	9 38%	42 38%	53 37%	15 33%	62 34%	37 43%	7 31%
Don't know	15 5%	12 5%	2 3%	1 2%	6 5%	6 4%	4 8%	6 3%	5 6%	-

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

AFFORDABLE HOUSING

Q25. Which of the following do you prefer?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300	86	104	107	142	155	248	40	45	97	156	76	62	77	73	53	243	50	82	167
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
I would prefer that Bend mix retail shops, housing, and services together to create complete, mixed-use, walkable neighborhoods.	192	60	70	62	85	106	153	31	34	65	93	58	44	44	44	29	160	33	46	113
	64%	69%	67%	57%	60%	68%	62%	77%	75%	68%	59%	76%	71%	57%	60%	54%	66%	65%	56%	68%
I would prefer that residential neighborhoods be separate from retail and services, even if it means more driving.	99	27	32	40	54	43	87	9	9	29	60	16	17	31	27	21	78	17	32	51
	33%	31%	31%	37%	38%	28%	35%	23%	20%	30%	39%	21%	27%	41%	37%	40%	32%	34%	39%	30%
Don't know	9	-	2	6	3	6	7	-	2	2	3	2	1	1	2	3	5	1	4	3
	3%		2%	5%	2%	4%	3%		5%	2%	2%	3%	2%	2%	3%	5%	2%	1%	5%	2%

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

AFFORDABLE HOUSING

Q25. Which of the following do you prefer?

	Q29:Main Mode Of Transportation -				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
I would prefer that Bend mix retail shops, housing, and services together to create complete, mixed-use, walkable neighborhoods.	192 64%	133 62%	39 67%	20 83%	77 68%	86 60%	28 64%	121 67%	53 61%	10 44%
I would prefer that residential neighborhoods be separate from retail and services, even if it means more driving.	99 33%	78 36%	17 28%	4 15%	33 30%	52 37%	14 32%	55 30%	32 37%	12 50%
Don't know	9 3%	4 2%	3 5%	1 2%	3 2%	4 3%	2 4%	4 2%	2 2%	1 6%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

DEMOGRAPHICS

Q26. How many years have you lived in Bend?

	Age			Gender		Ethnicity			Years In Bend			Area				Rent/Own		Education		
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Less than 5	9 3%	-	5 5%	4 4%	4 3%	5 3%	8 3%	1 3%	9JK 20%	-	-	5 7%	2 4%	-	1 1%	2 3%	7 3%	1 2%	1 1%	7 4%
5 - 9 years	36 12%	11 13%	16D 15%	8 7%	14 10%	22 14%	33 13%	1 2%	36JK 80%	-	-	15N 19%	12N 19%	2 3%	6 8%	9 17%	27 11%	1 1%	9 11%	26R 16%
10 - 19 years	97 32%	35 41%	34 33%	27 25%	40 28%	56 36%	68 27%	23G 58%	-	97IK 100%	-	28 38%	15 25%	27 36%	24 33%	18 34%	76 31%	22 44%	26 32%	49 29%
20+ years	156 52%	40 46%	48 46%	68C 63%	82 58%	72 46%	138 56%	15 37%	-	-	156IJ 100%	27 36%	33 53%	46L 60%	43L 58%	24 46%	132 54%	27 53%	45 55%	85 51%
Refused	3 1%	-	1 1%	1 1%	2 1%	1 *	2 1%	-	-	-	-	-	-	1 1%	-	-	2 1%	-	1 1%	1 1%
Mean	23.4	20.2	20.5	29.0 BC	23.8	23.1	23.9	22.1	6.0	13.9I	34.2IJ	19.6	19.6	27.8LM	26.2 LM	21.0	24.1	30.3T	23.3	21.4

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q26. How many years have you lived in Bend?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Less than 5	9 3%	5 3%	3 5%	1 2%	8 ^F 7%	1 *	1 2%	8 5%	1 1%	-
5 - 9 years	36 12%	20 9%	10 16%	6 23%	16 14%	16 12%	3 7%	27 15%	7 8%	1 4%
10 - 19 years	97 32%	72 34%	16 27%	8 34%	39 35%	51 ^G 36%	7 16%	65 36%	24 27%	5 23%
20+ years	156 52%	116 54%	30 50%	10 40%	47 42%	74 52%	33 ^{EF} 75%	78 43%	56 ^H 64%	16 ^H 71%
Refused	3 1%	1 *	1 1%	-	3 2%	-	-	2 1%	-	1 3%
Mean	23.4	23.6	23.6	21.1	19.9	23.3	32.5 ^E F	20.0	26.9 ^H	30.5 ^H

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q27. Do you rent or own your home?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300	86	104	107	142	155	248	40	45	97	156	76	62	77	73	53	243	50	82	167
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Rent	53	27D	17D	9	31	22	48	4	11	18	24	7	14	14	12	53Q	-	11	15	26
	18%	31%	17%	8%	22%	14%	19%	10%	24%	19%	16%	9%	23%	18%	17%	100%		23%	19%	16%
Own	243	56	87B	99B	110	130	197	36	34	76	132	69	48	63	58	-	243P	36	66	141
	81%	65%	83%	92% C	78%	84%	80%	90%	76%	78%	84%	91%	77%	82%	79%		100%	72%	81%	84%
Refused	4	3	-	-	1	3	3	-	-	3	-	-	-	-	3	-	-	3T	-	-
	1%	3%			1%	2%	1%			3%					4%			6%		

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

DEMOGRAPHICS

Q27. Do you rent or own your home?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Rent	53 18%	34 16%	14 23%	6 23%	9 8%	35E 24%	9 21%	36 20%	12 14%	3 14%
Own	243 81%	181D 84%	45 77%	16 65%	102F 91%	105 74%	35 79%	140 78%	75 86%	20 86%
Refused	4 1%	-	-	3BC 12%	1 1%	3 2%	-	4 2%	-	-

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

DEMOGRAPHICS

Q28. Do you live in the Northwest, Southwest, Northeast, or Southeast area of Bend?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Northwest	76 25%	15 17%	30 29%	30 28%	34 24%	42 27%	58 23%	15 38%	20 44%	28 29%	27 18%	76 100% MNO	-	-	-	7 12%	69 28%	10 21%	11 14%	54 32%
Southwest	62 21%	27 31% D	20 19%	16 15%	34 24%	27 17%	51 20%	8 19%	14 32%	15 16%	33 21%	-	62 100% LNO	-	-	14 27%	48 20%	4 8%	27 33%	32 19%
Northeast	77 26%	23 27%	25 24%	29 27%	27 19%	49 31% E	66 27%	9 23%	2 5%	27 28% I	46 30% I	-	-	77 100% LMO	-	14 26%	63 26%	17 34%	21 26%	39 23%
Southeast	73 24%	18 21%	25 24%	30 28%	39 28%	34 22%	63 25%	8 20%	6 14%	24 25%	43 27%	-	-	-	73 100% LMN	12 23%	58 24%	19 37%	20 24%	35 21%
Refused	12 4%	2 3%	5 5%	3 3%	8 6%	4 3%	11 4%	-	2 5%	1 1%	7 5%	-	-	-	-	6 11% Q	6 2% R	-	3 4%	8 5%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

DEMOGRAPHICS

Q28. Do you live in the Northwest, Southwest, Northeast, or Southeast area of Bend?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Northwest	76 25%	57 26%	9 16%	9 38%	41 36%	25 18%	10 22%	45 25%	19 22%	8 33%
Southwest	62 21%	47 22%	12 20%	3 14%	20 18%	32 23%	9 21%	39 22%	16 19%	5 22%
Northeast	77 26%	57 26%	16 27%	4 17%	22 19%	43 31%	11 26%	43 24%	26 30%	3 15%
Southeast	73 24%	46 21%	20 34%	7 29%	27 24%	34 24%	12 28%	42 23%	25 28%	6 26%
Refused	12 4%	8 4%	2 3%	1 2%	4 3%	7 5%	2 4%	11 6%	1 1%	1 4%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

DEMOGRAPHICS

Q29. For most days of the week, is your main mode of transportation by:

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Driving in a car or truck alone	215 72%	65 75%	76 72%	74 69%	113F 80%	102 66%	184 74%	24 60%	26 58%	72 75%	116 74%	57 75%	47 75%	57 74%	46 63%	34 64%	181 75%	33 66%	61 74%	121 73%
Driving in a car or truck with others	59 20%	15 18%	21 20%	23 21%	21 15%	38 24%	43 17%	13 32%	13 28%	16 17%	30 19%	9 12%	12 19%	16 21%	20L 28%	14 26%	45 19%	12 24%	17 21%	30 18%
Bicycle	3 1%	-	2 2%	1 1%	2 2%	1 1%	3 1%	1 2%	1 2%	2 2%	1 *	2 3%	1 1%	-	1 1%	1 2%	2 1%	-	-	3 2%
Walking	9 3%	3 3%	2 2%	4 4%	2 1%	6 4%	7 3%	1 2%	5JK 12%	2 2%	2 1%	5 7%	-	1 2%	2 3%	1 2%	8 3%	-	1 1%	8 5%
Bus or public transportation	6 2%	3 3%	1 1%	3 2%	1 1%	5 3%	6 3%	-	-	3 3%	4 2%	1 1%	-	2 3%	4 5%	2 4%	1 1%	5ST 9%	-	2 1%
Other mode	5 2%	-	3 3%	3 2%	1 1%	3 2%	4 2%	1 3%	-	2 2%	3 2%	1 2%	3 4%	1 1%	-	1 2%	4 2%	1 1%	2 3%	3 2%
Refused	2 1%	-	-	1 1%	1 1%	1 *	1 *	-	-	-	1 *	-	-	-	-	-	1 *	-	1 1%	-

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q29. For most days of the week, is your main mode of transportation by:

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Driving in a car or truck alone	215 72%	215CD 100%	-	-	82 73%	107 75%	26 58%	126 70%	63 73%	16 69%
Driving in a car or truck with others	59 20%	-	59BD 100%	-	19 17%	25 18%	14 31%	34 19%	18 21%	6 28%
Bicycle	3 1%	-	-	3BC 14%	2 2%	1 *	1 2%	3 1%	1 1%	-
Walking	9 3%	-	-	9BC 37%	7F 6%	1 *	2 4%	7 4%	2 3%	-
Bus or public transportation	6 2%	-	-	6BC 27%	1 1%	3 2%	2 5%	6 3%	-	1 3%
Other mode	5 2%	-	-	5BC 22%	-	5 4%	-	3 1%	3 3%	-
Refused	2 1%	-	-	-	2 1%	-	-	2 1%	-	-

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q30. What is your age?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
18 - 24	23 8%	23CD 26%	-	-	13 9%	10 6%	16 6%	7 18%	-	10 10%	13 9%	7 9%	5 8%	6 8%	5 7%	5 10%	17 7%	9ST 18%	3 4%	10 6%
25 - 34	64 21%	64CD 74%	-	-	38 27%	25 16%	50 20%	11 27%	11 25%	26 27%	27 17%	8 10%	22L 35%	18 23%	13 18%	22Q 41%	39 16%	13 27%	26T 32%	24 14%
35 - 54	104 35%	-	104BD 100%	-	45 32%	58 37%	89 36%	11 27%	21 47%	34 36%	48 31%	30 40%	20 31%	25 32%	25 34%	17 33%	87 36%	13 25%	22 27%	70 42%
55 - 64	30 10%	-	-	30BC 28%	12 8%	17 11%	24 10%	4 10%	3 6%	7 7%	21 13%	8 11%	5 9%	7 9%	10 13%	1 2%	29 12%	4 8%	11 14%	15 9%
65+	78 26%	-	-	78BC 72%	31 22%	46 30%	68 28%	7 18%	9 20%	20 21%	47 30%	22 29%	10 17%	22 28%	20 28%	7 14%	70 29%	11 22%	19 23%	47 28%
Refused	2 1%	-	-	-	2 1%	-	1 *	-	1 2%	-	-	-	-	-	-	-	1 *	-	-	1 1%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q30. What is your age?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
18 - 24	23 8%	20 9%	2 4%	-	6 6%	14 10%	3 7%	14 8%	6 7%	-
25 - 34	64 21%	45 21%	13 22%	6 24%	17 15%	35 25%	11 25%	45 25%	16 18%	2 11%
35 - 54	104 35%	76 35%	21 36%	8 32%	52F 47%	37 26%	13 30%	66 37%	27 31%	8 34%
55 - 64	30 10%	22 10%	6 10%	2 8%	7 6%	19 13%	4 10%	13 7%	13 15%	2 9%
65+	78 26%	52 24%	17 28%	8 35%	29 26%	36 25%	13 29%	40 22%	26 29%	11H 47%
Refused	2 1%	1 *	-	-	1 1%	1 1%	-	2 1%	-	-

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q31. What's the highest level of education you've obtained?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Less than high school	2 1%	-	-	2 2%	-	2 1%	1 1%	1 2%	-	1 1%	1 1%	1 1%	-	1 2%	-	2Q 4%	-	2T 5%	-	-
High school diploma	48 16%	23 26%	13 12%	13 12%	21 15%	26 17%	41 17%	7 16%	2 4%	21I 22%	25 16%	9 13%	4 7%	16 20%	19M 26%	9 17%	36 15%	48ST 95%	-	-
Some college	82 27%	29 34%	22 21%	30 28%	39 27%	42 27%	58 23%	19G 46%	10 23%	26 27%	45 29%	11 15%	27L 43%	21 28%	20 27%	15 29%	66 27%	-	82RT 100%	-
College degree	106 35%	26 30%	43 42%	36 33%	58 41%	47 31%	94 38%	7 19%	19 42%	29 30%	57 37%	33 43%	19 30%	25 32%	23 32%	23 44%	83 34%	-	-	106RS 63%
Graduate/ Professional school	61 20%	9 10%	26 25%	26 24%	23 16%	38 24%	53 21%	7 17%	14 31%	20 21%	27 17%	21 28%	13 20%	14 18%	11 16%	3 6%	58P 24%	-	-	61RS 37%
Refused	1 *	-	-	-	1 1%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q31. What's the highest level of education you've obtained?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Excellent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Less than high school	2 1%	-	1 2%	1B 6%	-	2 1%	1 2%	1 *	1 1%	1 3%
High school diploma	48 16%	33 15%	11 19%	4 16%	17 15%	20 14%	11 24%	27 15%	15 18%	3 12%
Some college	82 27%	61 28%	17 29%	3 13%	19 17%	46E 33%	15E 35%	42 23%	30 34%	7 31%
College degree	106 35%	81 37%	16 27%	9 38%	44 39%	50 35%	13 29%	70 39%	24 27%	10 42%
Graduate/ Professional school	61 20%	41 19%	14 23%	7 28%	32 28%	25 17%	5 11%	40 22%	17 20%	3 12%
Refused	1 *	-	-	-	1 1%	-	-	1 1%	-	-

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q32. Do you describe your gender as:

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Fe- male	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North- west	South- west	North- east	South- east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300 100%	86 100% (B)	104 100% (C)	107 100% (D)	142 100% (E)	155 100% (F)	248 100% (G)	40 100% (H)	45 100% (I)	97 100% (J)	156 100% (K)	76 100% (L)	62 100% (M)	77 100% (N)	73 100% (O)	53 100% (P)	243 100% (Q)	50 100% (R)	82 100% (S)	167 100% (T)
Male	142 47%	51 60%	45 43%	43 40%	142 100%	F -	116 47%	20 50%	18 40%	40 41%	82 53%	34 45%	34 54%	27 35%	39 53%	31 58%	110 45%	21 43%	39 47%	81 48%
Female	155 52%	35 40%	58 55%	63 59%	-	155 100%	E 129 52%	20 50%	27 60%	56 58%	72 46%	42 55%	27 43%	49 63%	34 47%	22 42%	130 54%	29 57%	42 51%	85 51%
Non-binary or gender non-conforming	2 1%	-	2 1%	-	-	-	2 1%	-	-	-	2 1%	-	2 2%	-	-	-	2 1%	-	2 2%	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Refused	1 *	-	-	1 1%	-	-	1 *	-	-	1 1%	1 *	-	-	1 2%	-	-	1 1%	-	-	1 1%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q32. Do you describe your gender as:

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Male	142 47%	113 53%	21 35%	7 28%	50 44%	77 54%	15 34%	83 46%	43 49%	15 64%
Female	155 52%	102 47%	38 64%	15 63%	62 55%	64 45%	28 64%	95 53%	43 49%	8 36%
Non-binary or gender non-conforming	2 1%	-	-	2B 6%	-	2 1%	-	2 1%	-	-
Don't know	-	-	-	-	-	-	-	-	-	-
Refused	1 *	-	1 1%	1B 3%	1 1%	-	1 2%	-	1 1%	-

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q32. Gender (Observed)

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own			Education		
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
Total	300	86	104	107	142	155	248	40	45	97	156	76	62	77	73	53	243	50	82	167
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Male	141	51	45	42	140	-	115	20	18	40	81	34	34	27	38	30	110	21	39	80
	47%	60%	43%	40%	99%		46%	50%	40%	41%	52%	45%	54%	35%	53%	57%	45%	43%	47%	48%
Female	159	35	59	65	1	155	133	20	27	57	75	42	29	50	35	23	133	29	43	87
	53%	40%	57%	60%	1%	100%	54%	50%	60%	59%	48%	55%	46%	65%	47%	43%	55%	57%	53%	52%

 (sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST

DEMOGRAPHICS

Q32. Gender (Observed)

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
Male	141 47%	112 52%	21 35%	7 28%	50 44%	76 54%	15 34%	82 46%	44 50%	15 64%
Female	159 53%	103 48%	38 65%	17 72%	63 56%	66 46%	29 66%	98 54%	44 50%	8 36%

(sig=.05) (all_pairs) columns tested BCD, EFG, HIJ

DEMOGRAPHICS

Q33. Which of the following best describes your race or ethnicity?

	Age			Gender		Ethnicity		Years In Bend			Area				Rent/Own		Education			
	Total	Under 35	35-54	55+	Male	Female	White	POC	< 10 Yrs	10-19 Yrs	20+ Yrs	North-west	South-west	North-east	South-east	Rent	Own	H.S. Or <	Some Coll	Coll Grad+
		(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Total	300 100%	86 100%	104 100%	107 100%	142 100%	155 100%	248 100%	40 100%	45 100%	97 100%	156 100%	76 100%	62 100%	77 100%	73 100%	53 100%	243 100%	50 100%	82 100%	167 100%
African	2 1%	-	-	2 2%	1 1%	1 1%	-	2G 4%	-	2 2%	-	1 1%	-	1 1%	-	-	2 1%	-	-	2 1%
Asian/ Pacific Islander	3 1%	-	3 2%	1 1%	1 1%	2 1%	-	3G 8%	1 3%	-	2 1%	1 2%	-	-	2 3%	-	3 1%	-	3 3%	1 1%
Black/ African American	2 1%	-	1 1%	1 1%	1 1%	1 1%	-	2G 5%	-	2 2%	-	1 1%	-	-	1 2%	1 2%	1 *	1 2%	1 1%	-
Hispanic/Latino	22 7%	15D 17%	6D 6%	1 1%	7 5%	14 9%	-	22G 54%	-	17IK 17%	5 3%	80 10%	6 9%	80 10%	1 1%	3 6%	18 8%	4 8%	9 11%	8 5%
Middle Eastern/ North African	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Native American/ American Indian	10 3%	3 4%	1 1%	5 5%	8 6%	2 1%	-	10G 25%	-	5 5%	5 3%	6 8%	-	1 1%	3 4%	-	10 4%	2 3%	5 6%	4 2%
White/Caucasian	257 86%	66 76%	94 90%	96 89%	121 85%	134 86%	248H 100%	9 23%	41J 93%	70 72%	144J 92%	61 81%	52 83%	67 88%	66 90%	48 90%	206 85%	44 87%	62 76%	151S 90%
Other	3 1%	-	1 1%	2 2%	2 1%	1 1%	-	3G 7%	1 2%	-	2 1%	-	2 3%	-	1 1%	-	3 1%	1 2%	1 1%	1 *
Don't know	2 1%	-	1 1%	1 1%	-	2 1%	-	-	1 2%	1 1%	-	1 1%	-	-	-	1 2%	1 *	-	-	2 1%
Refused	10 3%	3 3%	3 3%	3 3%	5 4%	4 3%	-	-	1 2%	5 5%	3 2%	1 1%	4 7%	2 2%	2 3%	-	9 4%	-	5 6%	4 2%

(sig=.05) (all_pairs) columns tested BCD, EF, GH, IJK, LMNO, PQ, RST
 Note: Percentage less than 0.5 printed as *.

DEMOGRAPHICS

Q33. Which of the following best describes your race or ethnicity?

	Q29:Main Mode Of Transportation				Q1:Quality Of Life			Q2: Grade		
	Total	Car Alone	Car With Others	All Other	Exc-ell-ent	Good	Other	A+B	C	D+F
Total	300 100%	215 100% (B)	59 100% (C)	24 100% (D)	112 100% (E)	142 100% (F)	44 100% (G)	180 100% (H)	88 100% (I)	23 100% (J)
African	2 1%	1 *	1 1%	-	-	2 1%	-	2 1%	-	-
Asian/ Pacific Islander	3 1%	2 1%	1 2%	-	3 2%	1 1%	-	2 1%	1 2%	-
Black/ African American	2 1%	1 1%	1 2%	-	-	2 1%	-	1 *	1 1%	-
Hispanic/Latino	22 7%	12 6%	8 13%	1 6%	10 9%	10 7%	3 6%	16 9%	3 4%	1 5%
Middle Eastern/ North African	-	-	-	-	-	-	-	-	-	-
Native American/ American Indian	10 3%	7 3%	2 4%	1 3%	2 2%	5 3%	3 7%	1 *	7H 8%	1 3%
White/Caucasian	257 86%	190 88%	46 77%	20 83%	96 86%	122 86%	38 86%	157 87%	72 83%	20 85%
Other	3 1%	2 1%	-	1 3%	1 1%	1 1%	1 2%	-	2 2%	-
Don't know	2 1%	1 *	-	1 5%	-	1 1%	1 3%	1 *	1 1%	-
Refused	10 3%	6 3%	3 5%	-	5 4%	3 2%	3 6%	4 2%	3 3%	2H 10%

 (sig=.05) (all_pairs) columns tested BCD, EFG, HIJ
 Note: Percentage less than 0.5 printed as *.